

Pennsylvania American Water

P.O. Box 578, Alton IL 62002
1-800-565-7292

03/11/2013

Justin Hoffman
735 Harry Ave
Palmyra PA 17078

Account Number: 24-1481892-8
Premise Number: 240398686
735 Harry Ave
Remote Meter #: 1484659574
Meter #: N091362223
Region: Palmyra Boro
Route Number: 4007

PA.P.U.C.
SECRETARY'S BUREAU

2013 MAR 14 AM 10:38

RECEIVED

48-HOUR SHUT OFF NOTICE

Dear Customer:

Your bill for \$481.38 is overdue. Because your bill is overdue we will shut off water to 735 Harry Ave on or after 8:00 AM on Monday, March 18, 2013.

To stop the shut off, you must do one (1) of the following at once:

- 1) Pay the total amount of the overdue bill.
- 2) Call 1-866-358-3429 to make a payment arrangement or to dispute the overdue bill.
- 3) Call 1-866-358-3429 before Monday, March 18, 2013 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice shown below.

MEDICAL EMERGENCY NOTICE

If someone living in your home is seriously ill, we will not shut off your water service during this illness if you do two (2) things:

- 1) Have a doctor certify by phone or in writing that the illness exists and that the person will be in danger if you do not have water service.
- 2) Make arrangements to pay your overdue and current bills by calling the phone number listed above.

If we shut off your water, you may have to pay the following charges to have your water turned back on:

Overdue Amount	\$481.38
Turn-On Charge	\$30.00
Total Amount Due	\$511.38

If you have any questions or need more information, please call us at 1-866-358-3429. If you are not satisfied after you talk to us, you may file a complaint with the Pennsylvania Public Utility Commission by calling 1-800-692-7380 toll free, or by writing to P.O. Box 3265, Harrisburg, PA 17105-3265. The Pennsylvania Public Utility Commission will delay the shut off if you file the complaint before the shut off date.

To pay by credit card call 1-866-271-5522.

Please note that it is no longer necessary to report that a payment has been made unless you are without water service.

Sincerely,

Pennsylvania American Water