



Exelon Business Services Company
Legal Department
2301 Market Street/S23-1
Philadelphia, PA 19103
215 568 3389 Fax
www.exeloncorp.com

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PA PUC
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Direct Dial: 215 841 6841

March 28, 2013

Cynthia Fordham, Administrative Law Judge
Pa. Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: Shelly Siegfried v. PECO Energy Company
Docket No.: F-2012-2339635
Date of Hearing: Thursday, April 4, 2013 at 10:00 a.m.

Dear Judge Fordham:

Enclosed please find three copies of PECO's exhibits 1 through 7 which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Very truly yours,

Shawane Lee
Counsel for PECO Energy Company

SL/lo
Enclosures

cc: Shelly Siegfried (*via regular mail*)

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MAR 29 2013
PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

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PA FILE
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EXHIBIT "1"

*** Account Information ***

*** Current Account Status ***

Account Number: 54658-01001
 Account Status: Active
 Requested By: SHELLY A SIEGFRIED
 (215)460-1325 Extension:
 Mail To: SHELLY A SIEGFRIED
 195 WATER ST
 AMBLER PA 19002

Current Bill: \$175.00
 Billed Prior: \$3558.54
 Balance Due: \$3733.54
 Service Address: 195 WATER ST
 AMBLER PA 19002

Credit Amount: \$0.00
 Deposit Requested: \$385.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 12
 Rate: Supplier Gas Residential Heating Service
 Supplier Electric Residential Service

□□

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
01/08/10	Payment					\$263.06						
01/19/10	GAS SERVICE	12/15/09 01/18/10	7711	018823502	\$197.00							
01/19/10	ELECTRIC SERVICE	12/15/09 01/18/10	59841	107146151	\$98.59							
01/19/10	Regular Bill				\$41.94					797		
01/19/10	Regular Bill						\$337.53		02/10	629	165	
02/15/10	Bill Out DPA due to Default				\$419.38							
02/16/10	Late Payment Charge				\$11.17							
02/18/10	GAS SERVICE	01/18/10 02/17/10	7857	018823502	\$175.59							
02/18/10	ELECTRIC SERVICE	01/18/10 02/16/10	60328	107146151	\$79.55							
02/18/10	Regular Bill						\$1023.22	\$768.08	03/12	487	146	
03/17/10	Late Payment Charge				\$14.99							
03/19/10	GAS SERVICE	02/17/10 03/18/10	7978	018823502	\$151.45							
03/19/10	ELECTRIC SERVICE	02/16/10 03/17/10	60824	107146151	\$80.92							
03/19/10	Regular Bill						\$1270.58	\$1038.21	04/12	496	121	
04/16/10	GAS SERVICE	03/18/10 04/15/10	8045	018823502	\$90.04							
04/16/10	ELECTRIC SERVICE	03/17/10 04/15/10	61252	107146151	\$70.55							
04/16/10	Regular Bill						\$1431.17	\$1270.58	05/10	428	67	
04/19/10	Late Payment Charge				\$18.47							
04/28/10	Payment					\$936.00						
04/29/10	Payment					\$41.02						
04/29/10	Payment Agreement					\$293.56						
05/14/10	Payment					\$179.06						
05/17/10	GAS SERVICE	04/15/10 05/16/10	8085	018823502	\$58.10							
05/17/10	ELECTRIC SERVICE	04/15/10 05/16/10	61699	107146151	\$73.46							
05/17/10	DEFERRED PAYMENT AGREEMENT				\$41.94							
05/17/10	Regular Bill						\$173.50		06/08	447	40	
06/14/10	Bill Out DPA due to Default				\$251.62							
06/15/10	Late Payment Charge				\$6.06							
06/16/10	GAS SERVICE	05/16/10 06/15/10	8104	018823502	\$31.75							
06/16/10	ELECTRIC SERVICE	05/16/10 06/15/10	62217	107146151	\$84.66							
06/16/10	Regular Bill						\$547.59	\$429.13	07/08	518	19	
06/21/10	Payment					\$214.00						
06/21/10	Payment Agreement					\$209.68						
07/13/10	Late Payment Charge				\$1.77							
07/16/10	Payment					\$150.00						
07/19/10	GAS SERVICE	06/15/10 07/16/10	8119	018823502	\$26.16							
07/19/10	ELECTRIC SERVICE	06/15/10 07/15/10	62834	107146151	\$101.93							
07/19/10	DEFERRED PAYMENT AGREEMENT				\$41.94							
07/19/10	Regular Bill						\$145.61		08/10	617	15	
08/16/10	Bill Out DPA due to Default				\$125.80							
08/16/10	GAS SERVICE	07/16/10 08/15/10	8135	018823502	\$27.16							
08/16/10	Regular Bill						\$347.81	\$145.61	09/07		16	
08/16/10	ELECTRIC SERVICE	07/15/10 08/15/10	63631	107146151	\$133.08							
08/16/10	DEFERRED PAYMENT AGREEMENT				\$41.94							
08/17/10	Late Payment Charge				\$4.61							
08/30/10	Payment					\$313.55						
08/30/10	Payment Agreement					\$125.80						
09/14/10	Late Payment Charge				\$0.52							
09/15/10	GAS SERVICE	08/15/10 09/14/10	8151	018823502	\$27.18							

