

August 2, 2013

F-2013-2367030

Jennie Carter Harris v PGW

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PA PUBLIC UTILITY COMMISSION
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To Whom It May Concern:

In response to the Interim Order, I am requesting an Initial Hearing with Judge Chesky. Despite the position of PGW, I am amazed and appalled at the fact that they (PGW) will not even consider that the on-line LCP registration/enrollment process is not user friendly and may from time to time contain a glitch. Computers are not infallible!

As stated earlier in my formal complaint, If there was any question in my mind that my property was not enrolled in the LCP, I would have persisted in asking for help as I had done previously. Also, I am not the only landlord in this predicament.

PGW must accept the fact that sometimes the consumer has a legitimate issue that must be rectified!

Jennie Carter Harris

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