



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

March 21, 2013

IN REPLY PLEASE
REFER TO OUR FILE NUMBER
BCS #3064059

GILLES NOVO
PO BOX 1091
POCONO SUMMIT PA 18346

Dear Mr. Novo:

We are returning your formal complaint form to you because there is additional information needed to process the complaint. The address you have on your complaint, **4318 Indian Avenue**, Pocono Summit, NY, is different from the address you have listed on your appeal, **PO Box 1091**, Pocono Summit, Pa. Please change your address on your complaint form so we have the correct one. Follow the colored tabs marked missing information or original signature. Fill in the information requested and return them to the address listed at the top of this letter.

We are granting a 15-day extension from the date of this letter for the form to be returned.

Once we receive the formal with the information required we will be able to process your complaint. Thank you for your cooperation in this matter.

RECEIVED

APR 1 2013

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Very truly yours,

Rosemary Chiavetta
Secretary

Enclosures

DJ