PECO ENERGY
EXHIBIT

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
09/15/10	ELECTRIC SERVICE	08/15/10 09/14/10	64319	107146151	\$114.15							
09/15/10	DEFERRED PAYMENT AGREEMENT				\$41.93							
09/15/10	Regular Bill						\$222.85	\$39.59	10/07	688	16	
10/12/10	Bill Out DPA due to Default				\$83.87							
10/12/10	Late Payment Charge				\$3.27							
10/15/10	GAS SERVICE	09/14/10 10/14/10	8175	018823502	\$35.39							
10/15/10	ELECTRIC SERVICE	09/14/10 10/13/10	64856	107146151	\$87.18							
10/15/10	Regular Bill						\$432.56	\$309.99	11/08	537	24	
10/26/10	Payment					\$306.72						
10/26/10	Payment Agreement					\$41.94						
11/12/10	GAS SERVICE	10/14/10 11/11/10	8252	018823502	\$89.78							
11/12/10	ELECTRIC SERVICE	10/13/10 11/11/10	65415	107146151	\$90.58							
11/12/10	DEFERRED PAYMENT AGREEMENT				\$41.94							
11/12/10	Regular Bill						\$306.20	\$83.90	12/06	559	77	
11/15/10	Late Payment Charge				\$1.21							
12/13/10	Late Payment Charge				\$4.55							
12/15/10	GAS SERVICE	11/11/10 12/14/10	8414	018823502	\$175.06							
12/15/10	ELECTRIC SERVICE	11/11/10 12/14/10	66194	107146151	\$124.13							
12/15/10	Regular Bill						\$611.15	\$311.96	01/06	779	162	
01/11/11	Late Payment Charge				\$9.04							
01/19/11	GAS SERVICE	12/14/10 01/18/11	8664	018823502	\$265.31							
01/19/11	ELECTRIC SERVICE	12/14/10 01/18/11	67130	107146151	\$150.58							
01/19/11	Regular Bill						\$1036.08	\$620.19	02/10	936	250	
02/15/11	Late Payment Charge				\$15.28							
02/17/11	GAS SERVICE	01/18/11 02/16/11	8870	018823502	\$224.62							
02/17/11	ELECTRIC SERVICE	01/18/11 02/16/11	67868	107146151	\$124.42							
02/17/11	Regular Bill						\$1400.40	\$1051.36	03/11	738	206	
03/16/11	Late Payment Charge				\$20.52							
03/18/11	GAS SERVICE	02/16/11 03/17/11	9011	018823502	\$161.94							
03/18/11	ELECTRIC SERVICE	02/16/11 03/17/11	68543	107146151	\$114.41							
03/18/11	Regular Bill						\$1697.27	\$1420.92	04/11	675	141	
04/18/11	GAS SERVICE	03/17/11 04/17/11	9133	018823502	\$144.44							
04/18/11	ELECTRIC SERVICE	03/17/11 04/17/11	69227	107146151	\$116.27							
04/18/11	Late Payment Charge				\$24.67							
04/18/11	Regular Bill						\$1982.65	\$1721.94	05/10	684	122	
05/09/11	Payment					\$1000.00						
05/17/11	Payment Agreement					\$982.65						
05/17/11	GAS SERVICE	04/17/11 05/16/11	9169	018823502	\$50.90							
05/17/11	ELECTRIC SERVICE	04/17/11 05/16/11	69782	107146151	\$95.71							
05/17/11	Regular Bill						\$146.61		06/08	555	36	
06/14/11	Late Payment Charge				\$2.20							
06/16/11	GAS SERVICE	05/16/11 06/15/11	9190	018823502	\$33.25							
06/16/11	ELECTRIC SERVICE	05/16/11 06/15/11	70607	107146151	\$142.86							
06/16/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
06/16/11	Regular Bill						\$414.25	\$148.81	07/08	825	21	
06/23/11	Payment					\$160.00						
07/13/11	Late Payment Charge				\$3.81							
07/19/11	GAS SERVICE	06/15/11 07/18/11	9211	018823502	\$31.93							
07/19/11	ELECTRIC SERVICE	06/15/11 07/18/11	71553	107146151	\$167.78							
07/19/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
07/19/11	Regular Bill						\$547.10	\$258.06	08/10	946	21	
08/01/11	Payment					\$257.00						
08/16/11	Late Payment Charge				\$4.34							
08/17/11	GAS SERVICE	07/18/11 08/15/11	9226	018823502	\$18.33							
08/17/11	GAS-Major Energy Services LLC				\$7.91							
08/17/11	ELECTRIC SERVICE	07/18/11 08/15/11	72282	107146151	\$50.62							
08/17/11	ELE-Respond Power				\$75.89							
08/17/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
08/17/11	Regular Bill						\$536.52	\$294.44	09/08	729	15	
08/25/11	Payment					\$295.00						

