

RECEIVED

2013 AUG 12 AM 10:52

PA P.U.C.  
SECRETARY'S BUREAU

July 12, 2013

Caroline Bell-Chang  
123 Saint Regis Walk  
6200 Saint Regis Walk  
Tobyhanna, PA 18466

Secretary  
PA Public Utility Commission  
400 North Street, CKB 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Case # C-2012-2337849  
Caroline Chang V. Pennsylvania Water Company

To whom it may concern:

I, Caroline Chang do not agree with any part of the Initial Decision of the Office of the Administrative Law Judge. I just received the certified letter with the decision on July 9, 2013 and I am sending my Exceptions today July 12, 2013.

Many statements in the "Findings of Fact" are not true and are not facts!

1. The water company never contacted me when they took over the billing in the July of 2006 to find out that all bills should have always been in my name not my mother's name. I called them over a year after my mother passed away to have them correct the name on the bill.
2. I NEVER acknowledged that the service line leak was on my side of the line because I have no idea where the leak IS!
3. The water company came onto my property without permission and place a meter pit in the middle of my front lawn in July 2010.
4. The water company NEVER tried to gain access to my property to move the meter on July 27, 2010. I was NEVER received any noticed that the water company wanted to move a meter.
5. The damage that the water company created to my property in July 2010 has caused a leave in the service line on my property and it is there responsibility to repair the leak.
  - a. They have to repair the leak they caused
  - b. Moved the meter pit off my property
6. I filed a formal complaint with the PUC in August of 2012 NOT December of 2012.

Very truly yours,

  
Caroline Chang  
Complainant



INDEPENDENT  
INTERNET  
CONSULTANT

CAROLINE CHANG  
6200 ST. REGIS WALK  
TOBYHANNA, PA 18466

LEHIGH VALLEY PA 180

09 AUG 2013 PM 1 L



Commonwealth of Pennsylvania  
Pennsylvania Public Utility Comm.  
P.O. Box 3265  
Harrisburg, PA 17105-3265

17105326565

