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March 12, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Angela Kelly v. UGI Utilities, Inc.
Complaint Docket No. C-2012-2337635

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed to a new payment plan as follows: Complainant will be responsible for a total monthly payment in the current amount of \$98.00 beginning April 22, 2013, consisting of the current average monthly bill in the amount of \$86.00 and a payment of \$12.00 per month toward the arrearage on Complainant's account. UGI has agreed to waive the demand for a security deposit on the condition that Complainant pay monthly bills in full and on a timely basis, and that, in the event of the failure of Complainant to pay monthly bills in accordance with this agreement, the demand for a security deposit will be reinstated. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Angela Kelly
524 4th Street
New Cumberland, PA 17070