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
09/13/11	Late Payment Charge				\$3.51							
09/16/11	GAS SERVICE	08/15/11 09/14/11	9240	018823502	\$17.86							
09/16/11	GAS-Major Energy Services LLC				\$7.42							
09/16/11	ELECTRIC SERVICE	08/15/11 09/14/11	72883	107146151	\$42.99							
09/16/11	ELE-Respond Power				\$62.56							
09/16/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
09/16/11	Regular Bill						\$465.19	\$245.03	10/11	601	14	
09/23/11	Payment					\$234.00						
10/17/11	GAS SERVICE	09/14/11 10/13/11	9253	018823502	\$17.39							
10/17/11	GAS-Major Energy Services LLC				\$7.28							
10/17/11	ELECTRIC SERVICE	09/14/11 10/13/11	73391	107146151	\$37.46							
10/17/11	ELE-Respond Power				\$52.13							
10/17/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
10/17/11	Regular Bill						\$434.78	\$231.19	11/08	508	13	
10/18/11	Late Payment Charge				\$3.19							
11/04/11	Payment					\$254.00						
11/15/11	GAS SERVICE	10/13/11 11/12/11	9300	018823502	\$32.21							
11/15/11	GAS-Major Energy Services LLC				\$28.20							
11/15/11	ELECTRIC SERVICE	10/13/11 11/13/11	74108	107146151	\$49.90							
11/15/11	ELE-Respond Power				\$75.25							
11/15/11	SPECIAL PAYMENT AGREEMENT				\$89.33							
11/15/11	Late Payment Charge				\$2.37							
11/15/11	Regular Bill						\$461.23	\$186.34	12/07	717	47	
12/02/11	Payment					\$190.00						
12/13/11	Late Payment Charge				\$4.03							
12/16/11	ELECTRIC SERVICE	11/13/11 12/14/11	74881	107146151	\$53.24							
12/16/11	ELE-Respond Power				\$81.09							
12/16/11	SPECIAL PAYMENT AGREEMENT				\$69.33							
12/16/11	Regular Bill						\$498.92	\$275.26	01/09	773		
12/19/11	GAS SERVICE	11/12/11 12/15/11	9365	018823502	\$39.63							
12/19/11	GAS-Major Energy Services LLC				\$38.48							
12/19/11	Regular Bill						\$577.03	\$271.23	01/10		65	
12/30/11	Payment					\$220.42						
01/11/12	Returned Electronic Check				\$220.42							
01/11/12	Regular Bill				\$20.00					885		
01/20/12	GAS SERVICE	12/15/11 01/18/12	9506	018823502	\$71.18							
01/20/12	Regular Bill						\$988.42	\$577.03	02/13		141	
01/20/12	GAS-Major Energy Services LLC				\$62.20							
01/20/12	ELECTRIC SERVICE	12/14/11 01/18/12	75766	107146151	\$60.27							
01/20/12	ELE-Respond Power				\$88.41							
01/20/12	SPECIAL PAYMENT AGREEMENT				\$89.33							
02/09/12	Payment Agreement					\$1256.43						
02/09/12	Paid In Advance				\$268.01							
02/20/12	GAS SERVICE	01/18/12 02/16/12	9701	018823502	\$93.97							
02/20/12	GAS-Major Energy Services LLC				\$113.30							
02/20/12	ELECTRIC SERVICE	01/18/12 02/16/12	76385	107146151	\$44.32							
02/20/12	ELE-Respond Power				\$58.74							
02/20/12	DEFERRED PAYMENT AGREEMENT				\$83.76							
02/20/12	Regular Bill						\$394.09		03/13	619	195	
03/19/12	Bill Out DPA due to Default				\$1172.67							
03/20/12	GAS SERVICE	02/16/12 03/18/12	9826	018823502	\$65.51							
03/20/12	GAS-Major Energy Services LLC				\$72.75							
03/20/12	ELECTRIC SERVICE	02/16/12 03/18/12	76985	107146151	\$43.18							
03/20/12	ELE-Respond Power				\$56.94							
03/20/12	Late Payment Charge				\$23.23							
03/20/12	Regular Bill						\$1828.37	\$1589.99	04/11	600	125	
04/09/12	Payment					\$477.00						
04/17/12	Late Payment Charge				\$19.41							
04/18/12	GAS SERVICE	03/18/12 04/16/12	9894	018823502	\$41.41							
04/18/12	GAS-Major Energy Services LLC				\$37.74							

