

COMPETITIVE LOCAL EXCHANGE SERVICES

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TITLE PAGE

SPECTROTEL OF PENNSYLVANIA, LLC

D/B/A ONE TOUCH COMMUNICATIONS

D/B/A SURFTONE

D/B/A TOUCH BASE COMMUNICATIONS

COMPETITIVE LOCAL EXCHANGE CARRIER

RESALE AND FACILITIES-BASED TARIFF

Regulations and Schedule of Charges

Within the Service Territories of Verizon Pennsylvania Inc.; Verizon North Inc.; Frontier Commonwealth Telephone Company; Frontier Communications of Breezewood, Inc.; Frontier Communications of Canton, Inc.; Frontier Communications of Lakewood, LLC; Frontier Communications of Oswayo River, LLC; and Frontier Communications of Pennsylvania.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 190A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos 1, 3, 5 and 6; Frontier Commonwealth Telephone Company Pa. P.U.C Tariff No. 24; Frontier Communications of Breezewood, Inc. Pa. P.U.C Tariff No. 5; Frontier Communications of Canton, Inc. Pa. P.U.C. Tariff No. 3; Frontier Communications of Lakewood, LLC Pa. P.U.C. No. 5; Frontier Communications of Oswayo River, LLC Pa P.U.C. Tariff No. 5; and Frontier Communications of Pennsylvania, LLC Pa. P.U.C. No. 14.

This Tariff is on file with the Pennsylvania Public Utility Commission and copies may be inspected during normal business hours at Spectrotel's principal place of business, 3535 State Highway 66, Suite 7, Neptune, NJ 07753. The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. S.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Spectrotel of Pennsylvania, LLC  
d/b/a One Touch Communications  
d/b/a Surfstone  
d/b/a Touch Base Communications

Telephone PA P.U.C. Tariff No. 1  
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COMPETITIVE LOCAL EXCHANGE SERVICES

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LIST OF MODIFICATIONS

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3535 State Highway 66, Suite 7  
Neptune, NJ 07753

COMPETITIVE LOCAL EXCHANGE SERVICES

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Spectrotel of Pennsylvania, LLC  
d/b/a One Touch Communications  
d/b/a Surfstone  
d/b/a Touch Base Communications

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SYMBOLS USED IN THIS TARIFF

Pursuant to 52 Pa. Code Section 53.22, the following are the only symbols used for the purposes indicated below:

- C - To signify any change.
- D - To signify decreased rate.
- I - To signify increased rate.

COMPETITIVE LOCAL EXCHANGE SERVICES

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of competitive local exchange end-user communications services by Spectrotel of Pennsylvania, LLC (Spectrotel), to residential and business Customers within the Service Territories of Verizon Pennsylvania Inc.; Verizon North Inc.; Frontier Commonwealth Telephone Company; Frontier Communications of Breezewood, Inc.; Frontier Communications of Canton, Inc.; Frontier Communications of Lakewood, LLC; Frontier Communications of Oswayo River, LLC; and Frontier Communications of Pennsylvania. Certain terms used generally throughout this tariff are defined in Section 1.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS

Access Line - A transmission path, which connects a subscriber location to the carrier's terminal location or switching center.

Advance Payment - Part or all of a payment required before the start of service.

Authorization Code - A numerical code, one or more of which is assigned to a subscriber to the Company to identify use of service on his account and to bill the subscriber accordingly for such service. Multiple authorization codes may be assigned to a subscriber to identify individual users or groups of users on their account.

Call Back/Camp - Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 1 – DEFINITIONS, (CONT'D.)

Call Forwarding -

Call Forwarding Station - Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

- Call Forwarding System - Permits calls attempting to terminate to a busy station line to be redirected to a predetermined line inside or outside the Customer's telephone system.
- Call Forwarding Remote - This optional feature allows a user to activate/deactivate the Call Forwarding – All calls feature or change the forwarded to telephone number from a remote location.
- Call Forwarding Busy - Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.
- Call Forwarding Don't Answer - Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Transfer - Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Waiting - Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The service also provides a hold feature that is activated by a switch hook flash.

Commission - The Pennsylvania Public Utility Commission

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 1 – DEFINITIONS, (CONT'D.)

Company, Carrier, - Spectrotel of Pennsylvania, LLC d/b/a One Touch Communications d/b/a Surfstone d/b/a Touch Base Communications, the issuer of this tariff.

Customer or Subscriber - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Access Lines ("DAL") - A group of leased lines, which interconnect a switching system to a dedicated subscriber.

Dedicated Inbound Calls - Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls - Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

DID Trunk - A form of local switched access that provided the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Inward Dial ("DID") - A service attribute that routes incoming calls directly to stations by-passing a central answering point.

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Do Not Disturb - Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

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SECTION 1 – DEFINITIONS, (CONT'D.)

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

Interconnection - The connection of telephone equipment to the network; also, the connection of one carrier with another, i.e., the interface between carriers.

Joint User - A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or in any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC") - Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps - Megabits, denotes millions of bits per second.

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SECTION 1 – DEFINITIONS, (CONT'D.)

Other Carrier - A person, firm, corporation, or entity regulated by the Commission or the FCC that subscribes to carriers' communications services and facilities and resells these communications services and facilities to the public for a profit. Unless otherwise indicated herein, the term "other carrier" when used in this tariff includes entities which are brokers of the service (act as intermediaries for the purpose of reselling), those entities which are processors of the service (enhance the value of the service through substantial incurred costs) and those entities which are underlying carriers or providers of facilities.

Point of Presence ("POP") - Point at which responsibility for handling traffic changes over from the local telephone operating company to the interexchange carrier.

Premises - The space designated by a Subscriber as its place or places of business for termination of service (whether for its own communication needs or for its resale subscribers).

Primary InterLATA Carrier ("PIC") - Long distance carrier designated by a telephone subscriber to provide him with interLATA service without having to dial a special access code.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 1 – DEFINITIONS, (CONT'D.)

Speed Calling - Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed-calling list is customer-changeable.

Station - Allows a station line user to add, change or delete telephone numbers from a speed-calling list. The list is dedicated to the individual station line user.

System - Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Terminal Equipment - Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets, or microprocessors.

T1 - The basic 24-channel 1.544 Mbps pulse code modulation system as used in the United States.

Three-Way Calling - Allows a station line user to add a third party to an existing conversation.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User - A Customer, Joint User, or any other person authorized by Customer to use service provider under this tariff.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use service and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one (1) month, twenty-four (24) hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in this Tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Residential customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- E. Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of proposed suspension regardless upon which suspension is sought. (52 Pa. Code '64.71) When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrears, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement, 4) failure to give adequate assurances that an unauthorized use or practice will cease. (52 Pa. Code '64.121)

Service may be terminated upon written notice to the Customer if:

- 1. The Customer is using the service in violation of this tariff; or
- 2. The Customer is using the service in violation of the law.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- F. This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for its choice of law provision.
- G. Any other Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this tariff as a Credit Allowance for Interruptions as set forth in Section 2.7 of this tariff
- B. The Company is not liable for any act or omission of any other communications utility which furnishes a portion of the service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:
  - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
  - 2. Claims for patent infringement arising from the Customer or authorized user combining or using the service furnished by the Company in connection facilities or equipment furnished by others; or
  - 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this Tariff.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer and authorized user from any and all claims by any person relating to the services so provided.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppels, with respect to any service offered under this tariff. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this tariff and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

2.1.5 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
1. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  2. the reception of signals by Customer-provided equipment; or
  3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors. Equipment furnished by the Company on the premises of a subscriber is the property of the Company.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.10 Universal Emergency Telephone Number Service

- A. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunction in the service, nor does the Company undertake such responsibility.
- B. 911 or E911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call-by-call basis, only for the purposes of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point (PSAP).
- D. 911 or E911 emergency telephone number service may be provided by the Company's underlying carrier.
- E. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.10 Universal Emergency Telephone Number Service, (Cont'd.)

- F. The Company assumes no liability for any infringement, or invasion of any right of privacy or any persons caused, or claimed to be caused, directly or indirectly by the use of 911 or E911 service. Under the terms of this tariff, the Public Safety Agency must agree, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend, and hold harmless the Company for any infringements of invasion of the right or privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 or E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 or E911 service hereunder, and which arise out of the negligence, or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or its agents.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant State laws and Pennsylvania Public Utility Commission's regulations, policies, orders, and decisions.
- C. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D. A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damages to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for: (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party; and (3) any liability incurred by the Company to any third party pursuant to his or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including, but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- D. Neither subscriber's landlord nor landlord's officers, agents, or employees, the building management or any party in interest to the lease under which the subscriber occupies space in the building shall have any liability to subscriber arising from the provision or operation of the services and service-related equipment referred to herein, or the interruption or failure thereof from any cause whatsoever.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with , the terms and conditions of the tariffs of the other communications carriers, which are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1998 edition).

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a non-residential Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two (2) months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.2 Deposits

A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Deposits requirements are in compliance with Pa Code §64.35.

A deposit may be required from Customers taking service for a period of less than 30 days, in an amount equal to the estimated gross bill for such temporary period. Deposits may be required from all other Customers, except that in no instance may deposits be required in excess of the estimated gross bill for any single billing period plus one month, the maximum period not to exceed four months, with a minimum of \$5.00.

