

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

June 20, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Herminio Monje v. UGI Utilities, Inc.
Complaint Docket No. C-2013-2357129

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed to the following: UGI will reduce the balance for service rendered at 410 Crabtree Lane Mountville, PA to \$120.00. Complainant agrees to pay current bills each month for 109 Linville Drive, Mountville, PA, including the one-time \$37.00 change of customer charge, in full and on a timely basis, plus an additional \$60.00 per month for two months, the additional \$60.00 payments being due on or before July 31, 2013 and August 31 2013, respectively. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Herminio Monje
410 Crabtree Lane
Mountville, PA 17554