

COMMONWEALTH OF PENNSYLVANIA

PUBLIC UTILITY COMMISSION

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Patricia Spancake

v.

Metropolitan Edison Company

Billing Dispute.

Initial Telephonic Hearing

----- X

Docket No.
C-2012-2337599

Pages 1 - 55

Keystone Building
Hearing Room 4
400 North Street
Harrisburg, Pennsylvania

Thursday, March 14, 2013

Met, pursuant to notice, at 10:10 a.m.

BEFORE:

JOEL H. CHESKIS, ADMINISTRATIVE LAW JUDGE

APPEARANCES:

PATRICIA SPANCAKE, the Complainant
522 South 4th Street, Apartment 3
Lebanon, Pennsylvania 17042
(Pro Se)

PATRICK MALONE, Esquire
Buchanan, Ingersoll & Rooney, PC
One Oxford Centre
301 Grant Street, 16th Floor
Pittsburgh, Pennsylvania 15219
(For Metropolitan Edison Company)

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WITNESS INDEX

<u>WITNESSES:</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Patricia Spancake, the Complainant	6 ↓	10	--	--
	(Testimony)			
Pamela T. Jordan	17	28	31	--
Carol Erb	32	43	48	--
	[Colloquy by ALJ - pgs 46 - 48.]			

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EXHIBIT INDEX

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>Metropolitan Edison:</u>		
1	(Detailed Statement of Account - Account Number: 100050073640)	18 50/51
2	(Detailed Statement of Account - Account Number: 100077801775)	18 50/51
6	(Hierarchy of Payment Arrangements - Account Number: 100050073640)	22 50/51
7	(Opening Date Report Case #3041757)	27 50/51
8	(Customer contact record)	37 50/51

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16 Complainant:

1	(1 page - e-mail exchange between Met Ed & the Complainant)	49 50
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