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**JEFFERY H. SUNDAY, ESQUIRE**  
1242 WATSON STREET  
SCRANTON, PA 18504  
(570) 344-5639

April 1, 2013

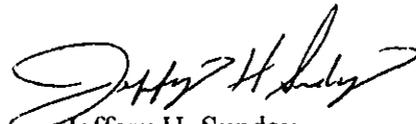
Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105

**RE: Joyce and Robert Tovay v. UGI Penn Natural Gas, Inc.  
C-2012-2338692**

Dear Secretary Chiavetta:

Enclosed please find the original of the Certificate of Satisfaction in the above matter including Notice.

Sincerely,

  
Jeffery H. Sunday

JHS/ps

Enclosure

cc: ALJ David A. Salapa (with enclosure)  
Joyce and Robert Tovay (with enclosure)  
Ann Blaskiewicz (with enclosure)

**COMMONWEALTH OF PENNSYLVANIA  
BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Joyce and Robert Tovay**

**V.**

**UGI Penn Natural Gas, Inc.**

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**Complaint Docket No.**

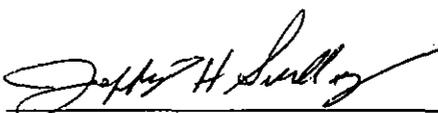
**C-2012-2338692**

**NOTICE**

To Complainant:

You are hereby notified that you have ten (10) days in which you can object in writing to the attached Certificate of Satisfaction.

UGI Penn Natural Gas, Inc.

BY: 

Jeffery H. Sunday, Esquire  
1242 Watson Street  
Scranton, PA 18504  
(570) 344-5639

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**Complaint Docket No.**

**C-2012-2338692**

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**CERTIFICATE OF SATISFACTION**

AND NOW, comes UGI Penn Natural Gas, Inc. (PNG), by and through its attorney, Jeffery H. Sunday, and avers as follows:

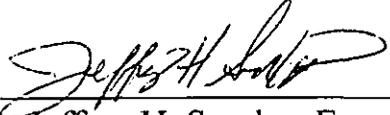
1. Complainants are Joyce and Robert Tovay.
2. Respondent is UGI Penn Natural Gas, Inc.
3. This Certificate of Satisfaction is submitted pursuant to 52 Pa. Code §5.24(b).
4. PNG hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have

acknowledged satisfaction to PNG:

- (a) Complainants agree that the balance on gas account No. 914402751865 is \$563.89.
- (b) PNG agrees to reactivate account No. 914402751865 if Complainants pay the total sum of \$675.89, which includes the balance of \$563.89 plus a \$37.00 turn-on charge plus \$75.00, which represents one-half of the security deposit demanded.
- (c) Complainants agree to pay the sum of \$675.89 in order to activate the aforesaid gas account.
- (d) Complainants agree that after they have paid the sum of \$675.89 to activate the aforesaid gas account, they will contact PNG's Customer Information Center advising the Center that the amount has been paid.
- (e) PNG agrees, that shortly after such notification, PNG will reactivate gas account No. 914402751865.
- (f) In light of the above, Complainants have agreed to withdraw their formal Complaint.

WHEREFORE, PNG respectfully requests that the docket be marked closed in this matter.

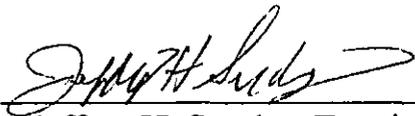
UGI Penn Natural Gas, Inc.

BY:   
\_\_\_\_\_  
Jeffery H. Sunday, Esquire  
1242 Watson Street  
Scranton, PA 18504  
(570) 344-5639

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon parties of record in this proceeding in accordance with the requirements of § 1.54 (relating to service by a participant).

Dated this 1<sup>st</sup> day of April, 2013.

BY:   
Jeffery H. Sunday, Esquire  
1242 Watson Street  
Scranton, PA 18504  
(570) 344-5639

Counsel for UGI Penn Natural Gas, Inc.

cc: Joyce and Robert Tovay

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P O Box 3265  
Harrisburg, PA 17105