



**PHILADELPHIA GAS WORKS**

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May 20, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Johane Gaston v. PGW, Docket No. C – 2013 – 2343775**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. The Complainant has enrolled PGW's Customer Responsibility Program (CRP) and is enjoying the benefits of and satisfied with CRP. With this discussion, the Complainant has indicated that she is satisfied with her account and the resolution of this complaint.

**Therefore, the Initial Hearing scheduled for Wednesday, May 22, 2013 in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Johane Gaston (Regular Mail)  
Administrative Law Judge Christopher P. Pell (e-mail)  
Niesborella, Kathleen (kniesborel@state.pa.us)  
Susan Kelly (PGW Mail)  
Linda Pereira  
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