

Dear PUC Staff;


C/O TAKIA

In reference to Docket # C-2013-2371128, regarding my Formal Complaint with the PUC, About the PENNA. AMERICAN WATER COMPANY, Acct # 24-1052975-0, I, Bobbi Ann Ricci, hereby request a hearing by telephone instead of one in person, when the time for such occurs.

Thank you in Advance for any + all of your kind assistance in the Above Matter, God's Blessings To you.

With High Regards,
Bobbi Ann Ricci

RECEIVED
2013 JUL -1 AM 11:33
PA PUC
SECRETARY'S BUREAU



Pennsylvania American Water
PO Box 371412
Pittsburgh, Pa. 15250-7412

For Service To: 80 Hill St



0605902 1 AT 0.381 5902/5902/005902 027 1 NCEN99

BOBBI ANN RICCI
80 HILL ST
PO BOX 407
NANTICOKE PA 18634-0407

ACCOUNT NUMBER	24-1052975-0
AMOUNT DUE	\$241.00
DUE DATE	Due Upon Receipt
AMOUNT PAID	

Please return this portion with check or money order payable to

PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412



TO STOP THE SHUT OFF YOU MUST DO ONE OF THE FOLLOWING

Dear Customer:

Your bill for \$241.00 is overdue. Because your bill is overdue we will shut off water to 80 Hill St on or after 8:00 AM on Monday, July 1, 2013.

1. Pay the total amount of the overdue bill.
2. Call 1-866-358-3429 regarding a possible payment arrangement or to dispute the overdue bill.
3. Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice at the bottom of this form.

If we shut off your water, you may have to pay the following charges or the full outstanding balance to have your water turned back on.

Overdue Amount	\$241.00
Turn-on-Charge	\$30.00
Total Amount Due	\$271.00

If you have any questions or need more information, please call us at 1-866-430-0823 during the hours of operation M-Th 7am-9pm CST, Fri 7am-7pm CST, Sat 7-11am CST. If no one is available, please leave a message. Someone will return your call the next business day. If you are not satisfied after you talk to us, you may file a complaint with the Pennsylvania Public Utility Commission by calling 1-800-692-7380 toll free, or by writing to
P.O. Box 3265
Harrisburg, PA 17105-3265

The Pennsylvania Public Utility Commission may delay the shut off if you file the complaint before the shut off date.

To pay by credit card call 1-866-271-5522 or on the web at www.water.paymybill.com

Please note that it is no longer necessary to report that a payment has been made unless you are without water service.

Sincerely,
Pennsylvania American Water

MEDICAL EMERGENCY NOTICE

If someone living in your home is seriously ill, we will not shut off your water service during this illness if you do two (2) things:

1. Have a licensed doctor or nurse practitioner certify in writing that the illness exists and that the person will be in danger if you do not have water service.
AND
2. Make arrangements to pay your overdue and current bills by calling 1-866-358-3429.

Bobbi Ann Ricci
80 Hill St.
Nanticoke, PA 18634

LEHIGH VALLEY, PA 18001

28 JUN 2013 10:05 PM



Secretary C/O TAKIA
PENNA. Public Utility Commission
400 North Street
Commonwealth Keystone Bldg; 2ND FLOOR
HARRISBURG PA 17120

ATTN: TAKIA

17120\$0202

