

File: C-2012-2312422

William Bachmann

V

Pennsylvania Electric Company

Secretary

PA. Public Utility Commission

PO Box 3265

Harrisburg, PA 17105-3265

I do not agree with the decision. I am sending written comments (called Exceptions) to the Commission.

1. This decision did not change the way my social security check is deposited to me. I still get one check per month. It is always the second week of the month and is not tied to the Pennsylvania Electric Company invoicing.
2. This decision has not mandated that the Pennsylvania Electric Company send me one invoice a month, and have that one invoice show the correct amount due.
3. I cannot match my revenue with my expenses because some months I get two invoices from the Pennsylvania Electric Company and I only get one social security check. This was not disputed by the Pennsylvania Electric Company.
4. It was not disputed by the Pennsylvania Electric Company that some of the invoices show the incorrect amount. This causes me physical hardship, raises my blood pressure, and forces me to call the Pennsylvania Electric Company to verify that the invoice is not correct.
5. I have no other bills from any company that sends me two invoices in one month.
6. It is standard accepted policy by all companies, except the Pennsylvania Electric Company, to send one invoice per month. The Pennsylvania Electric Company needs to follow the same billing procedures as the rest of the manufacturing companies, service companies, credit card companies, National Fuel Gas, Waste Management, and many many more.
7. Social Security follows the accepted practice of making one deposit per month.
8. The Pennsylvania Electric Company should follow the same billing cycles as social security.
9. The government should not have special privileges that void the industry standard for revenue and expenses. One deposit from social security and one expense from the Pennsylvania Electric Company that shows the correct amount of the invoice.
10. Balanced billing was offered, but for me that is not an option. I want to pay monthly only for the amount of electricity that I used. This helps me conserve electric by reviewing monthly my usage.
11. Balanced billing does not work for me because in the winter time when the electric bill is higher, the weather is bad and I cannot go to very many places and do many things. When the summer is here, my electric bill is less, and that gives me more money to do things in the nice weather.
12. I am asking for nothing more than any other business does on a regular basis. One monthly invoice and that invoice shows the correct amount I owe.
13. I am on a fixed income and two invoices in one month causes great hardship to me.

Sincerely,

*William H Bachmann*

William H. Bachmann