B. Deposits secured from Customers shall be returned to the Customer when the Customer has paid its undisputed bills for service over a period of 12 consecutive months. Any such Customer having secured the return of a deposit, shall not be required to make a new deposit, unless the service has been discontinued, or the credit standing of the Customer has been impaired through failure to comply with tariff provisions

C. A deposit may be required in addition to an advance payment.

D. All cash or cash-equivalent deposits from the date of deposit shall be paid interest thereon, commencing from the date of the payment to the date of the refund. The rate of interest on deposits shall be 6% annually without deduction for any taxes on such deposit.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer. The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

- A. Non-recurring charges are due and payable within twenty-one (21) days after the date the Customer receives the invoice.
- B. The Company shall present invoices for monthly Recurring Charges as well as usage charges to the Customer for the preceding billing period. Recurring Charges shall be due and payable within twenty-one (21) days after the date the invoice is received by the Customer.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service of facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

- E. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds, which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 1.25% and is in compliance with Pa Code 52, §64.16.
- F. The Customer will be assessed a charge of thirty-five dollars (\$35.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G. Customers have up to ninety (90) days (commencing five (5) days after remittance of the bill) to initiate a dispute over charges or to receive credits.
- H. If service is disconnected by the Company in accordance with Section 2.6.3 following and later restored, restoration of service will be subject to all applicable installation charges.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service

- A. The Company may discontinue service without notice for any of the following reasons:
1. If a Customer or User causes or permits any signals or voltages to be transmitted over the Company's network in such a manner as to cause a hazard or to interfere with Company's service to others.
  2. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring liability.
  3. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs as set forth in Section 2.9 of this tariff. The Customer will also be responsible for payment of any reconnection charges.
- B. In all other circumstances, the Company will provide the Customer with written notice via first class U.S. Mail stating the reason for discontinuance, and will allow the Customer not less than fifteen (15) days to remove the cause for discontinuance. In cases of non-payment of charges due, the Customer will be allowed at least ten (10) days written notice via first class U.S. Mail that disconnection will take place within ten (10) days, excluding Sundays and holidays, and the Customer will be given the opportunity to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which the Company is not prepared to accept payment of the amount due and to reconnect service. These regulations comply with 52 Pa. Code § 64.62.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service, (Cont'd.)

- D. Upon the Company's discontinuance of service to the Customer under Section 2.6.3.A. or 2.6.3.B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six (6) percent).
- E. The Customer is responsible for providing adequate access lines to enable the Company to terminate all Toll Free Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate Toll Free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's Toll Free Service, with thirty (30) days written notice.

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company at least five (5) days oral or written notice of desire to terminate service. In accordance with 52 Pa. Code, §64.52, the customer shall retain responsibility for service and equipment charges until the day and time on which service is requested to be discontinued. If the customer fails to provide the LEC with proper notice or access to the premises, the customer shall continue to be responsible for equipment and service rendered. Oral notice should be given to 1-888-752-6250. Written notice should be sent to:

Spectrotel of Pennsylvania, LLC  
d/b/a One Touch Communications  
3535 State Highway 66, Suite 7  
Neptune, NJ 07753

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.5 Cancellation of Application for Service

- A. Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six (6) percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.6.5.A. through 2.6.5.C. will be calculated and applied on a case-by-case basis.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premise locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Back billing Procedure

A. Subscriber's bill may include charges for service furnished up to one and a half (1.5) years prior to the date of the bill in circumstances involving toll fraud.

2.6.8 Establishing and Re-establishment of Credit

The Company reserves the right to examine the credit record of all applicants and subscribers. A subscriber whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due to the Company and to re-establish credit.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.9 Billing Disputes

A. General

All bills are presumed accurate, and shall be binding of the Customer unless notice of the disputed charge(s) is received by the Company within ninety (90) days (commencing five (5) days after such bill have been mailed or otherwise rendered per the Company's normal course of business).

For the purposes of this section, “notice” is defined as either oral or written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B. Late Payment Charge

1. The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 2.6.2.E., preceding. If the due date falls on a Saturday, Sunday or bank holiday the due date shall be extended to the next business day. A late payment charge in the amount of 1.25% per month will be charged on the full unpaid and overdue balance of the bill. These charges are calculated only on the overdue portion of the bill. The rate, when annualized, will not exceed 15% per annum - computed by the simple interest method and does not include previously accrued late payment charges. A late payment charge will not be assessed against an outstanding security deposit.
2. In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
3. In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.9 Billing Disputes, (Cont'd.)

C. Adjustments or Refunds to the Customer

1. In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
2. In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
3. In the event that the Company resolves a billing dispute in favor of a Customer who has paid the total amount of the disputed bill but cancelled the service, the Company will issue a refund of any overpayment by the Customer.
4. All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of the compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement and/or compromise of all of the Customer's claims for the billing period for which the adjustments or refund was issued.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.9 Billing Disputes, (Cont'd.)

D. Unresolved Billing Disputes

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to ninety (90) days (commencing five (5) days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to take the following action:

1. First, the Customer may request and the Company will provide an in-depth review of the disputed amount.
2. Second, if after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with the Pennsylvania Public Utility Commission:

The address and telephone number of the Commission are:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
P. O. Box 3265  
Harrisburg, Pennsylvania 17105-3265  
Telephone: (800) 692-7380

The Pennsylvania Public Utility Commission shall have primary jurisdiction over all Customer complaints relating to services offered under this tariff.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff as required by the 52 Pa. Code §64.52.

2.7.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. A credit allowance will be given, upon request of the Customer to the business office, for interruptions of twenty-four (24) hours or more. Credit allowances will be calculated as follows.
  - 1. One-thirtieth of the monthly rate of all services and facilities furnished by the Company rendered inoperative, useless or substantially impaired for each of the first three full 24-hur periods during which the interruption continues after notice by the Customer to the Company if the out-of-service extends beyond a minimum of 24 hours.
  - 2. Two-thirtieths of the monthly rate for each 24-hour period beyond the first three 24-hour periods referred to in paragraph 1. In no instance, shall the allowance for out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered useless or impaired.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.1 Credit for Interruptions, (Cont'd.)

C. (Cont'd.)

When the service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30<sup>th</sup> of the monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.

The allowances described in this section are not applicable when service is interrupted by the negligence or willful act of the Customer to service or where the company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in this tariff.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls, either incoming or outgoing or both, due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowances shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations on Allowances

No credit allowances will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability

Customer may, after meeting a minimum service period, if any, terminate service by providing 5 days oral or written notice to the Company prior to cancellation.

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever, Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

Upon cancellation or termination of service hereunder, Customer will make service available for removal, which will be accomplished by the Company in a careful and reasonably expeditious fashion. If Customer does not make the service or equipment available for removal by the Company, then in addition to all other remedies at law or equity available to the Company, all obligations of Customer will remain in force and effect until removal is accomplished. Customer will continue to pay charges for services during such period.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Nonrecurring charges reasonably expended by Company to establish service to Customer, plus;
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C. all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at 8% per year;
- D. the reasonable removal of all equipment specially ordered to service customers, including: crating, shipping and insurance charges to the Company if the Company can utilize the equipment.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network

2.9.1 Unauthorized Use of the Network

Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services under this tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this tariff, or uses specific services that are not authorized.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network, (Cont'd.)

2.9.3 Liability for Calling Card Fraud

- A. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B. The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.
- C. The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.12 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.13 Operator Services Rules

A. The Company will enforce the following operator service rules.

A provider of intrastate operator assisted communications services must:

1. identify itself at the time the end-user accesses its services;
2. upon request, quote all rates and charges for its services to the end-user accessing its system;
3. arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the public or transient end-users:
  - a. the operator service provider's name and address;
  - b. bill and service dispute calling information including the operator service provider's dispute resolution phone number;
  - c. clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and
  - d. notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party that will appear on the operator service provider's bill for services rendered.
4. in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation which may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
5. in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

B. The Company will comply with the following provisions:

1. Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement which restricts end-user selection among competing interexchange telephone corporations or end-users' access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 2 – REGULATIONS, (CONT'D.)

2.14 Telephone Surcharges

2.14.1 General

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required or allowed by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such rate changes will be filed with the Pennsylvania Public Utility Commission for approval.

2.14.2 Public Pay Telephone Surcharge

An undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to usage charges, applicable service and surcharges associated with the Company's service as set forth herein, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

The applicable Public Pay Telephone Surcharge is \$0.30 per call.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 3 – APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are round up to the next whole unit.
- B. Timing on completed calls begins when the called party answers the call. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 3 – APPLICATION OF RATES, (CONT'D.)

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by TelCordia, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated Toll Free Service or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

3.3.2 The airline distance between any two rate centers is determined as follows:

1. Obtain the “V” (vertical) and “H” (horizontal) coordinates for each rate center from the above-referenced TelCordia document.
2. Compute the difference between the “V” coordinates of the two rate centers; and the difference between the two “H” coordinates.
3. Square each difference obtained in step (2) above.
4. Add the square of the “V” difference and the square of the “H” difference obtained in step (3) above.
5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS

4.1 Calling Areas

Geographically defined Local Calling Areas<sup>1</sup> are associated with each Exchange Access Service provided pursuant to Section 5.1. Exchange Access Services, and the associated NPA-NXX designations are as listed in Verizon–Pennsylvania's local exchange tariff. The Company will offer service to these Local Calling Areas on a nondiscriminatory basis where facilities exist.<sup>2</sup>

4.2 Exchange Access Service Areas

A. Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

1. Verizon Pennsylvania, Inc.
2. Verizon North Inc.
3. Frontier Commonwealth Telephone Company
4. Frontier Communications of Breezewood, Inc.
5. Frontier Communications of Canton, Inc.
6. Frontier Communications of Lakewood, LLC
7. Frontier Communications of Oswayo River, LLC
8. Frontier Communications of Pennsylvania, LLC

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1 Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to this tariff to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises are served by Verizon-Pennsylvania or another telephone company wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

2 Rates and rate plans for Local and IntraLATA Calling Area calls placed over Company-provided Exchange Access Service are set forth in Section 8.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc.