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
04/18/12	ELECTRIC SERVICE	03/18/12 04/16/12	77410	107146151	\$32.65							
04/18/12	ELE-Respond Power				\$40.33							
04/18/12	Regular Bill						\$1522.91	\$1370.78	05/10	425	68	
05/07/12	Payment Agreement					\$1522.91						
05/14/12	DEPOSIT				\$192.50							
05/14/12	RECONNECT FEE - CUT-OUT NON-PAY				\$75.00							
05/18/12	GAS SERVICE	04/16/12 05/15/12	9933	018823502	\$28.76							
05/18/12	GAS-Major Energy Services LLC				\$20.67							
05/18/12	ELECTRIC SERVICE	04/16/12 05/15/12	77741	107146151	\$27.02							
05/18/12	ELE-Respond Power				\$32.24							
05/18/12	SPECIAL PAYMENT AGREEMENT				\$81.79							
05/18/12	Regular Bill						\$457.98		06/11	331	39	
06/18/12	ELECTRIC SERVICE	05/15/12 06/14/12	78138	107146151	\$30.97							
06/18/12	ELE-Respond Power				\$39.66							
06/18/12	DEPOSIT				\$96.25							
06/18/12	SPECIAL PAYMENT AGREEMENT				\$81.79							
06/18/12	Late Payment Charge				\$2.51							
06/18/12	Regular Bill						\$709.16	\$460.49	07/10	397		
06/19/12	GAS SERVICE	05/15/12 06/15/12	9948	018823502	\$18.28							
06/19/12	GAS-Major Energy Services LLC				\$7.95							
06/19/12	Regular Bill						\$735.39	\$457.98	07/11		15	
07/17/12	Late Payment Charge				\$4.85							
07/18/12	Late Payment Charge				\$1.49							
07/19/12	GAS SERVICE	06/15/12 07/16/12	9963	018823502	\$17.87							
07/19/12	GAS-Major Energy Services LLC				\$7.65							
07/19/12	ELECTRIC SERVICE	06/14/12 07/16/12	78967	107146151	\$50.88							
07/19/12	ELE-Respond Power				\$72.83							
07/19/12	DEPOSIT				\$96.25							
07/19/12	SPECIAL PAYMENT AGREEMENT				\$81.79							
07/19/12	Regular Bill						\$1069.00	\$741.73	08/10	729	15	
08/15/12	Late Payment Charge				\$7.99							
08/17/12	GAS SERVICE	07/16/12 08/15/12	9976	018823502	\$17.06							
08/17/12	GAS-Major Energy Services LLC				\$6.31							
08/17/12	ELECTRIC SERVICE	07/16/12 08/14/12	79435	107146151	\$41.23							
08/17/12	ELE-Respond Power				\$56.74							
08/17/12	DEPOSIT											
08/17/12	SPECIAL PAYMENT AGREEMENT				\$81.79							
08/17/12	Regular Bill						\$1280.12	\$1076.99	09/10	568	13	
09/17/12	Late Payment Charge				\$10.73							
09/18/12	GAS SERVICE	08/15/12 09/14/12	9989	018823502	\$17.06							
09/18/12	GAS-Major Energy Services LLC				\$6.94							
09/18/12	ELECTRIC SERVICE	08/14/12 09/13/12	79915	107146151	\$35.95							
09/18/12	ELE-Respond Power				\$46.10							
09/18/12	DEPOSIT											
09/18/12	SPECIAL PAYMENT AGREEMENT				\$81.79							
09/18/12	Regular Bill						\$1478.69	\$1290.85	10/10	480	13	
10/04/12	Bill Out DPA due to Default				\$219.20							
10/16/12	Late Payment Charge				\$32.33							
10/17/12	GAS SERVICE	09/14/12 10/15/12	20	018823502	\$24.43							
10/17/12	GAS-Major Energy Services LLC				\$20.06							
10/17/12	ELECTRIC SERVICE	09/13/12 10/15/12	80357	107146151	\$33.67							
10/17/12	ELE-Respond Power				\$41.94							
10/17/12	DEPOSIT											
10/17/12	Regular Bill						\$2850.32	\$2730.22	11/08	442	31	
10/31/12	Payment Agreement					\$2465.32						
11/15/12	DEPOSIT											
11/15/12	BUDGET BILLING	10/15/12 11/13/12			\$175.00							
	** Budget Bill Detail **	Actual Bill Amount: 137.43				BB Deferred Amount: -37.57						
11/15/12	FUC AGREEMENT				\$410.89							
11/15/12	Regular Bill						\$970.89	\$385.00	12/07	437		

