

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KENNETH SINGH,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. C-2013-2383113

PRELIMINARY OBJECTIONS OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (“Respondent PPL Electric”), by and through its attorneys of record, Gross McGinley, LLP, hereby raises the following Preliminary Objections to the Complaint of Kenneth Singh (“Complainant”), pursuant to 52 Pa. Code § 5.101, and in support thereof, alleges as follows:

1. Respondent PPL Electric hereby incorporates those averments set forth in its Answer and New Matter contemporaneously filed in the above-captioned case as if more fully set forth at length.

2. Complainant filed a Complaint against Respondent PPL Electric alleging that Dominion Power (“Dominion”) failed to notify him of a rate increase, and therefore, he was billed at a higher rate from June 2013 to August 2013, without his knowledge. *See* Complaint at ¶¶ 4-5, a true and correct copy of which is attached hereto as **Exhibit “A”**.

3. Preliminary objections are properly filed by a respondent when the complaint is legally insufficient. 52 Pa. Code § 5.101(a)(4).

4. The provision at 52 Pa. Code § 5.101(a)(4) serves judicial economy by avoiding a hearing where no factual dispute exists. If no factual issue pertinent to the resolution of a case

exists, a hearing is unnecessary. *See Lehigh Valley Power Committee v. Pennsylvania Public Utility Commission*, 563 A.2d 557, 564 (Pa. Cmwlth. 1989).

5. Preliminary objection practice before the Public Utility Commission (the "Commission") is analogous to Pennsylvania civil practice regarding preliminary objections. *Equitable Small Transportation Intervenors v. Equitable Gas Company*, 1994 WL 932315 (Pa. P.U.C. July 18, 1994).

6. Preliminary objections in civil practice requesting dismissal of a pleading will be granted only where the right to relief is clearly warranted and free from doubt. *Interstate Traveller Services, Inc. v. Pa. Dept. of Environment Resources*, 406 A.2d 1020, 1022 (Pa. 1979). The Commission follows this standard. *See Montague v. Philadelphia Electric Company*, 0088 WL 1534888, 66 Pa. PUC 24 (Pa. P.U.C. January 6, 1988).

7. The Commission may not rely upon the factual assertions of the moving party but must accept as true for purposes of disposing of the motion all well pleaded, material facts of the nonmoving party, as well as every inference from those facts. *Commonwealth of Pennsylvania v. Bell Telephone Co. of Pa.*, 551 A.2d 602, 604 (Pa. Cmwlth. 1988).

8. Given this, the Commission must view the complaint in the light most favorable to the complainant and should dismiss the complaint only if it appears that the complainant would not be entitled to relief under any circumstances as a matter of law. *See Equitable Small Transportation Intervenors, supra.*

9. The Commission regulations state that a person may file a formal complaint claiming a violation of a statute that the Commission has jurisdiction to administer. *See* 52 Pa. Code § 5.21(a)

10. Additionally, the regulations authorize the Commission to dismiss a complaint if a hearing is not necessary and authorizes preliminary objections to be filed in response to a complaint. *See* 52 Pa. Code § 5.21(d)

11. Complainant's Complaint alleges that Dominion increased his rates without Complainant's knowledge. *See* Complaint at ¶¶4-5. As a result, Complainant alleges that he paid higher rates from June 2013 through and including August of 2013. *Id.* Because of this, Complainant requests that Dominion should be made to refund to him the higher amounts that were charged to Complainant. *Id.* at ¶ 5.

12. In order to be legally sufficient, a complaint must set forth "...an act done or omitted to be done by a person subject to the jurisdiction of the Commission, in violation, or claimed violation of a statute which the Commission has jurisdiction to administer, or of a regulation or order of the Commission." *See* 52 Pa. Code § 5.21(a).

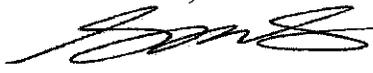
13. In this case, the Complaint does not allege any facts that could be construed as a violation by Respondent PPL Electric of any statute, regulation or order which the Commission has jurisdiction to administer.