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Alexandria	Alexandria, Huntingdon, McConnellstown
Aliquippa Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge – Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Extended Area	All stations included in Local Area preceding plus – Pitb. Subn. Zone 15, Rochester
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Annville	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.
Baden Local Area	Aliquippa, Ambridge, Baden, Rochester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion
Bell Vernon Local Area	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny, Wapwallopen
Bessemer	Bessemer, New Castle

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Buckingham Local Area	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Extended Area	All stations included in Local Area preceding plus – Dublin, Line Lexington, Newtown, Phila. Subn. Zone 39, Phila. Subn. Zone 40, Plumsteadville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Burgettstown	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg Local Area	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Carbondale	Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point Local Area	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Extended Area	All stations included in Local Area preceding plus – Green Lane, Phila. Subn. Zone 29, Phila Subn. Zone 31, Phila. Subn. Zone 33, Phoenixville, Royersford, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs Local Area	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus – Collegeville, Downingtown, Glenmoore, Phila. Subn. Zone 29, Phila. Subn. Zone 26, Pottstown, West Chester
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Clairton Local Area	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Clarion	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville Local Area	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Collegeville Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottsdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Downingtown Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Doylestown Local Area	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Extended Area	All stations included in Local Area preceding plus – Bedminster, Lansdale, New Hope, Newtown, North Wales, Perkasio, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 29, Phila. Subn. Zone 40, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Dublin Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
DuBois	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville
Eagle Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Easton	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O., New Waterford, O., Rogers, O.
Ebensburg	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown
Eldred	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Elizabeth Local Area	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Extended Area	All stations included in Local Area preceding plus –Finleyville, Pitb. Subn. Zone 12, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Local Area	
Extended Area	All stations included in Local Area preceding plus – Clairton, Elizabeth, Pitb. Subn. Zone 10
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Fleetwood	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Local Area	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Greensburg Local Area	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Greenville	Greenville, Sharpsville, Sheakleyville, Transfer
Grove City	Blacktown, Grove City, Harrisville, Mercer, Wesley
Halifax	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg
Hamburg	Hamburg, Kempton, Leesport, Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Harleysville Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Harrisburg Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Herminie	
Herminie Local Area	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Extended Area	All stations included in Local Area preceding plus – Pitb. Subn. Zone 10, Youngwood, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville
Huntingdon	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union
Imperial	
Imperial Local Area	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Indiana	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood
Jeannette	
Jeannette Local Area	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Jermyn	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE
Kennett Square	
Kennett Square Local Area	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Kingston	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart
Lake Como	Lake Como
Lancaster	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE
Landisville	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg
Lansdale Local Area	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Extended Area	All stations included in Local Area preceding plus – Collegeville, Doylestown, Dublin, Green Lane, Perkasio, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45, Schwenksville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Latrobe	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Lebanon	Annville, Frystown, Hershey, Jonestown, Myerstown, Palmyra, Schaefferstown
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton
Lenape	
Lenape Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Lewistown	Bellefonte, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville
Ligonier	Latrobe, Ligonier, Stahlstown

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Line Lexington Local Area	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton
Extended Area	All stations included in Local Area preceding plus – Buckingham, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Plumsteadville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Lock Haven	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O., Lowellville, Lowellville, O., New Castle, North Lima, O., Youngstown, O.
Ludlow	Kane, Ludlow

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald Local Area	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
McMurray Local Area	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
Extended Area	All stations included in Local Area preceding plus the Washington Exchange.
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
Mendenhall Local Area	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Mercer	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
Middletown	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville, Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Monongahela Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville Local Area	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Mortonville Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mt. Pleasant Local Area	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown, Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford, Lehighton, Nesquehoning

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
New Castle	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope Local Area	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
New Kensington Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones in the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown Local Area	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Extended Area	All stations included in Local Area preceding plus – Buckingham, Doylestown, Morrisville, New Hope, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 42, Phila. Subn. Zone 44, Phila. Subn. Zone 45
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
North Wales Local Area	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Extended Area	All stations included in Local Area preceding plus – Collegeville, Doylestown, Phila. Subn. Zone 31, Phila. Subn. Zone 32, Phila. Subn. Zone 34, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	
Oakdale Local Area	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Olyphant	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Orwigsburg	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va.
Parkesburg	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton
Perkasie	

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Perkasie Local Area	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Perryopolis Local Area	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	
Phoenixville Local Area	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus – Center Point, Phila. Subn. Zone 26, Phila. Subn. Zone 30, Pottstown
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Pittston	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Pottsville	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	
Pughtown Local Area	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
Rochester	
Rochester Local Area	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Roulette	Coudersport, Port Allegany, Roulette

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Royersford Local Area	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell, Saxton
Schuylkill Haven	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	
Schwenksville Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Scottsdale Local Area	Connellsville, Dawson, Mount Pleasant, Scottsdale
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Scranton	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton
Sharon	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New, Northampton, Slatington

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton Local Area	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Springdale Local Area	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
<input type="checkbox"/> Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College
Strasburg	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury
Sykesville	DuBois, Luthersburg, Reynoldsville, Sykesville
Tamaqua	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Tarentum  Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville  Local Area	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Upper Black Eddy	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville
Washington Local Area	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
West Alexander	Claysville, Washington, West Alexander
West Chester Local Area	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
Extended Area	All stations included in Local Area preceding plus – Avondale, Chester Springs, Coatesville, Eagle, Kennett Square, Landenberg, Phila. Subn. Zone 10, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Unionville, West Grove
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE
West Middlesex	Sharon, Sharon, O., Sharpsville, West Middlesex

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
West Newton Local Area	Belle Vernon, West Newton, Yukon
Extended Area	All stations included in Local Area preceding plus – Donora, Elizabeth, Herminie, Monessen, Mount Pleasant, Perryopolis, Pitb. Subn. Zone 10, Scottdale
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Westtown Local Area	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
Extended Area	All stations included in Local Area preceding plus – Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Mortonville, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Phila. Subn. Zone 28, Unionville, West Grove
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Williamsport	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe Local Area	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Extended Area	All stations included in Local Area preceding plus – Carversville, Morrisville, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Yardley
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley Local Area	Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.1 Verizon Pennsylvania, Inc., (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood Local Area	Greensburg, Mount Pleasant, Youngwood
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Zelienople	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.2 Verizon Pennsylvania, Inc. – Philadelphia Zones

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Philadelphia Zone 1	
Local Area	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.
Philadelphia Zone 2	
Local Area	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.2 Verizon Pennsylvania, Inc. – Philadelphia Zones, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Philadelphia Zone 3	
Local Area	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.
Philadelphia Zone 4	
Local Area	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41
Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.3 Verizon Pennsylvania, Inc. – Philadelphia Suburban Exchanges

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE, Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE, Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.3 Verizon Pennsylvania, Inc. – Philadelphia Suburban Exchanges, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.3 Verizon Pennsylvania, Inc. – Philadelphia Suburban Exchanges, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.3 Verizon Pennsylvania, Inc. – Philadelphia Suburban Exchanges, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.3 Verizon Pennsylvania, Inc. – Philadelphia Suburban Exchanges, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yarley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.4 Verizon Pennsylvania, Inc. – Pittsburgh Exchanges

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.5 Verizon Pennsylvania, Inc. – Pittsburgh Suburban Exchanges

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Bethel Park(Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville(Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie(Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel(Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City, Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.5 Verizon Pennsylvania, Inc. – Pittsburgh Suburban Exchanges, (Cont'd.)

Originating Exchange	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania, Inc. unless otherwise noted.</i>
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc.

<b>Originating Exchange</b>	<p style="text-align: center;"><b>Local Calling Area</b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i></p>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolntown	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville, Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville
Spring Grove	Hanover, Jefferson, York

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.6 Verizon North, Inc., (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North Incorporated unless otherwise noted.</i>
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted. An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way</i>
Atglen	Atglen, Gap, Parkesburg
Bangor	Bangor, Belvidere, Easton* , Pen Argyl, Portland, Saylorsburg
Belvidere	Bangor, Belvidere, Belvidere, NJ, Easton* , Hope, NJ, Oxford, NJ, Pen Argyl
Benton	Benton, Huntington Mills, Orangeville
Blossburg	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Brooklyn	Brooklyn, Montrose, Nicholson, Springville
Center Moreland	Center Moreland, Dallas, Harding, Harveys Lake, Kingston , Lake Winola, Noxen, Pittston* , Trucksville, Tunkhannock, Wilkes-Barre, Wyoming*

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Clarks Summit	Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton
Conyngham Drums	Conyngham, Hazleton , Nuremberg, Wapwallopen
Coopersburg	Allentown , Bethlehem , Coopersburg, Emmaus*, Quakertown*
Covington	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Dallas	Center Moreland, Dallas, Harding, Harveys Lake, Kingston , Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Dalton	Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton
Dushore	Dushore, Estella, Laporte, New Albany
Eagles Mere	Eagles Mere, Estella, Laporte, Muncy Valley
Estella	Dushore, Eagles Mere, Estella, Laporte
Elizabethville	Elizabethville, Gratz, Halifax , Lykens, Millersburg
Factoryville	Clarks Summit, Clifford, Dalton, Factoryville, Lake Winola, Nicholson, Scranton , Tunkhannock
Ferndale	Bedminster , Doylestown* , Ferndale, Milford, NJ, Plumsteadville , Quakertown , Reigelsville , Springtown , Uhlerstown, Upper Black Eddy