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
12/12/12	Bill Out DPA due to Default				\$2054.43							
12/12/12	Late Payment Charge				\$8.22							
12/18/12	DEPOSIT											
12/18/12	BUDGET BILLING	11/13/12 12/14/12			\$175.00							
	** Budget Bill Detail **	Actual Bill Amount: 146.46				BB Deferred Amount: -66.11						
12/18/12	Regular Bill						\$3208.54	\$3033.54	01/09	502		
01/22/13	DEPOSIT											
01/22/13	BUDGET BILLING	12/14/12 01/16/13			\$175.00							
	** Budget Bill Detail **	Actual Bill Amount: 377.25				BB Deferred Amount: 136.14						
01/22/13	Regular Bill						\$3383.54	\$3208.54	02/13	825		
02/21/13	DEPOSIT											
02/21/13	BUDGET BILLING	01/16/13 02/18/13			\$175.00							
	** Budget Bill Detail **	Actual Bill Amount: 343.15				BB Deferred Amount: 304.29						
02/21/13	Regular Bill						\$3558.54	\$3383.54	03/15	808		
03/21/13	DEPOSIT											
03/21/13	BUDGET BILLING	02/18/13 03/19/13			\$175.00							
	** Budget Bill Detail **	Actual Bill Amount: 308.92				BB Deferred Amount: 438.21						
03/21/13	Regular Bill						\$3733.54	\$3558.54	04/12	683		

RECEIVED

2013 JUL -9 AM 8:29

PA PUC
SECRETARY'S BUREAU

EXHIBIT "2"

Collection History

Name Shelly Siegfried
Address 195 Water St.
Ambler, PA 19002
Account 54658-01001
Case F-2012-2339635

3/29/11 10-day notice issued for past due \$1,400.40
4/07/11 72-hour notice satisfied
4/27/11 Utility report issued until 5/07/11
6/09/11 10-day notice issued for past due \$146.61
6/15/11 72-hour notice satisfied
7/11/11 10-day notice issued for past due \$254.25
7/19/11 72-hour notice satisfied
7/22/11 Utility report issued until 8/01/11
8/11/11 10-day notice issued for past due \$290.10
8/17/11 72-hour notice satisfied
9/09/11 10-day notice issued for past due \$233.61
9/15/11 72-hour notice satisfied
10/12/11 10-day notice issued for past due \$215.86
10/19/11 72-hour notice satisfied
10/25/11 Utility report issued until 11/04/11
11/09/11 10-day notice issued for past due \$158.17
11/16/11 72-hour notice satisfied
11/22/11 Utility report issued until 12/02/11
12/08/11 10-day notice issued for past due \$220.42
12/14/11 72-hour notice satisfied
12/21/11 Utility report issued until 12/31/11
12/29/11 Customer filed BCS 2922491; collections held
3/01/12 BCS 2922491 closed
3/19/12 10-day notice issued for past due \$632.39
3/27/12 72-hour notice satisfied
3/28/12 Utility report issued until 4/07/12
5/03/12 Electric service terminated for past due \$1,351.37
5/04/12 Customer filed BCS 2964313
5/09/12 Medical extension issued until 6/07/12; electric service restored
5/16/12 BCS 2922491 closed
6/12/12 10-day notice issued for past due \$457.98
6/20/12 72-hour notice satisfied
6/25/12 Utility report issued until 7/05/12
7/09/12 Medical extension issued until 8/05/12

