

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

-----x
 :
Theresa Brown-Albert v. PPL Electric : Docket No.
Utilities Corporation : F-2013-2342492
 Billing dispute. :
 :
 Initial Telephonic Hearing. :
 :
 -----x

Pages 1 through 75 Hearing Room 2, Plaza Level
 Commonwealth Keystone Building
 Harrisburg, Pennsylvania
 Wednesday, March 13, 2013

Met, pursuant to notice, at 10:00 a.m.

BEFORE:

DENNIS J. BUCKLEY, Administrative Law Judge

APPEARANCES:

THERESA BROWN-ALBERT
 3985 Locust Grove Road
 Columbia, Pennsylvania 17516
 (Pro se)

KIMBERLY G. KRUPKA, Esquire
 Gross, McGinley, LaBarre & Eaton, LLP
 33 South Seventh Street
 Allentown, Pennsylvania 18105-4060
 (For PPL Electric Utilities Corporation)

RECEIVED
 2013 MAR 28 AM 11:38
 SECRETARY'S BUREAU
 P.U.C.

Commonwealth Reporting Company, Inc
 700 Lisburn Road
 Camp Hill, Pennsylvania 17011

WITNESS INDEX

<u>WITNESSES</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Theresa Brown-Albert	9	--	--	--
Questions by Judge Buckley	17	--	--	--
By Ms. Krupka	--	25	--	--
Mae Dorris				
By Ms. Krupka	30	--	--	--
By Ms. Brown-Albert	--	51	--	--

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

EXHIBIT INDEX

Complainant's

1 (5/10/12 letter for bill account no. 1949097073)	19	20
2 (PPL bills)	21	21
3 (Current Charges, 3/16/10 - 4/15/10)	22	22
4 (Current Charges, 4/15/10 - 5/14/10)	22	23
5 (Current Charges, 5/14/10 - 6/15/10)	23	23
6 (Account Activity Statement, 6/8/12)	23	24

PPL Electric Utilities

1A, 2I, 1G, 2E, 1I and 2D (account activity statements)	48	50
1E, 2F, 1J, 2B, 1K, 2A, 1F and 2C (account activity statements)	49	50
4A (property deeds search)	49	50

Any reproduction of this transcript
is prohibited without authorization
by the certifying reporter.

**NO SCANNED IMAGES ARE
AVAILABLE**

**COMPLETE TRANSCRIPT
AND/OR EXHIBIT(S)
MAY BE VIEWED IN THE
COMMISSION'S
FILE ROOM**