

2133 Rosemont Drive

Tobyhanna, Pennsylvania 18466

U.S.A.

6/22/2013

C-2013-2360259

PA P.U.C.  
SECRETARY'S BUREAU

2013 JUN 28 AM 10:17

RECEIVED

Pennsylvania Public Utility Commission

P.O. Box 3265

Harrisburg, PA 17105-3265

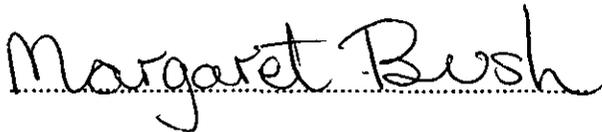
Dear Ms. Chiavetta

This letter is in response to a letter that I received recently from the attorneys for PPL. In that letter they are requesting that my informal complaint that I have filed against them be denied. I am writing this letter as a letter of protest. In Ms. Krupka's letter she stated that PPL never overcharged me; that is not true. There are only two people living in this house, myself and my disabled son. How much electricity could two people use? The second portion of my complaint is that the PUC entered into a payment agreement with PPL without consulting me, acquiring my input, and without my expressed permission. The PUC does not own Margaret Bush and cannot go ahead and make decisions about my life without my expressed permission. I want to let it be known that this will become a full Civil Rights

complaint-I have already written to them-if I am denied a chance to represent myself in this unconstitutional act. I have lived all over the United States and have never heard of a government agency that is supposed to be a representative of the people taking such an initiative as to overstep the consumer with their own "ideologies."

Four weeks ago when I discovered what the PUC has done, I immediately cancelled the so called payment agreement that I knew absolutely nothing about. I view Ms. Krupka as an unscrupulous lawyer, who would do anything for her client PPL. With her it is not doing what is just and fair; but doing anything to further the causes of PPL. Perhaps the Almighty God permitted this to happen to me, so that there would be a full Justice Department investigation into the protocol of PPL and PUC. I am beginning to think that there is an alliance between Pennsylvania's PPL and all of the utility companies in Pennsylvania.

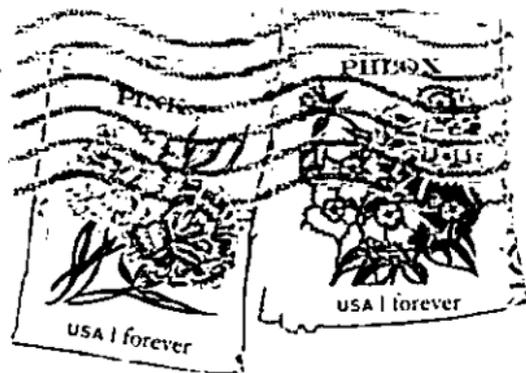
Thanking You

A handwritten signature in cursive script that reads "Margaret Bush". The signature is written in black ink and is positioned above a horizontal dotted line.

Margaret Bush

LEHIGH VALLEY PA 180

26 JUN 2013 PM 1 L



To) Secretary  
Pennsylvania Public Utility  
Commission  
400 North Street  
Commonwealth Keystone Building  
3<sup>rd</sup> floor  
Harrisburg, Pennsylvania 17120

From) Margaret Bush  
2133 Rosemont Drive  
Tobyhanna PA  
18466  
U.S.A.