8/06/12 10-day notice issued for past due \$735.39
8/14/12 72-hour notice satisfied
8/15/12 Utility report issued until 8/25/12
8/27/12 Medical extension issued until 9/26/12
Account coded medical condition non-renewable
9/26/12 10-day notice issued for past due \$1,280.12
10/03/12 72-hour notice satisfied
10/09/12 Utility report issued until 10/19/12
10/26/12 Customer filed BCS 3037684; collections held
10/31/12 BCS 3037684 closed; PUC PAR issued
12/12/12 10-day notice issued for past due \$2,987.75
12/17/12 Utility report issued until 12/27/12
12/20/12 Customer filed F-2012- 2339635

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
03/29/11	Disconnect Notice	1,400.40	CUBCL401
03/29/11	Deposit Review	0.00	
03/22/11	Proactive Call 4	1,400.40	CUBCL401
03/15/11	Proactive Call 3	1,400.40	CUBCL401
03/08/11	Proactive Call 2	1,036.08	CUBCL401
03/01/11	Proactive Customer Call	1,036.08	CUBCL401
03/01/11	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
06/22/11	Removed From Collections	0.00	CUBCL001
06/17/11	Cut Out Non Pay - Pending	146.61	U002JCB
06/16/11	Eligible for Cut	146.61	CUBCL401
06/15/11	72 Hour Notice Success	146.61	CUBCL122
06/13/11	72 Hour Notice 1	146.61	CUBCL401
06/09/11	Disconnect Notice	146.61	CUBCL401
06/09/11	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
07/22/11	Halt Collections	254.25	U997SG6
07/21/11	Cut Out Non Pay - Pending	254.25	U002JCB
07/20/11	Eligible for Cut	254.25	CUBCL401
07/19/11	72 Hour Notice Success	254.25	CUBCL122
07/15/11	72 Hour Notice 1	254.25	CUBCL401
07/11/11	Disconnect Notice	254.25	CUBCL401
07/11/11	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
08/24/11	Removed From Collections	0.00	CUBCL001
08/19/11	Cut Out Non Pay - Pending	290.10	U005DAP
08/18/11	Eligible for Cut	290.10	CUBCL401
08/17/11	72 Hour Notice Success	290.10	CUBCL122
08/15/11	72 Hour Notice 1	290.10	CUBCL401
08/11/11	Disconnect Notice	290.10	CUBCL401
08/11/11	Deposit Review	0.00	
08/01/11	Removed From Collections	0.00	CUBCL001
08/01/11	Expire UR	254.25	CUBCL010

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
09/23/11	Removed From Collections	0.00	CUBCL001
09/19/11	Cut Out Non Pay - Pending	241.52	U002JCB
09/16/11	Eligible for Cut	233.61	CUBCL401
09/15/11	72 Hour Notice Success	233.61	CUBCL122
09/13/11	72 Hour Notice 1	233.61	CUBCL401
09/09/11	Disconnect Notice	233.61	CUBCL401
09/09/11	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
10/25/11	Halt Collections	215.86	U998AJ9
10/21/11	Cut Out Non Pay - Pending	231.19	U002JCB
10/20/11	Eligible for Cut	215.86	CUBCL401
10/19/11	72 Hour Notice Success	215.86	CUBCL122
10/17/11	72 Hour Notice 1	215.86	CUBCL401
10/12/11	Disconnect Notice	215.86	CUBCL401
10/12/11	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
12/29/11	Suspended Charge	934.37	U001CTD
11/22/11	Halt Collections	158.17	U998KSM
11/18/11	Cut Out Non Pay - Pending	180.78	U002JCB
11/17/11	Eligible for Cut	158.17	CUBCL401
11/16/11	72 Hour Notice Success	158.17	CUBCL122
11/14/11	72 Hour Notice 1	158.17	CUBCL401
11/09/11	Disconnect Notice	158.17	CUBCL401
11/09/11	Deposit Review	0.00	
11/04/11	Removed From Collections	0.00	CUBCL001

