



July 9, 2013

Rosemary Chiavetta, Secretary
PA Public Utility Commission
400 North Street
P.O. Box 3265
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Docket Number A-110175: License Information Update for
Liberty Power Holdings, LLC

Dear Secretary Chiavetta:

Liberty Power Holdings LLC ("Liberty Power") was granted a license to offer, render, furnish or supply electric generation supplier services to certain retail customers throughout Pennsylvania under license # A-110175 issued on April 11, 2008. The purpose of this letter is, pursuant to 52 Pa. Code § 54.34, to inform the Commission of recent action involving Liberty Power in New York and to confirm oral notification previously given to the PaPUC staff.

Effective April 22, 2013, the New York Public Service Commission (NYPSC), in Case 13-E-0062, adopted a staff recommendation directing Liberty Power to suspend door-to-door marketing until further action by the Commission. The proceeding was initiated based on consumer complaints about Liberty Power's residential door-to-door sales conducted by a third party vendor. In response, Liberty Power, on its own initiative, immediately suspended its door-to-door sales activities in New York and all other markets, and commenced a full scale investigation of its third party vendors and their practices. During this analysis, it was identified that the number of complaints filed with the NYPSC represents less than 1% of all contracts signed in 2012. It is also of note that Liberty Power is not the only supplier to encounter such issues; the NYPSC has formally issued a similar order to another supplier, and has indicated there are several concurrent investigations underway. The Commission also issued Case 12-M-0476 to evaluate and request comments regarding the current door-to-door marketing standards in New York.

Liberty Power takes these allegations very seriously. To reinforce this message, Liberty Power met with Commission staff in person to determine the best course of action moving forward. Liberty Power is supportive of the Commission's efforts to improve the marketing standards in New York to provide consumers with greater protection, and is eager to assist in any way. As a result of this meeting and ongoing dialogue, Liberty Power is currently implementing additional controls and is confident that it can emerge as the best in class in this space.

Empowering American Business

Liberty Power looks forward to resuming its door-to-door program in the near future, and will provide notification to the Commission prior to recommencing door to door sales in Pennsylvania. When Case E-13-0062 is resolved, Liberty Power will apprise the Commission of the outcome, and where required, include information regarding this matter in its Annual Report to the Commission. Please advise if the information contained herein should be more appropriately submitted in a different manner or specific docket.

Liberty Power recognizes and appreciates the proactive approach and strong leadership which the Pennsylvania PUC has taken to improve the integrity of door-to-door marketing in the industry. It is Liberty Power's intention to continue this dialogue with staff, and offer its full support where appropriate.

Please do not hesitate to contact me if you have any questions or concerns about this matter.

Respectfully submitted,



Harris Rosen
VP, Law and General Counsel
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From: (954) 287-5436
Legal Department
Liberty Power
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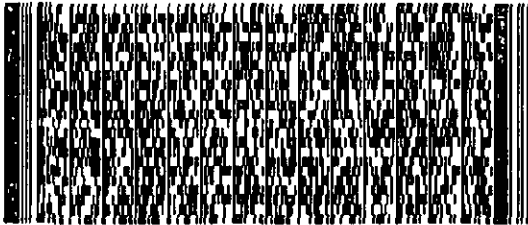


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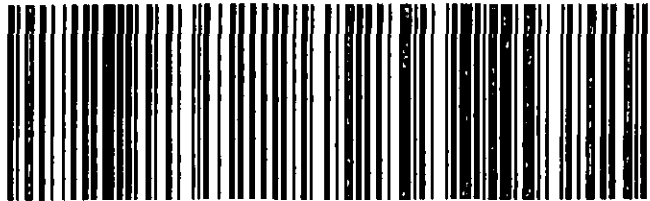
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