## Simonik Transportation & Warehousing Group, LLC.

122A Kissel Road Burlington, NJ 08016 Tel.: (856) 234-1068 Fax: (856) 234-1069 www.simonikallied.com

March 4 2012

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17120

Re: Docket No: C-2013-2302176

RECEIVED

MAR 04 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

We are in receipt of you complaint alleging unauthorized transportation and do not dispute that we did provide Ms. Jessica Freeman with an estimate for an intrastate move from Langhorne, PA.

We do feel however that the fine you are imposing is excessive for the nature of this offense. Our limited authority within Pennsylvania can be confusing to potential customers as well as new employees of our company. In addition, the Internet has opened our doors to millions of potential customers seeking moving services. Occasionally we may receive requests to perform moves within Pennsylvania and our Customer Service Team is trained to scrutinize an inquiry from Pennsylvania to determine if we are authorized to perform their move. Additionally we have five Sales Consultants who will assist with answering our phones for sales inquiries when our Customer Service Representatives are not available. We believe this is what happened in the case of Ms. Freeman. Our Sales Consultant Matt Contrady scheduled an appointment to provide Ms. Freeman with an in home estimate. Once this was brought to my attention we immediately notified Ms. Freeman that we could not perform her move and did not engage in the act of unauthorized transportation.

We service over 2,500 customers annually and do not directly solicit Pennsylvania intrastate moves. We are the the number one provider for Allied Van Lines for Military and Government traffic and do service these members in Pennsylvania and New Jersey, so our trucks will be seen in Pennsylvania.

We ask that you understand our position in this matter and reconsider the amount of the fine you are imposing.

Respectfully, Robert Kandetzke, President



## UPS Internet Shipping: View/Print Label

- dialog label Ensure there box that appears. are no other shipping or tracking labels attached to your package. Select the Print button on the print rs. Note: If your browser does not support this function select Print from the File menu to print the
- i N Fold the printed sheet containing the label at the line so that the a single side of the package and cover it completely with clear p closures on the package with the label. Place the label in a UPS folded label using clear plastic shipping tape over the entire label. so that the plastic shipping tape. Do not cover any seams or S Shipping Pouch. If you do not have a pouch, affix the entire shipping label is visible. Place the label on

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- GETTING YOUR SHIPMENT TO UPS UPS locations include the UPS Store<sup>®</sup>, UPS drop boxes, UPS customer centers, authorized retail outlets and UPS drivers
- Schedule a same day or future day Pickup to have Hand the package to any UPS driver in your area. a UPS driver pickup all of your Internet Shipping packages
- Take your package to any location of The UPS Store®. Depot® or Staples®) or Authorized Shipping Outlet nea Ground) are also accepted at Drop Boxes. To find the k location UPS Drop ltems Box. You ., UPS Customer C nt via UPS Return please visit the Center, UPS All In Services(SM) nter, UPS Alliances (Office ervices(SM) (including via 'Find Locations' Quick link <u>e</u>

ups.com

Customers with a Daily Pickup Your driver will pickup your shipment(s) as usual.



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