

Sept. 20, 2013

Carol A. Lighthiser
233 Cemetery Rd.,
Sunbury, PA 17801

RECEIVED
OFFICE OF C.A.L.J.

13 SEP 23 AM 11:06

PA PUC

Administrative Law Judge Joel H. Cheskis
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: C-2013-2375669

Dear Judge Cheskis,

The purpose of this letter is to file an objection to statements made in the P.U.C. Order dated Sept. 12, 2013.

1. It is stated that the frequency of outages does not constitute unreasonable service. Not know to me until a few days ago, my neighbor informed me that he had similar problems on a daily basis for 8 years. A television set was damaged beyond repair due to this issue. He stated it was better for a while, but it is a problem again. Since Sept. 8th, the problem has occurred 6 times so far this month alone. This is not reasonable service.
2. In a letter from Post & Schell, dated August 15th, it is stated the customer is to take precautions to protect their equipment. According to Me-Push computer repair service, there is no device available to protect against sudden outages followed by power going back on immediately. This was also confirmed by Best Buy.

My husband and I, and my neighbors want answers as to why this is happening. In the 44 years we have been married, and having lived in areas around the U.S., we have never had problems like this, especially to the point where electronics are being damaged. I intend to attend the mediation review when it is scheduled. We await the date of this review. P.P & L. should check their logs going back many years regarding complaints from people on Cemetery Road and Hallowing Run Road. Something is definitely wrong with their equipment and needs it needs to be corrected.

Sincerely,


Carol A. Lighthiser

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