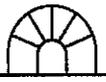


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August 2, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Alexandra Bas v PPL Electric Utilities Corporation
Docket No: F-2013-2375326

Dear Ms. Chiavetta:

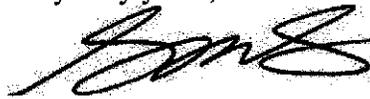
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS:ejm
Enclosure

cc: Alexandra Bas (w/enc)
Kimberly R. Safford (w/ enc); *via email only*
Mae F. Dorris (w/ enc); *via email only*
Kristin M. Cressman (w/ enc); *via email only*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ALEXANDRA BAS

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2013-2375326

CERTIFICATE OF SATISFACTION

1. Complainant is Alexandra Bas.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
 - (a) Complainant, Alexandra Bas, and Respondent, PPL Electric, agree that Complainant will make a payment of \$206.00 to Respondent by August 30, 2013. Complainant and Respondent further agree that Complainant will subsequently pay her regular monthly bill plus \$39.00 per month toward arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Complainant will be removed from budget billing. Complainant and Respondent further agree that an order

will be issued for Respondent to investigate what is causing a spike in Complainant's usage, and that an appointment will be set up within thirty days in this regard. Complainant and Respondent further agree that Complainant's monthly due date will be changed to the 30th day of each month, beginning with Complainant's August due date. Complainant and Respondent further agree that Respondent will send Complainant an application for the WRAP customer assistance program.

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: _____

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7th Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: August 2, 2013

In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ALEXANDRA BAS

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2013-2375326

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of ALEXANDRA BAS, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 2nd day of August 2013.

ALEXANDRA BAS
730 TEABERRY TRL.
STROUDSBURG, PA 18360

GROSS MCGINLEY, LLP



By: _____

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7th Street, P.O. Box 4060

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