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
12/29/11	Removed From Collections	0.00	CUBCL001
12/21/11	Halt Collections	220.42	U997D1G
12/19/11	First Call	220.42	CUBCL401
12/14/11	72 Hour Notice Success	220.42	CUBCL122
12/12/11	72 Hour Notice 1	220.42	CUBCL401
12/08/11	Disconnect Notice	220.42	CUBCL401
12/08/11	Deposit Review	0.00	
12/02/11	Removed From Collections	0.00	CUBCL001
12/02/11	Expire UR	158.17	CUBCL010

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
05/04/12	Suspended Charge	0.01	U001RAT
03/28/12	Halt Collections	1,566.76	U996AC3
03/27/12	72 Hour Notice Success	632.39	CUBCL122
03/23/12	72 Hour Notice 1	632.39	CUBCL401
03/19/12	Disconnect Notice	632.39	CUBCL401
03/19/12	Deposit Review	632.39	
03/19/12	PA Reinstatement Call	632.39	CUBCL401
03/19/12	Deferred Agreement Default	1,256.43	CUBSA200

OK

Display Collection Activity Detail for Account 54658-01001 [X]

Edit Help

Date	Activity	Amount(\$)	Action By
06/25/12	Halt Collections	457.98	U998GW0 ▲
06/22/12	Cut Out Non Pay - Pending	457.98	U002JCB
06/21/12	Eligible for Cut	457.98	CUBCL401
06/20/12	72 Hour Notice Success	457.98	CUBCL122
06/18/12	72 Hour Notice 1	457.98	CUBCL401
06/12/12	Disconnect Notice	457.98	CUBCL401
06/12/12	Deposit Review	0.00	
06/07/12	Expire Medical Cond	0.00	CUBCL010

OK

Display Collection Activity Detail for Account 54658-01001 [X]

Edit Help

Date	Activity	Amount(\$)	Action By
08/27/12	Removed From Collections	1,069.00	U996B2S ▲
08/27/12	Halt Collections	1,069.00	U996B2S
08/15/12	Halt Collections	1,069.00	U996MR2
08/14/12	72 Hour Notice Success	735.39	CUBCL122
08/10/12	72 Hour Notice 1	735.39	CUBCL401
08/06/12	Disconnect Notice	735.39	CUBCL401
08/06/12	Deposit Review	0.00	
08/06/12	Expire Medical Cond	457.98	CUBCL010

OK

Display Collection Activity Detail for Account 54658-01001 [X]

Edit Help

Date	Activity	Amount(\$)	Action By
10/16/12	Halt Collections	2,697.89	U999VW4 ▲
10/09/12	Halt Collections	2,581.11	CHISSX
10/05/12	Cut Out Non Pay - Pending	2,581.11	U002JCB
10/04/12	Eligible for Cut	1,108.99	CUBCL401
10/03/12	72 Hour Notice Success	1,280.12	CUBCL122
10/01/12	72 Hour Notice 1	1,280.12	CUBCL401
09/26/12	Disconnect Notice	1,280.12	CUBCL401
09/26/12	Deposit Review	0.00	
09/26/12	Expire Medical Cond	1,069.00	CUBCL010

OK

Display Collection Activity Detail for Account 54658-01001

Edit Help

Date	Activity	Amount(\$)	Action By
12/27/12	Expire UR	3,025.32	CUBCL010 ▲
12/26/12	Expire Special Reg Stop Credit	3,025.32	CUBCL010
12/20/12	Removed From Collections	0.00	CUBCL001
12/20/12	Halt Collections	3,025.32	U001CT0
12/17/12	Halt Collections	3,025.32	U997SG6
12/12/12	MCNR I Auto Add	3,025.32	CUBCL007
12/12/12	Disconnect Notice	2,987.75	CUBCL401
12/12/12	Deposit Review	2,987.75	
12/12/12	PA Reinstatement Call	2,987.75	CUBCL401 ▼

OK

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2013 JUL -9 AM 8:29

PA PUC
SECRETARY'S BUREAU

EXHIBIT "3"

PAR History

Name Shelly Siegfried
Address 195 Water St.
Ambler, PA 19002
Account 54658-01001
Case F-2012-2339635