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Gap	Atglen, Gap, Intercourse, Kirkwood, Parkesburg , Quarryville, Strasburg , Lancaster*
Gratz	Elizabethville, Gratz, Lykens, Tower City, Valley View
Hallstead	Hallstead, Lawsville, New Milford, Susquehanna
Harding	Center Moreland, Clarks Summit*, Dallas, Harding, Pittston , Scranton* , Trucksville, Tunkhannock*, Wilkes-Barre*
Harveys Lake	Center Moreland, Dallas, Harveys Lake, Kingston Noxen, Sweet Valley, Trucksville, Wilkes-Barre*
Hensel	Hensel, Kirkwood, Lancaster* , Quarryville, Rawlinsville
Huntington Mills	Benton, Huntington Mills, Muhlenburg, Shickshinny
Kirkwood	Gap, Hensel, Kirkwood, Lancaster* , Oxford , Quarryville
Laceyville	Laceyville, Mehoopany, Tunckhannock*, Wyalusing
Lake Winola	Center Moreland, Clarks Summit, Dalton, Factoryville Lake, Winola, Nicholson, Scranton , Tunkhannock
LaPorte	Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New Albany
Lawrenceville	Elkland, Lawrenceville, Tioga

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Lawsville	Hallstead, Lawsville, Montrose, Rush, St. Joseph
Leesport	Fleetwood , Hamburg , Leesport, Reading
LeRaysville	LeRaysville, Rome, Rush, Towanda, Warren Center
Lewisberry	Harrisburg (Zone1) , Lewisberry, Mechanicsburg
Liberty	Blossburg, Liberty, Morris
Lykens	Elizabethville, Gratz, Lykens, Tower City, Valley View
Mansfield	Blossburg, Covington, Mansfield, Roseville (North Penn), Tioga, Wellsboro
Mehoopany	Laceyville, Mehoopany, Tunkhannock
Middlebury Center	Middlebury Center, Tioga, Wellsboro
Millersburg	Elizabethville, Halifax , Millersburg
Montrose	Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville
Morris	Liberty, Morris, Wellsboro

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Muhlenburg	Huntington Mills, Muhlenburg, Nanticoke* , Shickshinny, Sweet Valley, Wilkes-Barre
Muncy Valley	Eagles Mere, Hughesville, Laporte, Muncy Valley
New Albany	Dushore, Laporte, New Albany, Towanda, Wyalusing
Nicholson	Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Springville, Tunkhannock
Noxen	Centermoreland, Dallas, Harveys Lake, Noxen, Sweet Valley, Trucksville, Tunkhannock
Nuangola	Mountaintop , Nanticoke , Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Nurenbert	Conyngham, Hazleton , Nuremberg, Ringtown
Orangeville	Benton, Berwick , Bloomsburg , Orangeville
Pen Argyl	Bangor, Belvidere, Easton , Nazareth , Pen Argyl, Saylorsburg
Pocono Lake	Mount Pocono* , Pocono Lake, Stroudsburg , White Haven*
Portland	Bangor, Columbia, NJ (West Jersey), Portland, Stroudsburg*
Quarryville	Gap, Hensel, Kirkwood, Lancaster , Quarryville, Rawlinsville, Strasburg

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Rawlinsville	Hensel, Lancaster , Millersville , Quarryville, Rawlinsville, Strasburg
Ringtown	Nuremberg, Ringtown, Shenandoah
Rome	LeRaysville, Nichols, NY, Rome, Sayre, Towanda, Ulster, Warren Center
Rush	Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph
St. Joseph	Lawsville, Montrose, Rush, St. Joseph, Warren Center
Saylorsburg	Bangor, Pen Argyl, Saylorsburg, Stroudsburg
Shickshinny	Berwick , Huntington Mills, Muhlenburg, Nanticoke , Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Springville	Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock
Susquehanna	Hallstead (North Eastern), Jackson, Susquehanna, Thompson
Sweet Valley	Dallas, Harveys Lake, Kingston , Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tioga	Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro
Towanda	LeRaysville, Leroy, New Albany, Rome, Towanda, Troy, Ulster, Wyalusing

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.7 Frontier Commonwealth Telephone Company, (Cont'd.)

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Commonwealth Telephone Company unless otherwise noted.</i>
Tower City	Gratz, Lykens, Tower City, Tremont, Valley View
Tremont	Minersville, Pine Grove, Pottsville, Tower City, Tremont, Valley View
Troy	Canton, Leroy, Towanda, Troy
Trucksville	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tunkhannock	Centermoreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock
Uhlerstown	Doylestown, Ferndale, Frenchtown, NJ, Plumsteadville, Uhlerstown, Upper Black Eddy
Ulster	Rome, Sayre, Towanda, Ulster
Valley View	Gratz, Lykens, Tower City, Tremont, Valley View
Wapwallopen	Berwick, Conyngham, Nuangola, Shickshinny, Wapwallopen
Warren Center	LeRaysville, Nichols, NY, Rome, St. Joseph, Warren Center
Wellsboro	Mansfield, Middlebury Center, Morris, Wellsboro
Wyalusing	Laceyville, New Albany, Towanda, Wyalusing

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.8 Frontier Communications of Breezewood

<b>Originating Exchange</b>	<b>Local Calling Areas</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Breezewood unless otherwise noted.</i>
Breezewood	Breezewood, Everett, New Grenada
Needmore	Hancock, Md., Needmore, Warfordsburg
New Grenada	New Grenada, Breezewood
Warfordsburg	Needmore, Hancock, Md., Warfordsburg

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.9 Frontier Communications of Canton

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Canton unless otherwise noted.</i>
Canton	Canton, Leroy, Troy
Leroy	Canton, Leroy, Troy , Towanda

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.10 Frontier Communications of Lakewood

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Lakewood, LLC, unless otherwise noted</i>
Lakewood	Lakewood, Mahanoy City, Tamaqua

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.11 Frontier Communications of Oswayo River

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Oswayo River unless otherwise noted.</i>
Millport	Coudersport, Genesee, Millport, Shinglehouse
Shinglehouse	Coudersport, Genesee, Millport, Shinglehouse
Genesee	Coudersport, Genesee, Millport, Shinglehouse, Ulysses

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 4 – SERVICE AREAS, (CONT'D.)

4.2 Exchange Access Service Areas, (Cont'd.)

4.2.12 Frontier Communications of Pennsylvania

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Pennsylvania unless otherwise noted.</i>
Intercourse	Intercourse, Gap, Lancaster, Leola, New Holland, Strasburg, Terre Hill
Leola	Akron, Ephrata, Intercourse, Lancaster, Leola, Lititz, New Holland, Terre Hill
New Holland	Akron, Ephrata, Intercourse, Lancaster, Leola, New Holland, Terre Hill
Terre Hill	Adamstown, Akron, Denver, Ephrata, Green Hills, Intercourse, Leola, Morgantown, New Holland, Terre Hill

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE

5.1 General

Exchange Access Service provides a Customer with a telephone connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.1 General, (Cont'd.)

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

The following Exchange Access Services are offered:

- Basic Line Service
- Basic Trunk Service
- DID Trunk Service
- Digital Trunk Service

5.1.1 Monthly access rates for network access lines are determined by class of service.

5.2 Rates

The Company will offer these services and any applicable additional features, where facilities permit, on a resale basis.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.3 Basic Line Service

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one (1) call at a time.

The Company will offer this service and its additional features, where facilities permit, on a resale basis.

5.3.1 Optional Toll Restriction

Customers will have the option of restricting access to Message Toll telephone service from their individual Business Line Service. This charge will not apply if a customer whose toll service was suspended for non-payment of toll charges pays all outstanding charges and requests the Optional Toll Restriction. A description of those services that will be allowed to be completed and those that will be blocked is listed below. The Optional Toll Restriction allows the customer the option to restrict collect and calling card calls from being billed to the restricted line. Toll Restriction will be offered to both Business and Residential customers and it is free of charge for Residential customers.

Call Which Will Be Completed	Calls Which Will Be Blocked
0 (includes collect and calling card with a valid number)	00 (includes 00-/00+)
0 + 10 digit local	01+
7 digit local	011+
10 digit local	101XXXX
N11 (i.e., 911)	Non-Local Directory Assistance
1 + Toll Free	1 +900
Local Directory Assistance	1 + 700
950 ( Feature Group B)	7 digit toll
	1 + 7 digit toll
	1 + 10 digit toll
	556 + 976
	Busy Line Verification
	Emergency Interrupt
	Time of Day (0)
	Nonrecurring Charges
Toll Restriction Charge	\$20.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.3 Basic Line Service, (Cont'd.)

5.3.2 900 Blocking Option

This option is provided at the customer's requests and gives the customer the ability to restrict calls from his/her Business Line Service to 900/976 access codes. This service is provided for use with individual business lines and Centrex lines where facilities permit. The initial blocking of a customer's line or lines will be provided at no charge to the customer. Subsequent blocking ( after an intervening elimination of the Blocking Option at the customer's request) will be subject to the nonrecurring charges as set forth in 5.4.2. There is no charge for unblocking.