14. As such, the Complaint is legally insufficient, and therefore, must be denied and dismissed with prejudice.

WHEREFORE, PPL Electric Utilities Corporation, respectfully requests that the PUC deny and dismiss Complainant's Complaint as to PPL Electric.

Respectfully submitted,

GROSS MCGINLEY, LLP

BY: 

GRAIG M. SCHULTZ, ESQUIRE
Attorney for Respondent, PPL Electric Utilities Corporation

Dated: October 7, 2013
In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KENNETH SINGH,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. C-2013-2383113

CERTIFICATE OF SERVICE

This is to certify that the PRELIMINARY OBJECTIONS OF PPL ELECTRIC UTILITIES CORPORATION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record KENNETH SINGH, on behalf of Respondent by first class United States mail, postage on this the 7th day of October 2013.

KENNETH SINGH
130 DONALD AVENUE
MIDDLETOWN, PA 17057

GROSS MCGINLEY, LLP

BY: _____



GRAIG M. SCHULTZ, ESQUIRE
Attorney ID # 207123
Attorney for Respondent
PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105
Phone (610) 820-5450; Fax (610) 820-6006

EXHIBIT "A"



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: SEPTEMBER 16, 2013

✓ Filed Dec 9/20/13
✓ Answer Due 10/7/13

C-2013-2383113

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO NORTH 9TH STREET
ALLENTOWN PA 18101-1179

RECEIVED

SEP 19 2013

OFFICE OF
GENERAL COUNSEL

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by KENNETH SINGH. To defend yourself against the claims stated in the complaint, you must respond within twenty (20) days of the above date served by filing with the Commission, in writing, an Answer in accordance with 52 Pa. Code Section 5.61, either personally or through your attorney. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days of the above date served.

IF YOU FAIL TO ANSWER THE COMPLAINT WITHIN TWENTY (20) DAYS OF THE ABOVE DATE SERVED, THE CLAIMS AGAINST YOU MAY BE DEEMED ADMITTED, THE CASE MAY GO FORWARD IN YOUR ABSENCE, AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

EGS Rebased
RCK

SEPTEMBER 16, 2013

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script, appearing to read "Rosemary Chiavetta".

Rosemary Chiavetta
Secretary

JB

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: SEPTEMBER 16, 2013

KENNETH SINGH
Complainant

v.

PPL ELECTRIC UTILITIES
CORPORATION
Respondent

Complaint Docket
No: C-2013-2383113

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original only), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. **The date served is the mailing date appearing at the top of this Notice.** Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy or settle this complaint, or to file an answer or other responsive pleading within twenty (20) days of the date served, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other

appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq. If you are a customer of a utility, an order may be entered which prescribes a

payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy or settle this complaint, you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq. If you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq. If you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



Rosemary Chiavetta
Secretary

(SEAL)
Certified Mail
Return Receipt Requested

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

C-2013-2383113

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number:

Name Kenneth Singh

Street/P.O. Box 130 Donald Ave Apt #

City Middletown State PA Zip 17057

County Dauphin

Telephone Number(s) Where We Can Contact You During the Day:

(717) 939 0173 (home) () (mobile)

E-mail Address (optional):

Utility Account Number (from your bill) PPL Electric 86748-11082

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

RECEIVED

SEP 10 2013

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PPL Electric Utility / Dominion Power

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
 GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
 WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
 STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

The utility is threatening to shut off my service or has already shut off my service.

I would like a payment agreement.

Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.

Dominion Power has been supplying Electricity to my residence for over two years. In June 2013, they started charging me 9.99 cents/kWh, instead of 6.89¢/kWh without notifying me. I was paying 6.89¢/kWh before. They charged me higher rates in June, July and August, 2013 bills.

I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

PUC should tell Dominion to refund me the higher amounts they have charged me. Dominion should have informed me ~~at~~ that they would be charging higher rates. I understand that they can charge higher rates. However, it is most unethical and even criminal to charge higher rates without notifying us. PUC should require that utilities inform the customers before raising rates.

