

Maple shade NJ
August 1st 2013

From : younes CHTIOUI, complainant

Subject : Exception to Docket No. F-2012-2327744

During the hearing on March 13 2013, PGW was asked to show a proof that the key email was sent to me. PGW presented exhibit 7 which showed that they didn't have any way to prove that they sent me the email. The key email would legally enabled PGW to open an account under my name within 10 days.

The core of this case is my following statement: PGW never sent me the key email. Anyone with a clear mind, would very quickly respond to PGW upon reception of the such an email. I think I have a clean mind.

PGW failed to prove that they sent me the key email, simply because they never sent it. They have a huge IT department that could easily present evidence of every outgoing email. As a senior software engineer, I can confirm that there are many ways to prove the transmission of an outgoing email.

The PUC should side with the facts, and not with the large badly managed corporation. These days, all over the local news, I've watched stories of legal battles between landlords and PGW. In a local TV program, a lawyer for a landlord even proposed that PGW should be sold. I promote that PGW should be erased from the face of Philadelphia, and hopefully be replaced with a company that doesn't see landlords as milky cows.

Regards

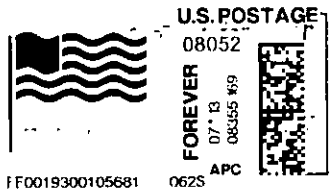
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