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Complimentary Self-Serve Fax Cover Sheet

To: Law Judge Darlene D. Heep

From: Lori Williams

Fax #: 215-560-3133

Phone #: 610 732-8098

Date: 8/2/2013

Reply Fax #: _____

Number of Pages (Including Cover): 5

Urgent Confidential Confirm Receipt

C-2013-2368421

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7/13 bizvo



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AUG 02 2013

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

RECEIVED
2013 AUG 28 AM 8:25
PA PUC
SECRETARY'S BUREAU

STAPLES WEST CHESTER
RECEIVED

8/2/2013
@ 9:55 am
C-2013-2368421

AUG 02 2013

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

TO: Law Judge, Dorene D. Heep

my name is Lori Williams
I have received my hearing
date of October 1, 2013 in
reference to PECO my account
no. is 66725-46099 on
yesterday at the same time
my power was shut off 2x
since may 2013 I was told
that I need to pay my current
bill, which I did I payed \$450
in June, my new bill of
approx 195.00 was due yesterday
I instead had my power
shut off without a 10 day
or a 3 day notice.

I have a daughter who suffers
from asthma I had also
in may given PECO a signed
medical cert from the
emergency room from chop
at the Chester County hospital.
I am asking for my service to
be restored because now

SECRETARY'S BUREAU
PA PUC

2013 AUG 28 AM 8:25

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2

my landlord shared that my lease is in breach due to the alarm set once the power is shut off. I have not been here only 1 year I am in fear of being evicted due to my power being disconnect in 2 months. I have call PECO and PUC the PUC shared they have to hear back from PECO.

May you help in any way until my hearing in October I am able to pay my current bill as I shared with PECO.

Thank You
Lori Williams
2207 Smith bridge Dr
Coatesville Pa
19320
610732-8098

PECO

1-888-480-1533

YOUR GAS/ELECTRICITY HAS BEEN SHUT-OFF
(AVISO DE SUSPENSION DE SERVICIO)
For PECO Charges Only

3

Name: LORI WILLIAMS
Addr: 2207 Smith Bridge DR
Cootesville, PA 17320

Date: 8/1/13

Account: 66725-46099

WE SHUT OFF YOUR GAS/ELECTRIC SERVICE BECAUSE:

You did not pay your past due bill.

Other: _____

TO HAVE YOUR SERVICE RESTORED, CALL OUR OFFICE AT 1-888-480-1533.

You must contact us after your payment has been made to be sure you've met all conditions to have the service turned back on and to arrange access to your premises.

You must pay the following before we can restore your service:

- Past Due Amount of \$ 1,626.11, and
- Deposit Amount of \$ _____
- Agreement Unbilled Balance \$ _____
- **Total \$ 1,626.11
- Reconnection Charge(s) Noted: Electric-\$75 / Gas-\$80 / Water-\$25 / Tap Cut-\$260
Major Work-\$1,650 / Other-\$ _____

You may be required to pay any additional bills that have become past due to restore your service.

**Since your service has been terminated, you may have to make substantial payments in order to have your service restored. In addition to any balance owed you will have to pay a Reconnection charge of between \$70.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

WE MAY BE ABLE TO QUICKLY RESTORE YOUR UTILITY SERVICE IF:

- o Someone in your home is SERIOUSLY ILL. Read the MEDICAL EMERGENCY NOTICE below.
- o Your income is at or below 250% of the Federal Poverty Level. See the chart on the back of this notice and call us at 1-888-480-1533.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
- AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

SEE OTHER SIDE FOR MORE INFORMATION

PECO Business Office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m. Our business office is located at: 2301 MARKET STREET, PHILADELPHIA, PA 19103.

