

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

1 Elizabeth A. Boyer,) Docket No. C-2012-2331981
2)
3 Vs.) 400 North Street
4) Hearing Room 3
5 Windstream Communications) Harrisburg, PA
6 February 6, 2013
7 Commencing at 10:00 a.m.

8 Before Joel H. Cheskis, Administrative Law Judge
9

RECEIVED
2013 MAR -4 AM 11:13
PA.P.U.C.
SECRETARY'S BUREAU

10
11 Appearances:

12 For the Complainant
13 Elizabeth A. Boyer, Pro Se

14 For the Respondent
15 Norman Kinnard, Esquire
212 Locust Street
16 Harrisburg, PA 17101

17 Reporter: Ramona Devlin
18

19 REPRODUCTION OF THIS TRANSCRIPT IS PROHIBITED
20 WITHOUT AUTHORIZATION FROM THE CERTIFYING AGENCY.
21

22 NETWORK DEPOSITION SERVICES
23 SUITE 1101, THE GULF TOWER
24 PITTSBURGH, PENNSYLVANIA 15219
25 866-565-1929

ORIGINAL

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

INDEX TO WITNESSES

WITNESS:	DIRECT	CROSS	REDIRECT	RECROSS
FOR COMPLAINANT				
Elizabeth Boyer	7	13	--	--
FOR RESPONDENT				
Jessica Smith	20	28	--	--
Carl Carano	30	37	--	--

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

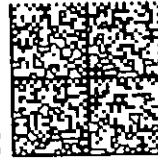
E X H I B I T S

EXHIBIT FOR IDENTIFICATION IN EVIDENCE

For the Complainant

1. Complaint	19	19
2. November 7, 2012 Letter	19	19
3. Satisfaction Notice	19	19
4. Calling Cards	19	19

Priority Mail
ComBasPrice



UNITED STATES POSTAGE
PITNEY BOWES

02 1P \$ 005.440
0001667405 FEB 28 2013
MAILED FROM ZIP CODE 15101



Suite 1101 The Gulf Tower Pittsburgh, PA 15219 412-281-7908



Pennsylvania Public Utility Commission
Office of the Secretary
P.O. Box 3265
Harrisburg, PA 17105

**NO SCANNED IMAGES ARE
AVAILABLE**

**COMPLETE TRANSCRIPT
AND/OR EXHIBIT(S)
MAY BE VIEWED IN THE
COMMISSION'S
FILE ROOM**