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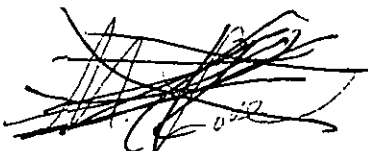
Re: Marcus Love v. PGW, Docket F-2013-235580
F-2013-235580

Dear Secretary Chiavetta

I never signed an agreement stating that if PGW install a broken meter I would be responsible to pay a back bill. I did everything I was supposed to in order to establish services & paid what they billed every month, I didn't reside at address until Oct 2011 and have a Pennsylvania ID issued the same time to prove that a copy is enclosed as well.

PWG did come to my home with a shut office notice 9/12 I didn't not understand why they would shut me off if I'm paying my full bills on time every month. I set up a specific date for them to access my basement I always thought the meter was outside. The basement is kept locked and I did not have the key so for PGW to come out the next day demanding access was senseless. The PGW worker told me if I do not allow them access in my home they would send someone to come out and shut the gas off the same day. The PGW worker was rude and called me a lazy ass for being home not working he accused me of stealing that why I would not let him in my house I requested a manager. On the appointment date PGW came out checked and said that meter had a default claiming the batteries were not working something that has nothing to do with me but PWG. The PGW worker said they go by the stove & hot water heater wattage for back billing this is not right. My stove been replaced since I bought the home in 2009 and I did not living there until Oct 2011 to use GAS.

Still I never knew the meter was broken until PGW advised me this was the issue. I only agree to pay for gas I used but not for gas I didn't use and when I was not living in the home to use any gas.



Marcus Love

Docket No. F-2013-235580



05/28/2013

Dups: 00

No: 30 872 599
DOB: 03/26/1984
Sex: M
Eyes: BRO
Height: 5'09"
Issued: 10/04/2013
Expires: 10/31/2015

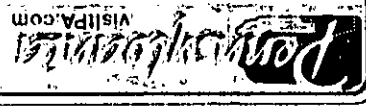


Marcus Love

MARCUS JAWAUN LOVE
1376 DYRE ST
PHILADELPHIA PA 19124

ID

IDENTIFICATION CARD



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Marcus Love
1376 Dyre St
Philadelphia PA 19124

PHILADELPHIA PA 19103

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Commonwealth of Pennsylvania

Pennsylvania Public Utility

400 North Street 2nd Floor

Harrisburg PA 17120

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