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
July 24, 2013

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-2013-2368421

LORI WILLIAMS
2207 SMITHBRIDGE DRIVE
COATESVILLE PA 19320

Lori Williams v. PECO Energy Company

Billing Dispute / Requests Payment Arrangement

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in an available 4th Floor Hearing Room, 801 Market Street, Philadelphia, PA. Your case is one of several cases that have been scheduled at this time in the same Hearing Room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing

Date: Tuesday, October 1, 2013

Time: 1:30 p.m.

Location: In an available 4th Floor Hearing Room
(Take one of the last four elevators at the far end of the lobby)
801 Market Street (enter on 8th Street)
Philadelphia, PA 19107

8/22/2013 C-2013-2368421
Acct - 66725-46099

TO: Administrative Law Judge
Darlene D. Heep.

RECEIVED

AUG 22 2013

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

Thank you for reading my last letter, I am in a crisis and have called many people to get clarity on what seems like a personal attack from PECO.

I talked to several folks here to work out payment to have my service restored and with no luck

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

AUG 23 2013

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1. I was told I had 30 days to pay \$1701.11 which I will have by the 30th.

RECEIVED

AUG 23 2013

* They said I now have 29 days which makes a difference.

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

2. I was told once they receive that payment they will come on the 30th of this month to shut off the Gas.

RECEIVED

AUG 28 2013

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

* They said that I owe about 3,000 worth of Gas!!

* This is the only place I have lived that I use Gas! as a utility. I have only lived here for 11 months.

3. So now they want all money due.

* This would have all money due to them before the hearing before you, I guess so there would be no need for this hearing??

May you please help with this emergency I have to move if this is not handled by the end of this month per my landlord. So sorry to bug you I just have no where to go or don't know who to ask for help. A Dana McCoolough called a short time ago about 2 weeks ago simply to tell me to pay all money due.

Thank You Much for your time
610-732-8098 Lori Williams



0112

TEN DAY SHUT OFF NOTICE (AVISO DE SUSPENSIÓN DE SERVICIO EN 10 DÍAS)

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Account Number: 6672546099
For Service To: 2207 SMITHBRIDGE DR
Date Prepared: August 15, 2013

Past Due Amt: \$1,701.10
New Billing: \$183.86
Total Amount: \$1,884.96

Your Electric/Gas Service May Be Shut Off!
Because your bill is past due, we will shut off the service to 2207 SMITHBRIDGE DR on or after 8:00 a.m. on August 29, 2013.

my svcs WAS shut off on Aug 1st

We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay \$1,701.10 in full before August 29, 2013, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away if you dispute this bill or to provide us with household income and occupant information to determine your eligibility.
- To talk about your bill, please call our office at 1-888-480-1533.

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:

• Past Due Amount of	<u>\$1,701.10</u>
• Deposit Past Due Amount of	<u>\$0.00</u>
• Agreement Unbilled Balance	<u>\$0.00</u>
• Total	<u>\$1,701.10*</u>

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.

'AND'

2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion ! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$2.35.

See other side for more information

When paying in person, please bring the entire bill

Please write your account number on your check.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
July 24, 2013

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Location: In an available 4th Floor Hearing Room
(Take one of the last four elevators at the far end of the lobby)
801 Market Street (enter on 8th Street)
Philadelphia, PA 19107

Presiding: Administrative Law Judge Darlene D. Heep
Suite 4063
801 Market Street
Philadelphia, PA 19107
Telephone: 215.560.2105
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least five (5) business days prior to your hearing to submit your request.

If you require an interpreter to participate in the hearings, we will make every reasonable effort to have an interpreter present. Please call the scheduling office at the Public Utility Commission at least ten (10) business days prior to your hearing to submit your request.

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

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C-2013-2368421 - LORI WILLIAMS v. PECO ENERGY COMPANY

LORI WILLIAMS
2207 SMITHBRIDGE DRIVE
COATESVILLE PA 19320
610-732-8098

SHAWANE L LEE ESQUIRE
EXELON BUSINESS SERVICES
2301 MARKET STREET S23-1
PHILADELPHIA PA 19103
215-841-6841
E-Serve