



Bill Date: Dec 28, 2012
 Telephone: 814 266-2832
 Account: 814 266-2832 555 63Y

1/11/13

New Charges Dec 28 - Jan 27

Double Play

1 Double Play \$ 40.00
 Includes:
 - Verizon Freedom Essentials \$ 40.00
 - Verizon Wireless (see detail on page 4)

Total Double Play (excluding Verizon Wireless) \$ 40.00

Voice Additional Services

~~2 Non-Published Number \$ 3.75~~
 3 Out of Service Credit Dec 24 - Dec 24 - 2.22
 4 Federal Access Recovery Charge .36
 5 Summary of Directory Assistance Calls (see Call Detail) 1.99
 6 VLD Carrier Cost Recovery Charge .49
Total Voice Additional Services \$ 4.37

Taxes, Fees & Other Charges

Voice
 7 Telecommunications Relay Service \$.08
 8 E911 1.25
 9 Federal Excise Tax .38
 10 PA State Sales Tax 2.56
 11 PA State Tax Adj. Surcharge - .51
 12 PA Gross Receipts Tax Surcharge 2.17
 13 VLD State and local tax .04
 14 VLD State and local surcharge .02
 15 VLD Federal Universal Service .07
 16 Federal Subscriber Line Charge 6.50
 17 Federal Universal Service Fee - LD - 1.47
 18 Federal Universal Service Fee 2.64
 19 Federal Universal Service Fee 1.19
 20 PA Gross Receipts Tax Surcharge .42
Total Taxes, Fees & Other Charges \$ 15.34

Reference ID CJX6AGG266

Call Detail

Summary of Directory Assistance Calls

21 1 local area call(s) at \$1.99 per call 1.99
Total Summary of Directory Assistance Calls \$ 1.99

Detail of Calls from Summary

Local Area Call(s)

Date	Time	Place	Number	Charge
22 Dec 26	6:06 pm	Local DA	814-555-1212	.00

The above detail is informational only and not part of the total.

Questions?

Visit verizon.com
 or call 1-800-VERIZON (1-800-837-4966)

3/30/13
 PLEASE REFER question # 5 in my letter
 Outlook Case

Additional Services

Additional Services include items you selected that are not included in your bundle.

1/8/13
 - 3.75

~~3056470~~
 ROBINSON BROWN
 MAKERS

Formal
 C-2013-2351344

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2013 APR -5 AM 10:34

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Pennsylvania PUC
 APR 04 2013
 Consumer Services
 CAC Division



Mr. Richard D. Akers
442 Bob St.
Johnstown, PA 15904

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APR 04 2013

Consumer Services
CAC Division

JOHNSTOWN PA 159

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