This option blocks access to all calls dialed as 1 +900 and 0+ 900 from the customer's telephone line. These blocked calls will be directed to a central office announcement. Attempts to place a 900 call using an operator will be denied.

This option does not prevent customers from placing 900 calls from their business line using Operator Service Providers other than the Company's Operator Service. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 services from a line, which is not blocked.

900 Blocking Option	Nonrecurring Charges
Initial Blocking (per line)	N/C
Subsequent blocking (per line)	\$100.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features

Blocking - A calling party may block the passage of his/her telephone number, associated main listed name and voice back of calling identification information to users or subscribers to Additional Features. Which utilize Signaling System 7 technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follow:

Per-Call Blocking - To activate Per-Call Blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-Call Blocking, and it is provided on an unlimited basis. Per-Call Blocking is available to all customers in the Company's serving territory.

Line Blocking - Line Blocking must be added to a customer's line by contacting the Company's Customer Service and having a service order issued. All calls are automatically blocked when a customer subscribes to Line Blocking unless the blocking feature is deactivated. Per line blocking is free of charge for the first instance.

If a customer subscribes to Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same. Line Blocking is available to all customers.

Customers who use either Per-Call Blocking or Line Blocking may be unable to complete calls to Caller ID/Caller ID with Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID with Name. If a customer using blocking calls a Caller ID/Caller ID with Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID/Caller ID with Name subscriber is not accepting blocked calls. There are several ways to complete a call to Caller ID/Caller ID with Name subscriber who has activated Anonymous Call Rejection: (1) place the call through a local operator; (2) place the call with a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

Call Forwarding - Call Forwarding Station - Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

Call Forwarding System - Permits calls attempting to terminate to a busy station line to be redirected to a predetermined line inside or outside the Customer's telephone system.

Call Forwarding Busy - Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from Direct Inward Dial ("DID") calls.

Call Forwarding Don't Answer - Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Return (\*69) - Stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered calls.

Call Trace - Allows a Customer to key a code that alerts the networks to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is then retrievable by legally constituted authorities upon proper request by them. Customer can use this application to combat nuisance calls.

Call Waiting - Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The service also provides a hold feature that is activated by a switched flash.

Where facilities permit, Tone Block is automatically included with Call Waiting. Tone Block permits Call Waiting subscribers to deactivate Call Waiting prior to initiating a call. The customer deactivates Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is terminated. There is no additional charge for the Tone Block feature of Call Waiting.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

Caller ID - Caller ID is an optional service, which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit. The calling telephone number will be displayed between the first and second rings. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID subscriber will receive an indication that the number is blocked.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service may also, as facilities permit, provide a customer with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers on outgoing calls. This feature, called Anonymous Call Rejection, can be activated or deactivated as the Caller ID subscriber desires by dialing specific codes. When initially provided Anonymous Call Rejection is deactivated. Anonymous Call Rejection will remain on or off until the customer makes a change. When a caller, who has blocked the passage of his/her telephone number, calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone number. In addition, in this situation, the Caller ID subscriber's telephone number will not ring.

There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through a local operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of the service.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

Caller ID with Name - Caller ID with Name is an optional service which, in addition to providing the same capabilities as Caller ID, allows a customer to see the main listed name associated with the telephone number of incoming calls. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID with Name subscriber will receive an indication that the name and number are blocked.

Caller ID with Name may also, as facilities permit, provide a customer with Anonymous Call Rejection, the feature that provides the ability to reject calls from callers who have chosen to block the passage of their telephone numbers and associated main listed names on outgoing calls.

Caller ID with Name is available to customers by monthly subscription only, which provides unlimited use of the service.

Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring.

Priority Call - This PBX feature allows an urgent intercom voice call to be made when the called telephone is busy or has Do Not Disturb activated.

Repeat Dialing - Allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to thirty (30) minutes until both lines are found free and then redirects the call for the Customer. Once the busy line is free, the call is automatically redialed and the Customer is notified via a distinctive ring. The following types of calls cannot be automatically redialed:

- Calls to toll-free service numbers;
- Calls to 900 service numbers;
- Calls preceded by an interexchange carrier access code;
- International calls;
- Calls to Directory Assistance; and
- Calls to 911.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

Rotary Hunting - A line hunting arrangement that provides sequential search of available numbers within a multiline group.

Speed Calling - This feature allows a User to dial selected numbers using one (1) or two (2) digits. Up to eight (8) numbers (single digits) or thirty (30) numbers (two digits) can be selected.

Three-Way Conference Calling - Allows a Customer to establish a call consisting of up to three participants without the use of an attendant of outside service.

Touch Tone Service - Provides for the origination of calls using tone-type address signaling.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

5.4.1 Rates - Verizon Pennsylvania, Inc.

A. Nonrecurring Charge

A nonrecurring charge of \$9.00 will apply on all listed services only when provided separately from initial service connection, or after ninety (90) days of initial connection. Only one non-recurring charge will apply per service request for groups of features ordered.

B. Monthly Recurring Charges

	<u>Monthly Recurring Charge</u>
Call Forwarding Busy	\$1.75
Call Forwarding Don't Answer	\$1.75
Call Forwarding Variable	\$4.55
Call Waiting	\$4.38
Caller ID	\$5.95
Caller ID with Name	\$6.97
Distinctive Ringing	\$4.55
Repeat Dialing	\$3.50
Speed Calling-8 numbers	\$3.50
Speed Calling-30 numbers	\$4.55
Three-Way Conference Calling	\$3.85
Touch Tone Service	\$0.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

5.4.2 Rates - Verizon North Inc.

A. A nonrecurring charge of \$9.00 will apply on all listed services only when provided separately from initial service connection, or after ninety (90) days of initial connection. Only one non-recurring charge will apply per service request for groups of features ordered.

B. Monthly Recurring Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Call Forwarding Variable	\$4.55
Call Forwarding – Busy Line	\$1.75
Call Waiting	\$4.38
Call Waiting ID	\$0.00
3-Way Calling	\$3.85
Speed Calling 8	\$3.50
Speed Calling 30	\$4.55
Caller ID – Name & Number	\$6.97
Distinctive Ring	\$4.55
Ultra Forward	\$4.90

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.4 Additional Features, (Cont'd.)

5.4.3 Rates -Frontier Service Areas

A. Nonrecurring Charge

Nonrecurring charge \$5.00

B. Monthly Recurring Charges

Feature	Frontier Commonwealth	Frontier Breezewood	Frontier Canton	Frontier Lakewood	Frontier Oswayo	Frontier Pennsylvania
Anonymous Call Rejection						
Speed Call 8	\$2.00	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50
Speed Call 30	N/A	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
3-Way Calling	\$2.00	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00
Call ID per Line	\$7.50	N/A	N/A	N/A	N/A	N/A
Call ID Number/Name	\$9.50	\$8.99	\$8.99	\$8.99	\$8.99	\$8.99
Call ID Blocking	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Selective Call Rejection	N/A	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Call Tracing, Per Occurrence	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
Call Forward Deluxe	\$5.00	N/A	N/A	N/A	N/A	N/A
Call Forwarding	N/A	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Return Call*	N/A	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Repeat Call*	N/A	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Priority Call	N/A	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75
Call Block	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Selective Call Forward	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Call Waiting/ Cancel Call Waiting	\$4.99	\$4.49	\$4.49	\$4.49	\$4.49	\$4.49
Call Forward	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Call Forwarding/Busy /No answer	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Selective Ring	\$3.50	\$3.50	\$3.50	\$3.00	N/A	N/A

\* Per Use \$0.75

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service

Local exchange service lines and trunks are provided on a single party (individual) basis only. There are three service options; measured, Advantage Unlimited Local and Advantage Unlimited Plus. Not all service plans will be available in all areas. Customers who subscribe to this service must designate Spectrotel as the presubscribed carrier for long distance service. The service is available on up to ten lines. Recurring charges for Advantage Local Unlimited Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

5.5.1 Measured Service

Measured Service provides Customers with measured local calling only. IntraLATA toll usage will be billed at per-minute rates.

5.5.2 Advantage Unlimited Service

Advantage Unlimited Service provides Customers with unlimited local calling only. IntraLATA toll usage will be billed at per-minute rates.

5.5.3 Advantage Unlimited Plus

Advantage Unlimited Plus Service provides Customers with unlimited local calling and unlimited intraLATA toll calling. No other measured or message charges apply to calls placed or received from Advantage service lines.

5.5.4 Advantage Complete

Advantage Complete Service provides Customers with unlimited local, intraLATA, interLATA intrastate and interstate toll calling.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.5 Verizon Pennsylvania Rates - Business

A. Basic Line Charge

<u>RATE GROUP</u>	<u>Monthly Recurring Charge</u>
Single Line Group 1	\$9.86
Single Line Group 2	\$12.13
Single Line Group 3	\$14.36
Single Line Group 4	\$16.61

B. Usage Charges

1. Measured Service - Local Usage:

Rate Per Local Call \$0.06

2. Advantage Unlimited Local

Monthly Recurring Charge\*  
All Rate Groups \$11.05

3. Advantage Unlimited Local Plus

Monthly Recurring Charge\*  
All Rate Groups \$17.00

4. Advantage Complete

Monthly Recurring Charge\*  
All Rate Groups \$28.05

\* Basic Line Charge set forth in 5.5.5.A also applies.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.5 Verizon Pennsylvania Rates - Business, (cont'd.)

