

May 22, 2013

Rosemary Chiavetta Secretary  
PUC  
P.O.Box 3265  
Harrisburg, Pa. 17105-3265

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2013 MAY 28 PM 4: 10

Re: C-2013-2359970

PA.P.U.C.  
SECRETARY'S BUREAU

Dear Ms. Chairman:

In responding to Andrew Ralston's letter to you dated May 16, 201, first I'd like to state this matter has been dragging on for 2 YEARS now! And I responded to PPL's email on March 21, 2013 and HAVEN'T HEARD A WORD FROM PPL SINCE! Second just yesterday as I was working next to my freezer we had one of PPL'S INFAMOUS 'momentary outages'. I thought the compressor was falling off of my freezer.

Also yesterday while driving home from Williamsport I paid particular attention to my car's radio while listening to one of my favorite stations[ the one I can't listen to in my own home] and whenever I drove near or under a PPL transmission line THE STATIC ON MY RADIO ROSE SIGNIFICANTLY HIGHER. That was on the Williamsport transmission line.

As I got closer to my home and was in the vicinity of the Lock Haven transmission lines the radio had so much 'noise' it was barely recognizable! And AGAIN AS I APPROACHED MY HOME THE 'NOISE' WAS OFF THE CHARTS. Now I didn't accuse PPL's meter of being defective I told them the facts! Apparently as far as the radio noise goes they made the decision if there was noise as I approached their meter and the noise increased significantly and as I drove past it dropped the meter was inquestion.

As far as the 'burst' of noise WE DIDN'T HAVE TO ENDURE THAT CRAP UNTIL PPL WENT TO THEIR PRESENT METER. I DON'T CARE IF IT MEETS EVERY SINGLE STANDARD THEY CAN CONJURE UP; IT IS A SAD DAY THAT I HAVE TO LISTEN TO THAT NOISE THRU OUT THE DAY!

In closing Ms. Secretary I'VE PAID EVERY SINGLE PPL BILL ON TIME FOR THE PAST 34 YEARS!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! I shouldn't be denied a radio station I've enjoyed for the same period because of a problem PPL is having. I might add I'm not the only one unhappy with PPL 'stellar' record[in their own mind] of providing service. I have talked to other 'valley' residents with similar problems. I asked my doctors nurse about THE INFAMOUS MOMENTARY OUTAGES. SHE SAID SHE HAS PPL SERVICE IN EASTERN LYCOMING COUNTY AND CAN'T REMEMBER WHEN SHE HAD THE LAST OUTAGE OR HAD TO RESET HER CLOCKS!

In fact a former PPL employee is known to say that PPL has known for years there is a problem in my area! All I requested was what I pay for DEPENDABLE, UNTROUBLESOME SERVICE FROM PPL. We haven't received that Ms. Secretary! Thank you for your time and interest!

Pennsylvania PUC

MAY 28 2013

Consumer Services  
CAC Division



71 Old Church Lane  
Wmpt. Pa-17702

HARRISBURG PA 171

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SECRETARY'S BUREAU

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