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PA.P.U.C.
SECRETARY'S BUREAU

August 16, 2013

Rosemary Chuavetta, Secretary
Pennsylvania Public Utilities Commission
Commonwealth Keystone Bldg,
400 North Street, Second floor
Harrisburg, Pa. 17120

Re: Philip Banks v. PECO Energy Co
PUC Docket # C-2013-02375421

Dear Ms. Chuavetta,

Enclosed please find Complainant's
Response and New Matter re: the above captioned
Case.

Also a copy of a letter to Shawana Lee, Esq notifying
her of the Response.

Very truly yours,

Philip Banks

2909 Garrett Rd. apt 1
Drexel Hill, Pa. 19026

(610-) 457-7073

Email: pbanksre@comcast.net

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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PHILIP BANKS
COMPLAINANT

PA. P.U.C.
SECRETARY'S BUREAU

PECO ENERGY CO
DEFENDANT

DOCKET # C-2013-2375421

COMPLAINANT'S RESPONSE AND NEW MATTER
TO PECO'S ANSWER

1. Complainant's apartment was vacant, due to health problems, from March 6, 2012, until August 7, 2012; therefore the only electric and gas consumption was from a refrigerator. There was no gas consumption during that period. It is not known how, or to whom notice was tendered.
2. Service was terminated without notification in advance. Complainant does not own an answering machine.
3. Four months after the initial request, PECO tested both electric and gas meters and stated that they were functioning. The inspector stated that there was very little domestic consumption. The apartment has excellent natural light and Anderson thermal break windows.

New Matter:

1. On Tuesday, July 23, 2013, PECO once again terminated service without notice of any kind. Complainant is seventy-five years old and has a face maker and a heart condition. This continual harassment is very detrimental to

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complainant's health and well being. Complainant was forced to spend a night in a hotel until his doctor was reached and, once again, verified his medical condition. Complainant has been advised by PECO that they intend to cut off service every month unless Complainant's Doctor calls PECO every month to re-artify his condition. Please prevent this retribution from occurring.

Respectfully submitted,

(Signature)
PHILIP BANKS
2909 GARRETT RD, Apt 1
DREXEL HILL, PA 19026
Email: pjbanks700@comcast.net
(610) 457-7073

August 16, 2013

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Shawane Lee, Esq.
PECO, Exelon Business Services Co.
Attention: Legal Department

Re: P. Banks vs. PECO Energy Co
PVC Docket # C-2013-2375421

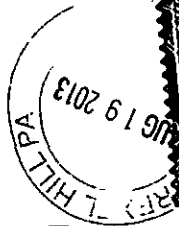
Dr. Ms. Lee,

Enclosed is a copy of my response to PECO's answer to the above referenced Complaint. If you wish to discuss this matter, contact me at any time.

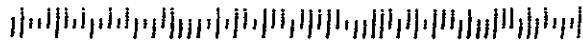
Very truly yours,

Philip Banks
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Drexel Hill, Pa. 19026

Rosemary Chavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg,
400 North Street, 2nd floor
Harrisburg, Pa 17120



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