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PA.P.U.C.
SECRETARY'S BUREAU

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
Attention: Rosemary Chivetta, Secretary

Re: **Exceptions; Brenda Crawford v. PECO Energy Company; C-2012-2335088**

Dear Sir/Madam

Please consider this correspondence as my written Exceptions to the above referenced matter. I would like to state that the phone hearing that was held on April 1, 2013 that I attended made me feel very inadequate and unprepared. Not really understanding what would be involved in a "Telephone Hearing"; I did not prepare myself properly, therefore was unable to defend my position, and should have requested an Attorney from Community Legal Services to represent me. With that being said the following are my **Exceptions**:

In everything that was stated in the Initial Decision, I did not see anything stated that concerned my inability to pay. My Income is \$626.00 per month from Social Security Saviors Benefits. My adult children pay \$400.00 towards my rent only, which is not guaranteed each month, only when they can afford to.

I am not aware of and never received a bill in my name for \$4,675.32, I do remember an agreement that I made in which PECO discussed over the phone with the possibility of reducing my outstanding balance of \$1,000.00, and some change, not \$2,760.86. I would like to see more documentation concerning this matter.

The \$2,306.75 that PECO says I owe is based on what bills? In September of 2012, I spoke to a PECO representative concerning my shutoff notice. At that time the assistance program were open, but was told by PECO that I had a medical emergency hold on my account and therefore, was not in shutoff status. Therefore, I was not eligilable for the assistance program. The representative suggested that I sign up for a budget billing, at \$145.00 per month. Needless to say this was **not** the best thing for me to do, because I could not afford to pay \$145.00. Recently have been receiving current bills for \$92.00, and so far I have been able to pay that amount. The problem is why was I charged \$145.00 on budget billing, and then reduced to \$92.00? If the budget billing is different from the CAP amount, then all the money owed is not CAP. I believe PECO has not been charging me an amount that is correct.

In 2008, I lost my job and was unemployment, until 2010. I have been unable to pay my bills since then. I continue to look for work every day. But it has been very hard, because of my age

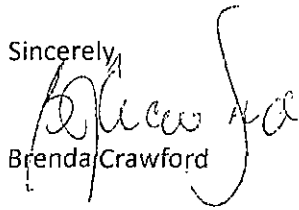
Therefore, without a payment arrangement I am unable to pay the \$2,306.75, based on my current income. My rent is \$900.00 per month, and my children sometimes pays \$400.00 of that, Gas is \$60.35 per month. I am currently paying PECO \$92.00 per month. There are sometimes when I don't even have enough to buy food. And I am reduced to go to the food bank in my neighborhood.

This is my financial situation as of today. I am looking for ways to improve my situation every day. However, as of right now I facing difficulties as you can see.

I am appealing today to this court and to PECO to give me a payment agreement to avoid *termination of my services*. *At my age and given my health I cannot be living in the dark*. I am not requesting forgiveness or a reduction in my bill at this time. I only want an agreement that I can afford to pay (which the \$92.00 is fine). **Please treat me fairly, do not reduce me to homelessness at my age.**

I thank you in advance for your assistance in this matter.

Sincerely,


Brenda Crawford

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