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PUBLIC UTILITY COMMISSION  
PHILADELPHIA OFFICE  
ADMINISTRATIVE LAW JUDGE

69 Burdsal Avenue  
Richboro, Pa 18954  
April 16, 2013

Administrative Law Judge Marta Guhl  
801 Market Street  
Suite 4063  
Philadelphia, PA 19107

Re: Docket No. C-2012-2337839 Gary Eckenrode vs. PECO Energy Company-PECO Late Filed Exhibit 24,  
Dated April 12, 2013 and Complaint's Redaction Request of Personal Information

Dear Honorable Judge Guhl,

As I understand the purpose of the above referenced late submittal information, it was intended to show that certain inaccuracies and inconsistencies regarding PECO's prior outage and restoration times contained in certain PECO Exhibits were primarily due to trans-positional, time conversion errors and other clerical type errors. PECO had further purported that this late submittal information would help PECO *remedy and validate any inconsistencies made in some of their prior Exhibits with regard to outage restoration or duration that were due mainly as a result of transferring what was "reliable" PECO "system generated" data over to "non-system generated" formats resulting in certain earlier Exhibits being less reliable or less accurate in certain instances.*

In my view, the information contained in Exhibit 24, does nothing to clear up PECO's substantially under reported outage times or restoration inaccuracies and inconsistencies. In this Exhibit 24, PECO is essentially is blaming the customer for an alleged call made by him on 11/01/12 at 19:12, proclaiming partial power and thereby reducing any all-out power urgency/emergency and response by PECO.

I still maintain the calls listed by PECO in Exhibit 24 are not all inclusive and in some cases reflect only partial information. It is also important to note that many or most of the calls do not provide any of PECO's response information as generated by their automated systems to the complaint.

To the best of my recollection this call indicating partial power was not made by me for my residence. The only partial power on Burdsal Avenue was that half the street was restored on 10/30/12 at approximately 10:37AM, whereas, the other half of the street was not restored until the evening of 11/05/12.

Since it was established the downed power line at 8 Burdsal was not remedied until the evening of 11/05/12, and unless and until it was repaired, the seven (7) plus adversely affected customers would continue to remain powerless. I thereby remain perplexed how PECO per their "system generated" thereby accurate Exhibit 5, could ping my meter and receive a "partial power" indication at a "powerless" location between the dates of 11/01/12 and 11/04/12

PECO's prior Exhibit 3, which purports to show a summation of the complaint's calls made to PECO, curiously and coincidentally does not list any calls made by complaint to PECO on 11/01/12 at 19:12, as PECO claimed in Exhibits 2 and now in Exhibit 24.

Based on the claimed sophistication built into PECO's power outage call-in system, one would expect that any subsequent "no power" calls made by one or more of my like affected seven (7) or so still "powerless" customers would have dispelled any "partial power" notions or indications allegedly attributable to me on 11/01/12 at 19:12 according to PECO.

PECO's Exhibit 4, incorrectly states power was restored 11/04/12 and the outage duration was five (5) days.

PECO's Exhibit 5, page 1 of 3, "system generated" and per PECO thereby accurate also shows my premise outage for the period 11/01/12 to 11/04/12 and states under Comments: "Cancelled Due to Ping" and under Cause states: No Interruption to Service. It does not state canceled due any alleged customer "partial power" calls. An outage duration of 3717 minutes is listed by PECO for this same event, which obviously does not correlate with the "No Interruption to Service" statement likewise cited by PECO for this event.

PECO Exhibit 5, page 1 of 3, "system generated", and again per PECO thereby accurate, shows power restoration occurred at my premises on 10/30/12, it was since determined that since the reported downed wire at 8 Burdsal Avenue was not addressed on 10/30/12, and that until it was my side of the street would remain powerless affecting seven or so neighboring premises. It was further determined that the power to my premises and seven or so likewise affected were not restored on 11/04/12 as PECO indicated, but the evening of 11/05/12. Per PECO's Exhibit 5, page 1 of 3, the duration of these outages reported (as system generated and thereby accurate) by PECO was 3717 minutes and 1001 minutes or 4,718 minutes in total. The reality is this continuous unrepaired outage lasted 10,152 minutes or 2.151X longer than PECO has indicated.

Accordingly, Exhibit 24 therefore does nothing to show PECO inaccuracies or inconsistencies persisted not only in non-system generated Exhibits, but did so also in their supposedly "accurate system generated" Exhibits as well. The facts clearly show PECO did not appear to have a good handle on the electrical supply events transpiring between 10/29/12 and 11/05/12 on Burdsal Avenue and that PECO furthermore grossly unreported the outage impacts that occurred during that timeframe.

Exhibit 24 lastly does not shed any more light as to why PECO's system generated Exhibit 5, page 1 of 3, notes an "AOK" at almost 6:00AM on 11/05/12 and a "zero" duration outage when power was not restored for some thirteen more hours. Amazingly, neither PECO's system generated Exhibit 5 nor their latest Exhibit 24 show when the repairs for "tree on power line damage", which was reported promptly to PECO on 10/29/12 at 18:13 at 8 Burdsal Avenue location was ever accomplished.

Your Honor, thank for the opportunity to respond to Exhibit 24.

**Other**

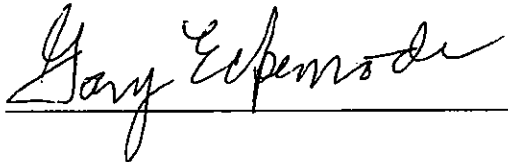
**Your Honor, if not already the protocol followed, I respectfully request that any and all personal related information contained in either the testimony or exhibits pertaining to me, such account numbers, premise numbers, telephone numbers, payment history or usage records be redacted from both public dissemination and/or presentation in any form of written, electronic or in any other format available whatsoever.**

I hereby verify and certify that I have served a copy of this above correspondence to the Honorable Presiding Administrative Law Judge at the address listed above and have likewise served this request via U.S. First Class mail upon the Current Service party identified below on this date of April 16, 2013.

Sent to PECO representative:

Shawane L. Lee, Esquire  
PECO Energy Company  
2301 Market Street, S23-1  
P.O. BOX 8699  
Philadelphia, PA 19101-8699

Gary Eckenrode



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