

Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications

EGS Name: Direct Energy Business, LLC

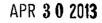
Reporting Period Date: January 1, 2012 to December 31, 2012

Data from EGS: Confidential	Small	Medium	Large	Total
	Non-Residential	Non-Residential	Non-Residential	
. Total Number of Customer Accounts Served §54.203 (a)(4)(i)				
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)				
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)				
Seasonal rates differ in summer/non-summer.			-	
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)				
A retail customer account that is charged a rate that changes at different times of the day or night, o	r at different times during	a 24 hour period or 7 da	ay period but not as	-
requently as each hour to reflect the costs of serving the customer during different time periods.			_	
5. Number of Customer Accounts-Hybrid Rate Schedule*§54.203 (a)(4)(v)				
ncludes any pricing arrangement which incorporates hourly rates and block rates.				
6. Number of Customer Accounts-Other Categories*				
Do not include Customers in #2-5 or #8.) Please Specify:				
7a.Number of Customer Accounts in #2-6 on 1 year fixed term contract				
7b.Number of Customer Accounts in #2-6 on 2 year fixed term contract				
7c.Number of Customer Accounts in #2-6 on 3+ year fixed term contract*				
8.Number of Customer Accounts- Hourly/Real Time Rates*§54.203 (a)(4)(xi)				
ncludes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate of	or rate based on prior-day	announced price.		
Ja. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)				
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)				
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)				
Defined as electric supply that has been promoted as having greater than required renewable conter	it & exceeds existing mini	mum renewable conten	t	
equirements for retail power. Products offered to customer when customer requests specialized ser	vice.			
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)				
ncludes all customers who are not billed by the utility for the supplier's services. Includes customers	billed by a billing service	other than the utility.		
2. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)				
ncludes customers indicated in #11 who are billed automatically on credit cards or other automatic p	ayment arrangement. (i.e	. bank transfer)		
3. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)				
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* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying lengt

*some contracts extend beyond 3 year term; included in this category.



page 1