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September 9, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Helen Bennett v. UGI Utilities, Inc.**  
**Complaint Docket No. C-2013-2367280**

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed to a new payment plan as follows: Complainant will be responsible for a current monthly payment of \$71.00, consisting of the current average monthly bill in the amount of \$56.00 plus an additional amount of \$15.00 per month for retirement of Complainant's arrearage. Complainant's first payment is due no later than October 7, 2013. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Cc: Helen Bennett  
218 S. Sporting Hill Rd, Apt. C  
Mechanicsburg, PA 17050