

Via Electronic Filing

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street-Second Floor  
P.O. Box 3265  
Harrisburg, PA 17105-3265

August 9, 2013

**LIDIA SHAN – COMPLAINTANT**

**V VERIZON PENNSYLVANIA, INC - RESPONDENT**

**Docket No. C-2013-2371560**

**NEW MATTER**

**CERTIFICATE OF SERVICE.**

Dear Ms. Chiavetta,

Attached for filing with the Commission is my NEW MATTER in connection to complaint Docket No. C-2013-2371560.

My New Matter will be served to your office and the opponent at the same time as required by the Commission's Regulations by the date above. This is to verify that I E-filed my NEW MATTER and E-FILED TWO copies of my NEW MATTER and Certificate of Service to your attention and to the opponent.

Thank you very much for your attention into the above matter.

Respectfully,

Lidia Shan,

[smellsense@aol.com](mailto:smellsense@aol.com)

cc: Steven K. Haas,  
Counsel for Verizon Pennsylvania Inc.  
Hawke McKeon & Sniscak, LLP  
100 North Tenth Street,  
Harrisburg, PA 17101

