

August 28, 2013

Caroline Chang  
123 Saint Regis Walk (6200 Saint Regis Walk)  
Tobyhanna, PA 18466

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

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2013 SEP -3 AM 10: 28  
PA.P.U.C.  
SECRETARY'S BUREAU

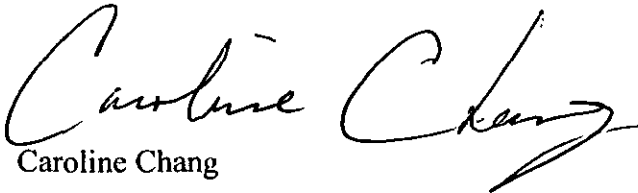
RE; Caroline Chang v. Pennsylvania American Water Company  
Docket No. C-2012-2337849

Dear Secretary Chiavetta:

Enclosed for filing please find the Reply of Caroline Chang to the Pennsylvania American Water Company Reply to the Complaint's Exception in this matter.

If you have any question, please feel free to contact me.

Sincerely,

  
Caroline Chang

My Reply:

- 1) Even though the Pennsylvania Public Utility Commission may not have jurisdiction to review easements and rights of way, does NOT give the Pennsylvania American Water Company the right to place equipment on my property outside of the easement and right away area of my property which I've proven they have done.
- 2) The Pennsylvania American Water Company has proof within their own phone records that the lawn in my front yard was never reseeded properly, because I called PAWC three times to complain about it in the summer of 2010; right after the PAWC dug up my front yard and did not reseed it properly. Each time I called I was told it would be taken care of and on the final complaint call I was told that someone would reseed my yard the following Spring because the weather had gotten too cold for reseeding. Therefore there is the PROOF that the PAWC never reseeded my yard after they dug it up the summer of 2010.

3) I never admitted that the leak in the service line was on my side of the service line and neither did my plumber because no one can see where the leak is. My plumber did say in his expert opinion the leak was caused by the PAWC.

4) The PAWC has shown NO proof that by digging up my yard they did not cause the leak in the service line.

Encl.

Reply to Reply of PAWC

Certificate of Service

cc: Michael A. Gruin (via First Class U.S. Mail)  
Office of Special Assistants (via email)

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Tobyhanna, PA 18466

**Certificate of Service**

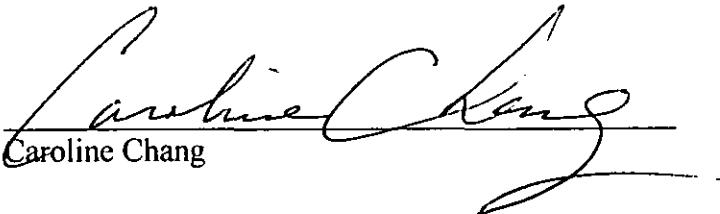
I hereby certify that I have this day served a true copy of the foregoing Reply to the PAWC Reply to Exceptions upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

Served by first class mail: \_\_\_\_\_

Michael Gruin, Esq.  
Stevens & Lee, 16<sup>th</sup> Floor  
17 North Second Street  
Harrisburg, PA 17101

Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Dated this 28<sup>th</sup> day of August, 2013

  
Caroline Chang

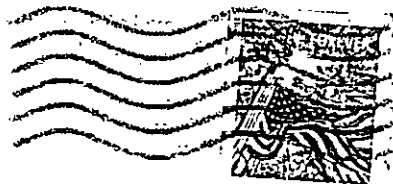


INDEPENDENT  
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