C. Group Exchange Definitions

<u>RATE GROUP</u>	<u>Definition</u>
Group 1	All Philadelphia and Pittsburgh City Exchange areas or Zones with working pairs per square mile greater than 9,000.
Group 2	All remaining Philadelphia and Pittsburgh City Exchange Areas or zones.
Group 3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
Group 4	All remaining Exchange Areas

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.6 Verizon North, Inc. Rates

A. Basic Line Charge - Individual Service

	Monthly Recurring Charges	
<u>Business</u>	<u>Density Cell 3</u>	<u>Density Cell 4</u>
Initial Line	\$17.65	\$20.25
Each Add'l Line	\$17.65	\$20.25
<u>Residential</u>	<u>Density Cell 3</u>	<u>Density Cell 4</u>
Initial Line	\$8.13	\$8.53
Each Add'l Line	\$8.13	\$8.53

B. Usage Packages

1. Local Unlimited Usage

	Monthly Rate for Rate Groups		
	<u>A</u>	<u>D</u>	<u>F</u>
Business	\$11.25	\$15.55	\$19.80
Residential	\$6.05	\$7.28	\$8.33

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.6 Verizon North, Inc. Rates, (Cont'd.)

C. Density Cell and Rate Group Definitions

1. Dial Tone Line Cells

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of the four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria:

<u>Dial Tone Line Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than nine thousand (9,000).
2	All Philadelphia and Pittsburgh City remaining Exchange Areas or Zones
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Exchanges with more than five hundred (500) working pairs per square mile.
4	All remaining Exchange Areas.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.6 Verizon North, Inc. Rates, (Cont'd.)

C. Density Cell and Rate Group Definitions

2. Exchange Rate Groups

The Local Area Unlimited Usage Packages for residential and business Customers are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

a. Lines

The number of lines for each exchange is the sum of the total number of residence and business lines.

b. Weighting Factors

The weighting factors are:

- For the exchange itself, each line is counted as "1".
- For each other exchange which may be called on a local basis, the number of lines is multiplied by a factor based on the rate center to rate center distance, as follows:

Mileage Bands	<u>1-10</u>	<u>11-16</u>	<u>17-22</u>	<u>23-30</u>
Distance Factors	1.0	1.5	2.0	2.5

c. The Weighted Line Groups for Exchange Usage are

<u>Usage Rate Group</u>	<u>Weighted Lines in Local Calling Area</u>
A	0 - 27,000
D	27,001 - 83,000
F	83,001 - 350,000

COMPETITIVE LOCAL EXCHANGE SERVICES

SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.6 Frontier Commonwealth Telephone Company Rates

A. Basic Line Charge - Unlimited Usage

	Rate Group					
<u>Business</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Initial Line	\$16.53	\$17.03	\$18.53	\$20.78	\$21.78	\$24.03
Each Add'l Line	\$16.53	\$17.03	\$18.53	\$20.78	\$21.78	\$24.03
<u>Residential</u>	<u>-</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Initial Line	\$14.43	\$14.68	\$14.93	\$15.18	\$15.68	\$16.18
Each Add'l Line	\$9.78	\$10.03	\$10.28	\$10.53	\$11.03	\$11.53

B. Local Measured Service

1. Monthly Recurring Charge

<u>Business</u>	<u>Monthly Recurring Charge</u>
Dallas Exchange	\$13.46
Lewisberry	\$13.46

2. Usage Rates

Calls are billed in one minute increments after an initial billing increment of four (4) minutes.

<u>8:00 AM - 10:00 PM</u>	<u>Initial Period</u>	<u>Each Add'l Period</u>
Calls within Exchange	\$0.04	\$0.005
Local Rate Step 1 (1 - 10 Miles)	\$0.05	\$0.01
Local Rate Step 2 (11 - 16 Miles)	\$0.06	\$0.015
<u>10:00 PM - 8:00 AM</u>	<u>Initial Period</u>	<u>Each Add'l Period</u>
Calls within Exchange	\$0.02	\$0.0025
Local Rate Step 1 (1 - 10 Miles)	\$0.025	\$0.005
Local Rate Step 2 (11 - 16 Miles)	\$0.03	\$0.0075

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.6 Frontier Commonwealth Telephone Company Rates, (Cont'd.)

C. Rate Group Definitions

<u>Rate Group</u>	<u>Exchange</u>
1	Benton, Brooklyn, Dushore, Eagles Mere, Estella, Gratz, Hallstead, Laporte, Lawrenceville, Lawsville, Liberty, Muncy Valley, Ringtown, Rush, St. Joseph, Susquehanna, Valley View, Warren Center
2	Atglen, Blossburg, Covington, Elizabethville, Huntington Mills, Laceyville, LeRaysville, Lykens, Mansfield, Mehoopany, Middlebury Center, Millersburg, Montrose, Morris, Nicholson, Springville, Tioga, Tower City, Tunkhannock, Wellsboro, Wyalusing
3	Conyngham-Drums, New Albany, Noxen, Nuremberg, Orangeville, Rome, Towanda, Tremont, Troy, Uhlerstown, Ulster, Wapwallopen
4	Bangor, Belvidere, Ferndale, Muhlenburg, Nuangola, Pen Argyl, Pocono Lake, Portland, Saylorsburg, Shickshinny
5	Center-Moreland, Clarks Summit, Dallas, Dalton, Factoryville, Gap, Harveys Lake, Hensel, Kirkwood, Lake Winola, Leesport, Quarryville, Rawlinsville, Sweet Valley, Trucksville
6	Coopersburg, Harding, Lewisberry

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.7 Frontier Communications of Breezewood Rates

A. Basic Line Charge - Unlimited Usage

<u>Business</u>	<u>Initial Line</u>	<u>Each Additional Line</u>
Breezewood	\$20.64	\$20.64
Needmore	\$20.64	\$20.64
New Granada	\$19.19	\$19.19
Warfordsburg	\$20.64	\$20.64
<u>Residential</u>		
Breezewood	\$17.96	\$17.96
Needmore	\$17.96	\$17.96
New Granada	\$17.96	\$17.96
Warfordsburg	\$17.96	\$17.96

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.8 Frontier Communications of Canton Rates

A. Basic Line Charge - Unlimited Usage

<u>Business</u>	<u>Initial Line</u>	<u>Each Additional Line</u>
Canton	\$26.84	\$26.84
Leroy	\$31.72	\$31.72
<u>Residential</u>		
Canton	\$17.79	\$17.79
Leroy	\$18.00	\$18.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.9 Frontier Communications of Lakewood Rates

A. Basic Line Charge - Unlimited Usage

	<u>Initial Line</u>	<u>Each Additional Line</u>
Business	\$23.99	\$23.99
Residential	\$16.99	\$16.99

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.10 Frontier Communications of Oswayo River Rates

A. Basic Line Charge - Unlimited Usage

	<u>Initial Line</u>	<u>Each Additional Line</u>
Business	\$30.69	\$30.69
Residential	\$18.00	\$18.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.5 Local Exchange Service, (Cont'd.)

5.5.11 Frontier Communications of Pennsylvania Rates

A. Business Measured Rate Service

	<u>Monthly Recurring Charge*</u>
Initial Line	\$21.98
Each Add'l Line	\$21.98

	<u>Per Minute Usage Rates</u>
Peak	\$0.024
Off-Peak	\$0.016

Calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

Peak Period is between 8:00 AM and 5:00 PM, Monday through Friday.  
Off-Peak Period is between 5:00 PM and 8:00 AM

Weekends from Friday 5:00 PM through Monday 8:00 AM  
Weekends and Holidays are rated at the Off-Peak rate

\*Includes 1,000 minutes per month before usage rates apply

B. Residential - Unlimited Usage

	<u>Monthly Recurring Charge</u>
Initial Line	\$16.49
Each Add'l Line	\$16.49

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.6 Home Free Residential Local Exchange Service\*

Residential Customers can select from one of two Home Free Residential call plans. The Home Free call plans are available to individual residential line Customers. Each Home Free service option is a package which contains the following services: Residential telephone line, Unlimited Voice Local Calling, Call Waiting, Caller ID with Name, Call Waiting ID with Name, Anonymous Call Rejection, 3-Way Calling, Voicemail and Directory Listing. Additional features are available when customer subscribes to the Bonus feature package.

Each Home Free package includes a blocking service that restricts access to discretionary services. The blocked prefixes are 540, 550, 551, 700, 900, 910, 920, 970, 977, and collect calling. Subscribers may request unblocking of these prefixes at any time.

5.6.1 Call Plan Options:

Home Free Local Plus - Call plan includes residential telephone line, Unlimited Voice Local Calling, Unlimited Regional Toll Calling for Voice, Call Waiting, Caller ID with Name, and Call Waiting ID with Name, Anonymous Call Rejection, 3-Way Calling, Voicemail, and Directory Listing.

Home Free Complete - Call plan includes residential telephone line, Unlimited Voice Local Calling, Unlimited Regional Toll Calling for Voice, Unlimited intraLATA Calling for Voice, Call Waiting, Caller ID with Name, Call Waiting ID with Name, Anonymous Call Rejection, 3-Way Calling, Voicemail, and Directory Listing.

5.6.2 Regulations

- A. Package rate applicable per telephone line, up to 3 lines per residence
- B. Customers with an existing business classification are not eligible for this product. The Company will not allow business Customers to change classification to purchase this product.
- C. This product is intended for residential voice service only. Internet use is considered data service. Monthly usage in excess of 5,000 minutes is considered Internet usage and will be charged \$0.022 per minute for usage in excess of 5,000 minutes per month.
- D. Unlimited local calling does not include per use features such as Directory Assistance calls, surcharges for \*69, repeat dial, 3 way calling, call trace, Directory Assistance Call Completion, Interrupt, Verification, Operator Services, 500, 900, Follow-Me and other Information Services.

