

Mrs. Syretta Bastien
4529 Vankirk Street
Philadelphia; Pa 19135
(267)323-6865

February 2013

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PA P.U.C.
SECRETARY'S BUREAU

Attn: Pennsylvania Public Utility Commission
Administrative Law Judge: Angela T. Jones
Rosemary Chiavetta, Secretary
Philadelphia Gas Works

SYRETTA BASTIEN vs.

PHILADELPHIA GAS WORKS

Re: Docket # C-2013-2342411
PREHEARING ORDER SCHEDULED
March 20th, 2013 @ 1:30 pm
801 MARKET ST. 4TH FL.
SUITE 4063

Greeting Secretary Chiavetta,

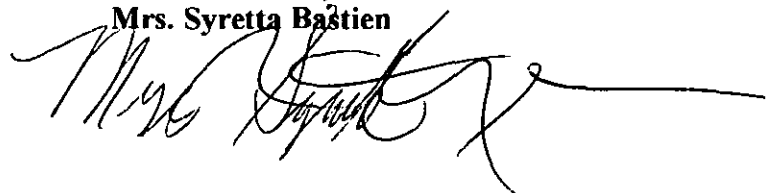
Confirmation of receipt, regarding above scheduled hearing, date & time.
Furthermore, having on going complications and multiple disabilities, has been a burden to my family as well as a challenge. My request for my family to attend is mandatory.
Due to my children being my witness, and they're also being Home Schooled.

Patience has been a challenge for myself, finding things that I use to enjoy isn't so pleasant.
My children, and I also suffer because mommy" isn't going to be able to do my" hair for my prom. Maybe I could get someone else to do it, now I have to pay.
Which if this didn't happen, then mom could do my hair. So the pressure, of the disappointment sets inside me because of my own disabilities.

The cause and effect of one person or thing that effects others is very emotional.
Mr. Tim James PGW Supervisor informed me that Mr. Ryan was still in training or he still needed more training. That's scary we could have blow up because of something simple.
For water to be scolding hot after gas re- connection.
I've been going to counseling trying to overcome some emotional barriers.
Still under doctor's care, and therapy was recommended as well as test in the future scheduled to follow -up with Primary Physician.

After having an operation still recovering, not being able to lift heavy having {TMJ} Syndrome after being punched in my face 4x's. Now for this to happen this man needs to apologize this is serious matter. My request for this company to make an offer to settle. If request for my family to attend isn't granted maybe a telephone hearing could be arranged.
Thank you for your time and patience in this matter.

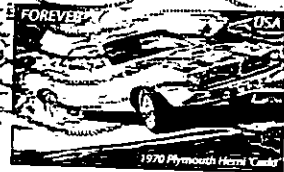
Sincerely,
Mrs. Syretta Bastien



Syretta Bastien
4529 Van Kirk St
Phila, Pa 19135

PHILADELPHIA PA 190

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Secretary Rosemary Chiaretta
Pennsylvania Public
Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

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