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•Also admitted in MD  
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April 19, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Gilles P. Novo v PPL Electric Utilities Corporation**  
**Docket No: F-2013-2357219**

Dear Ms. Chiavetta:

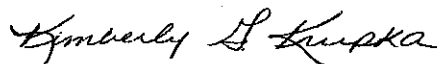
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK:dm

Enclosure

cc: Gilles Novo (w/ enc)  
Kimberly R. Safford (w/ enc); *via email only*  
Mae F. Dorris (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GILLES P. NOVO  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2013-2357219

**CERTIFICATE OF SATISFACTION**

1. Complainant is Gilles Novo.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").

3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:

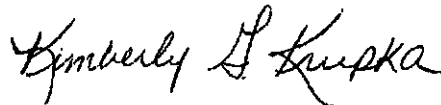
(a) Complainant, Gilles Novo, and Respondent, PPL Electric, agree that Complainant has agreed to pay \$200.00 by April 26, 2013. Thereafter, beginning with the bill due May 2013, Complainant will pay his current bill plus \$26.00 per payment towards arrearages, until all arrearages are paid in full. PPL has referred the Complainant to the OnTrack Program.

(b) Complainant agrees to withdraw his Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: \_\_\_\_\_  
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071  
Attorney for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105  
Phone (610) 820-5450; Fax (610) 820-6006

Dated: April 22, 2013  
In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GILLES P. NOVO  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET

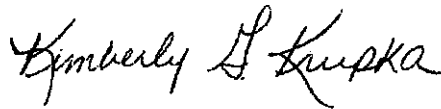
NO. F-2013-2357219

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of GILLES NOVO, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 22<sup>nd</sup> day of April 2013.

GILES P. NOVO  
4318 INDIAN AVENUE  
P.O. BOX 1091  
POCONO SUMMIT, PA 18346

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

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