\*Available only to Verizon Pennsylvania, Inc. Service Areas.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.6 Home Free Residential Local Exchange Service, (Cont'd.)

5.6.3 Recurring and Nonrecurring Charges

Nonrecurring charges and service order charges apply, as described in Section 8.7 of this tariff. Charges for each Home Free Package line include a monthly recurring charge and applicable usage charges.

	<u>Monthly Recurring Charge, per line</u>
Home Free Local Plus	\$32.95
Home Free Complete	\$44.95
Home Free Package Features:	<u>Monthly Recurring Charge, per line</u>
Call Forwarding	\$0.99
Call Forward Busy	\$0.99
Call Forward No Answer	\$0.99
Call Forward Busy/No Answer	\$0.99
Distinctive Ring 1	\$0.99
Distinctive Ring 2	\$0.99
Repeat Dialing (*66)	\$0.99
Automatic Callback (*69)	\$0.99
Speed Dial 8	\$0.99
Speed Dial 30	\$0.99
Per Call Blocking	\$0.00
Remove Call Blocking	\$0.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.7 Residential Let's Talk Service\*

5.7.1 Service Description, Availability and Limitations

A. General

Residential Let's Talk Service is a bundled local service provided on a single-party (individual) basis to residential Customers only. The service is not available to multi-party lines or to business Customers. Service is subject to availability and not all plans are available in all areas.

Customers subscribed to a Let's Talk Service plan must select and maintain Spectrotel as their pre-subscribed carrier for intraLATA (regional) and interLATA long distance services.

Customers who subscribe to Let's Talk Service are limited to three lines per account provisioned under this service plan. Only one of those lines may be an "Additional Line" as described in Section 5.7.2.D.

If a Customer's combined monthly local and regional long distance usage exceeds 7,000 minutes per line, an additional charge of \$0.022 per minute of use will be assessed for usage in excess of 7,000 minutes per month.

B. Residential Line

Residential Let's Talk Service includes a residential line, which provides a Customer with the ability to place and receive calls from the Public Switched Telephone Network. All lines include 900 call blocking and collect call block. Customers may request that these blocking options be removed by placing a service order.

\*Available only to Verizon Pennsylvania, Inc. Service Areas.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.7 Residential Let's Talk Service, (Cont'd.)

5.7.1 Service Description, Availability and Limitations, (Cont'd.)

C. Calling Features

Lines provisioned under the Let's Talk Local, Let's Talk Local Plus, and Let's Talk Complete options include at no additional charge the following five optional calling features: Caller ID with Name, Call Waiting, Call Waiting ID with Name; Anonymous Call Rejection and Three Way Calling. Lines provisioned as Additional Lines do not include free calling features.

The Customer will be charged a recurring monthly charge for any additional features on the line that are not included in the Let's Talk calling plan.

All features are subject to availability within the central office

D. Long Distance Options

1. Measured Long Distance

Let's Talk Local, Let's Talk Local Plus and Additional Lines include measured long distance. Direct-dialed intrastate, interstate and international long distance calls are rated per minute with an 18 second minimum and 6 second billing increment. The usage rates for measured long distance service are set forth in the Company's Long Distance Telephone - PA P.U.C. Tariff No. 3.

2. Unlimited Long Distance

Let's Talk Complete includes unlimited intrastate interLATA and interstate long distance calling, as well as unlimited calling to Canada.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.7 Residential Let's Talk Service, (Cont'd.)

5.7.2 Service Options

There are three service options available under the Residential Let's Talk service plan, as described below. Customers who subscribe to one of these options for their primary line may also subscribe to an Additional Line under the plan, as described in section D below.

A. Let's Talk Local

Let's Talk Local includes unlimited local calling, regional measured long distance, measured international calling, and five optional calling features as listed in Section 5.7.1.C. Local minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

B. Let's Talk Local Plus

Let's Talk Local Plus includes Unlimited local / regional toll minutes up to 7000 minutes per line per month, measured long distance, measured international calling and five optional calling features as listed in Section 5.7.1.C. Local and regional toll minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

C. Let's Talk Complete

Let's Talk Complete includes unlimited local / regional toll minutes up to 7,000 minutes per line per month and unlimited intrastate interLATA and interstate long distance calling, unlimited calling to Canada, measured international calling (to non-Canadian countries), and five optional calling features as listed in Section 5.7.1.C. Local and regional toll minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.7 Residential Let's Talk Service, (Cont'd.)

5.7.2 Service Options, (Cont'd.)

D. Additional Lines

Additional lines are only available to Customers with multiple lines that have selected Let's Talk Local, Let's Talk Local Plus or Let's Talk Complete for their primary line. Additional Lines include unlimited local calling within the home region. Local minutes in excess of the 7000-minute call allowance are billed at \$0.022 per minute. All long distance calling is billed on a measured rate basis. Additional lines do not include the five Optional Calling Features included with the primary Line. Additional lines are not available as a stand-alone service and are limited to one Additional Line per account.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 5 – EXCHANGE ACCESS SERVICE, (CONT'D.)

5.7 Residential Let's Talk Service, (Cont'd.)

5.7.3 Rates and Charges

A. General

Recurring charges for Residential Let's Talk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

B. Nonrecurring Charges

Installation Service Order and Change Charges apply as listed in Section 8.7.

C. Monthly Recurring Charges

	<u>Per Month / Per Line</u>
Let's Talk Unlimited Local	\$23.95
Let's Talk Local Plus	\$29.95
Let's Talk Complete	\$44.99

D. Usage Charges

The following rates apply to Local and Regional Toll minutes in excess of the call allowance.

	<u>Per Minute</u>
Let's Talk Unlimited Local	\$0.022
Let's Talk Local Plus	\$0.022
Let's Talk Complete	\$0.022

E. Feature Charges

A monthly recurring charge of \$3.00 applies for optional calling features not included with the Plan. A nonrecurring charge of \$10.00 applies to the installation of additional features.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES

6.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory (ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

A. Verizon Pennsylvania Area

<u>Each Additional Listing</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Business	N/A	\$3.25
Residential	N/A	\$3.00

B. Verizon North Area

<u>Each Additional Listing</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Business	\$10.00	\$3.50
Residential	\$10.00	\$3.50

C. Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of Pennsylvania Service Areas

<u>Each Additional Listing</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Business	\$10.00	\$1.50
Residential	\$10.00	\$1.50

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES, (CONT'D.)

6.1 Directory Listings, (Cont'd.)

6.1.1 Non-Listed Service

Service that does not appear in the telephone directory and does not appear on Directory assistance records.

A.	Verizon Pennsylvania Area	
	Business	<u>Monthly Recurring</u> \$2.00
	Residential	\$3.00
B.	Verizon North Area	
	Business	<u>Monthly Recurring</u> \$2.25
	Residential	\$2.25
C.	Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of Pennsylvania Service Areas	
	Business	<u>Monthly Recurring</u> \$1.50
	Residential	\$1.50

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES, (CONT'D.)

6.1 Directory Listings, (Cont'd.)

6.1.2 Non-Published Service

Service that is not listed in the telephone directory.

A.	Verizon Pennsylvania Area	
	Business	<u>Monthly Recurring</u> \$2.50
	Residential	\$3.00
B.	Verizon North Area	
	Business	<u>Monthly Recurring</u> \$2.75
	Residential	\$2.75
C.	Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of Pennsylvania Service Areas	
	Business	<u>Monthly Recurring</u> \$2.50
	Residential	\$2.50

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES, (CONT'D.)

6.2 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.5, and 5.7, respectively.

<u>Business</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Each group of 20 numbers	\$13.50	\$5.04
Service Establishment Charge, 1 <sup>st</sup> 20	\$112.50	N/A

6.3 Main Number Retention

Main Number Retention is an optional feature by which a new Customer, who was formerly a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Business	\$0.00
Residential	\$0.00

6.4 Authorized Codes

This option restricts calls from being made unless the correct accounting code is entered. Only Customer specified codes would be accepted. The Customer then may use these codes to track calling for cost analysis and bill-back purposes.

Business	\$0.00
Residential	\$0.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES, (CONT'D.)

6.5 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services.

Business	\$0.00
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Residential	\$0.00
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6.6 Telephone Number Change

The Company will, at the Customer's request, change a previously assigned telephone number to the next available number from the assignment control list.

Charge per telephone number change	<u>Nonrecurring</u> \$34.80
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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 7 - SPECIAL ARRANGEMENTS

7.1 Special Construction

7.1.1 Basis for Charges

Where the Company furnishes a facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A. non-recurring type charges;
- B. recurring type charges;
- C. termination liabilities; or
- D. combination thereof.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.1 Special Construction, (Cont'd.)

7.1.2 Basis for Cost Computation

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - 1. equipment and materials provided or used,
  - 2. engineering, labor and supervision,
  - 3. transportation, and
  - 4. rights of way.
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for estimated net salvage;
- D. any other identifiable costs related to the facilities provided; or
- E. an amount for return and contingencies.

The Company will provide a quote to the Customer prior to commencing any work.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and filed with the Commission.

7.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customer subject to the approval of the Commission. In compliance with 52 Pa Code § Section 53.60, the provisions for a promotional offering shall indicate the form and the duration of the promotional offering available to Customers and the notice period. Promotional offerings will be filed with the Commission as a tariff supplement.

