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September 13, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Sherif Gowayed v. UGI Utilities, Inc.
Complaint Docket No. C-2013-2367539

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed to a new payment plan as follows: Complainant will be responsible for a current monthly payment of \$325.00, consisting of the current average monthly bill in the amount of \$150.00 plus an additional amount of \$175.00 per month for retirement of Complainant's arrearage over a twenty four month period. Complainant's first payment is due no later than October 16, 2013. By acceptance of this payment plan, Complainant acknowledges legal responsibility for this debt and agrees that all payments will be by cash, certified check or money order. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Cc: Sherif Gowayed
3751 Knollcroft Avenue
Easton, PA 18045