Date	Type	Level	Balance	Installment	Status
12/03/09	PAR	2	\$503.26	\$41.94	not kept
5/17/11	Significant	3	\$982.65	\$89.33	reissued
2/09/12	PAR	3	\$1,256.43	\$83.76	reissued
5/07/12	PAR	3	\$1,522.91	\$81.79	not kept
10/31/12	BCS 3037684	4	\$2,465.32	\$410.89	defaulted*

*reinstatement amount \$2,736.78 (subject to increase)

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PA FUC
SECRETARY'S BUREAU

EXHIBIT "4"

Financial History

Name Shelly Siegfried
Address 195 Water St.
 Ambler, PA 19002
Account 54658-01001
Case F-2012-2339635

Account 54658-01001 (for SHelly Siegfried)

Maintain Financial Statement History (for Account 54658-01001)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
12/03/09	\$2,184.00	2	2	1	12/03/09	U997UM7

View Financial Statement Details for Account 54658-01001

Edit Help

Statement Summary

Total Monthly Gross: \$2,184.00 Adults: 1 Children: SSN Not Matched Letter

Percentage Income Change: 5% Significant Life Event:

Account 54658-01001 (for SHelly Siegfried)

Maintain Financial Statement History (for Account 54658-01001)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
04/27/11	\$3,249.99	2	3	1	04/27/11	U999U010

View Financial Statement Details for Account 54658-01001

Edit Help

Statement Summary

Total Monthly Gross: \$3,249.99 Adults: 2 Children: SSN Not Matched Letter

Percentage Income Change: 49% Significant Life Event:

Account 54658-01001 (for SHelly Siegfried)

Maintain Financial Statement History (for Account 54658-01001)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
10/25/12	\$4,412.97	4	4	N/A	10/25/12	BUSHNXS

View Financial Statement Details for Account 54658-01001

Edit Help

Statement Summary

Total Monthly Gross: \$4,412.97 Adults: 2 Children: SSN Not Matched Letter

Percentage Income Change: 82% Significant Life Event:

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PA P/LC
SECRETARY'S BUREAU

EXHIBIT "5"

March 28, 2013

BCS Decision Report

BCS Case #: 002922491
Customer Name: SHELLY SIEGFRIED
Service Address: 195 WATER ST

Open Date: 2011-12-29

AMBLER, PA 19002
BCS Bill Account #: 5465801001
Violation Type: NO
Decision Type: O
Investigator Name: RUBY LIDLE

Previous Case #:
Chapter Type:
Section / Rule:

Decision Issued Date:
Case Closed Date: 2012-02-29

Letter Description:
NO LETTER REQUIRED

Total Balance: \$934.37
Amount to Restore Service: \$0.00
Date Payment Due:
Special Budget Payment: \$0.00
Plus Arrears Payment: \$0.00
Current Monthly Payment: \$0.00
Payment Terms:

Balance Date: 2012-01-03
Amount to Continue Service: \$0.00
Regular Budget Amount: \$0.00
Final Bill Monthly Payment: \$0.00
End of Month Payment: \$0.00

PAR Description:

Resolution Description:
CASE DISMISSED.....CO REINSTATED CO PAR ON 2/9/12 OF CUR BILL + 83.76 FOR 15 MONTHS.....ADVISED SHELLY SHE MAY QUALIFY FOR CO'S PCAP PROGRAM.....PROVIDED UTIL ASSISTANCE PROGRAM TEL #.....CU AGREED TO VERBAL DISMISSAL

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EXHIBIT "6"

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SECRETARY'S BUREAU

EXHIBIT "7"

March 28, 2013

BCS Decision Report

BCS Case #: 003037684 Open Date: 2012-10-26
Customer Name: SHELLY SIEGFRIED
Service Address: 195 WATER STREET
AMBLER, PA 19002
BCS Bill Account #: 5465801001 Previous Case #: 2964313
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: BUREAU OF
CONSUMER SERVICE
Decision Issued Date: 2012-11-02
Case Closed Date: 2012-10-31

Letter Description:

EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$2850.32	Balance Date:	2012-10-30
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$175.00
Special Budget Payment:	\$650.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$475.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	DECEMBER 2012 DUE DATE		

PAR Description:

Resolution Description:

LEVEL 4, BB 175.00 + 475.00 = 650.00 BEGINNING DECEMBER 2012.