7.4 Exchange Area Maps

The Company may provide service between Points Within the Service Territories of Verizon Pennsylvania Inc.; Verizon North Inc.; Frontier Commonwealth Telephone Company; Frontier Communications of Breezewood, Inc.; Frontier Communications of Canton, Inc.; Frontier Communications of Lakewood, LLC; Frontier Communications of Oswayo River, LLC; and Frontier Communications of Pennsylvania. Availability of service is contingent upon technical and market limitations. The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 190A, 182, 182A, 185B and 185C.

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COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES

8.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, to users accessing pre-subscribed public pay phones or customer provided stations, and to Customers and Users of another local exchange carrier's access lines which the Customer has pre-subscribed to the Company's outbound calling services.

8.1.1 Definitions

Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station - Refers to calls other than person-to-person calls billed to either the end-user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones that are coin telephones will not be accepted.

Operator Dialed Charge - The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card - Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharge specified in Section 8.2.3 and Section 8.3.4 will apply in addition to any applicable Operator charges.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.2 Busy Line Verify and Line Interrupt Service

8.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.

8.2.2 Regulations

- A. A charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress.
  - 2. The operator verifies that the line is available for incoming calls.
  - 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B. No charge will apply:
  - 1. When the calling party advises that the call is to or from an official public emergency agency.
  - 2. Under conditions other than those specified in 8.2.2.A. preceding.
- C. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

8.2.3 Rates

	<u>Per Request Charges</u>	
	<u>Verizon</u> <u>Pennsylvania</u>	<u>Verizon</u> <u>North</u>
Busy Line Verify Charge	\$1.40	\$0.95
Busy Line Verify/Busy Line Interrupt Charge	\$2.00	\$1.25

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.2 Busy Line Verify and Line Interrupt Service, (Cont'd.)

8.2.3 Rates, (Cont'd.)

	<u>Per Request Charges</u>
	Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of <u>Pennsylvania Service Areas</u>
Busy Line Verify Charge	\$0.70
Busy Line Verify/Busy Line Interrupt Charge	\$1.10

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.3 Directory Assistance

8.3.1 General

Directory Assistance (DA) services or DA call means information given to a customer of the company to provide such customers with a telephone number. Rates may apply to calls originating in Pennsylvania that are placed to appropriate intrastate directory assistance (DA) telephone numbers to request information on phone numbers within the state.

Certain calls, as described below, are exempt from any applicable rates.

No more than 2 telephone numbers may be requested per call to DA service.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.3 Directory Assistance, (Cont'd.)

8.3.2 Call Allowance

A call allowance to DA service will be provided as follows:

- A. Ten directed-dialed calls for each residence exchange line, business main telephone exchange line, and PBX trunk line per month;
- B. The call allowance for Centrex main station lines is ten calls per equivalent number of PBX trunks. The number of equivalent PBX trunks for each Centrex system is determined in accordance with the PBX Equivalency Table below;

<u>Main Station Lines</u>	<u>Trunks</u>	<u>Main Station Lines</u>	<u>Trunks</u>
1	1	87-98	15
2	2	99-111	16
3	3	112-125	17
4-6	4	126-139	18
7-10	5	140-155	19
11-15	6	156-171	20
16-21	7	172-189	21
22-28	8	190-207	22
29-36	9	208-225	23
37-45	10	226-243	24
46-54	11	244-262	25
55-64	12	263-281	26
65-75	13	282-300	27
76-86	14	Each add'l 18, or fraction thereof	1

- C. If a customer has two or more main telephone exchange lines, Centrex station lines or PBX trunk lines terminating at the same premises, connected to the same central office, in the same building period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.3 Directory Assistance, (Cont'd.)

8.3.3 Exemptions

Calls to DA are exempt from rates and regulations when placed from the following locations:

- A. A residential main telephone exchange line which is in the name of an elderly person aged 65 years old or older;
- B. A single registered business or residence main telephone exchange line of a handicapped user. A customer may be registered for exemption with the carrier in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped as defined by the Federal Register, Vol. 35 #126. Where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line, and not directly dialed, will also be exempt.
- C. All coin-operated (pay) telephones;
- D. Exchange lines of the Commonwealth of Pennsylvania and its political subdivisions.
- E. Directory assistance calls for telephone numbers which are non-directory listed and/or non-listed and non-published are exempt from the rate, are exempt from rates, and shall not be included in the ten-call allowance.

8.3.4 Rates, per call

A. Verizon Pennsylvania Area

Direct-dialed DA calls, in excess of the call allowance	\$1.50
Operator-assisted DA calls in excess of the call allowance	\$1.50
National DA	\$1.50

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.3 Directory Assistance, (Cont'd.)

8.3.4 Rates, per call, (Cont'd.)

B. Verizon North Area

Direct-dialed DA calls, in excess of the call allowance      \$0.95

C. Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of Pennsylvania Service Areas

Direct-dialed DA calls, in excess of the call allowance      \$0.50

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.4 Primary Interexchange Carrier Change Charge

The Customer will incur a Primary Interexchange Carrier Change charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service. If the Customer simultaneously changes their intraLATA and interLATA Primary Interexchange Carrier, only one charge will apply. The Customer has thirty (30) days from initial service date to make a PICC before any charges are incurred.

Primary Interexchange Carrier Change Charge	\$5.00
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8.5 Additional Line

A non-recurring charge of \$60.00 will apply per additional business line when provided separately from initial service connection, or after ninety (90) days of initial connection.

8.6 Restoration/Temporary Suspension of Service

A restoration charge applies to the re-establishment of service and facilities suspended because of non-payment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established. A charge also applies when the Customer requests to suspend or temporarily cancels service. The following rates apply per occasion:

	<u>Nonrecurring</u>
Restoration of Service - Per occasion	\$16.00
Temporary Suspension - Per occasion	\$28.40

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.7 Service Order and Change Charges

Nonrecurring charges apply to process service orders for new service, for changes in service and for changes to the Customer's primary interexchange carrier (PIC) code. The following charges apply to the Company's services:

A. Service Ordering Charges

Service Order Charge - The Service Order Charge applies for connections, moves, changes of equipment or service, changes of telephone number and wherever line or port, installation, connection, initial or other one time charges apply, except where otherwise specified.

Feature Change Charge - Move, Change or Add Service Features or Equipment To Existing Lines/Trunks

Record Order Charge - A Record Order Charge applies for work performed by the Telephone Company in connection with receiving, recording and processing of customer requests where only changes in Telephone Company records are involved.

B. Central Office Exchange Access Line Charges

Line Connection Charge - Connect New or Additional Exchange Access Lines/Trunks

Rewire Charge - Change Existing Exchange Access Lines/Trunks including hunting, changes in access line types; Exchange Access to/from Centrex or Trunks

C. Nonrecurring Charges

1. Verizon Pennsylvania Inc. Exchanges

Service Order Charge	\$52.70
Feature Change Charge	\$5.45
Record Order Charge	\$14.54
Line Connection Charge	\$19.54
Rewire Charge	\$19.54

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.7 Service Order and Change Charges, (Cont'd.)

C. Nonrecurring Charges, (Cont'd.)

2. Verizon North Exchanges

Line Connection Charge, Per Line	<u>Business</u>	<u>Residential</u>
Primary Line	\$20.00	\$18.00
Each Additional Line	\$12.00	\$ 9.00
Service Order Change Charge, Per Order	\$10.00	\$10.00
Restoration of Service Charge	\$42.00	\$38.00
Record Order Change Charge	\$10.00	\$10.00

3. Frontier Commonwealth, Frontier of Breezewood, Frontier of Canton, Frontier of Lakewood, Frontier of Oswayo River and Frontier of Pennsylvania Service Areas

Line Connection Charge, Per Line	<u>Business</u>	<u>Residential</u>
Primary Line	\$47.75	\$47.75
Each Additional Line	\$47.75	\$47.75
Service Order Change Charge, Per Order	\$10.00	\$10.00
Restoration of Service Charge	\$42.00	\$38.00
Record Order Change Charge	\$10.00	\$10.00

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.8 Emergency Telephone Service (9-1-1)

8.8.1 Glossary of Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.8 Emergency Telephone Service (9-1-1), (Cont'd.)

8.8.2 Regulations

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.8 Emergency Telephone Service (9-1-1), (Cont'd.)

8.8.2 Regulations, (Cont'd.)

- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.9 Pennsylvania Telecommunications Relay Service (PA TRS)

8.9.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

8.9.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.9 Pennsylvania Telecommunications Relay Service (PA TRS), (Cont'd.)

8.9.3 Surcharge, (Cont'd.)

The following surcharge rates apply to all customer bills.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.08

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

<u>Number of Centrex Lines</u>	<u>Equivalent Lines</u>
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.9 Pennsylvania Telecommunications Relay Service (PA TRS), (Cont'd.)

8.9.4 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.10 IntraLATA Toll Presubscription

8.10.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

8.10.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1 following.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.10 IntraLATA Toll Presubscription, (Cont'd.)

8.10.3 Presubscription Charge Application

- A. End user choices for toll presubscription:
- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
  - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
- B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
- C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.10 IntraLATA Toll Presubscription, (Cont'd.)

8.10.3 Presubscription Charge Application, (Cont'd.)

- D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.10 IntraLATA Toll Presubscription, (Cont'd.)

8.10.4 End User Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

COMPETITIVE LOCAL EXCHANGE SERVICES

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SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.10 IntraLATA Toll Presubscription, (Cont'd.)

8.10.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.