Furthermore, utilities should not be allowed to charge exorbitant rates ~~that~~ above the prevailing PPL rates. PPL rates for June, July and August 2013 were around 8.2¢/kWh and Dominion charged me 9.99¢/kWh. This is outrageous. In order to prevent Dominion from fleecing customers in the future, I request the PUC to impose punitive fines on them.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection from Abuse

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection for Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Dominion was contacted by phone in June, 2013. They told me that they would not do anything and that they were charging me a fair amount.

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I Kenneth Singh, hereby state that the facts above set forth are ~~true and correct~~ (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

KSingh
(Signature of Complainant)

9.10.13
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You may electronically file your Formal Complaint with the PUC. To do so, you need to establish an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

If you do not electronically file your Formal Complaint, mail the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

RECEIVED
2013 SEP 10 PM 12:21
SECRETARY'S BUREAU



Questions? Please contact us by Jun 6. 1-800-DIAL-PPL (1-800-342-5775) M-F: 8am to 5pm

Visit us online at ppllectric.com

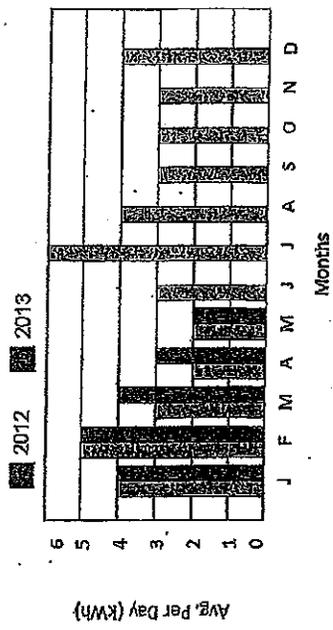
Bill Acct. No.	Due Date	Amount Due
86748-11082	Jun 6, 2013	\$13.10

Your Electric Usage Profile

Service to:
KENNETH SINGH
130 DONALD AVE
MIDDLETOWN, PA 17057

Meter: 87780608
Your next meter reading is on or about Jun 14, 2013.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp
May 2013	30	64	2	55F
May 2012	29	72	2	58F

Billing Period	Type	Reading
May 15	Actual	14743
Apr 15	Actual	14679
30 Days	kWh Billed	64

Yearly Comparison	Total Use	Avg. Monthly
Jun 2012 - May 2013	1355	113
Jun 2011 - May 2012	1229	102

Billing Summary (Billing details on back)

Balance as of May 16, 2013	\$0.00
Charges:	
Total Dominion Energy Solutions Charges	\$4.41
Total PPL Electric Utilities Charges	\$8.69
Total Charges	\$13.10
Amount Due By Jun 6, 2013	\$13.10
Account Balance	\$13.10

PPL Electric Utilities' price to compare for your rate is \$0.07237 per kWh. This changes the 1st of Mar, Jun, Sept. and Dec. Visit papowerswitch.com or www.oca.state.pa.us for supplier offers.

Your Message Center

Paid \$40.00 5/25

- With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit ppllectric.com.
- Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, ppllectric.com.
- Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

Payment Methods

Online at: ppllectric.com
By phone: 1-800-342-5775 or call BillMatrix (service fee applies) at 1-800-672-2413 to pay using Visa, MasterCard, Discover or debit card.

By Mail: 2 North 9th Street CPC-GENN1 Allentown, PA 18101-1175

Correspondence should be sent to: Customer Services 827 Hausman Road Allentown, PA 18104-9392

Other important information on the back of this bill →



050498 1/

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

Dominion Energy Solutions
Customer Services
P O BOX 298
PITTSBURGH, PA 15230

Phone: 1-888-216-3721

Manage Your Account

Visit ppllectric.com for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at ppllectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.01 of this bill to pay state taxes and about \$0.95 is used to pay the PA Gross Receipts Tax.

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Billing Details - (Bill Acct. 86748-11082)

Page 2

Charges for - Dominion Energy Solutions Generation/Transmission DOM PPL for Apr 15 - May 15 Electric Chg: 64 kWH @ \$0.06890 STATE SALES TAX GROSS RECEIPTS TAX \$0.26	4.41 0.00	
Total Dominion Energy Solutions Charges		\$4.41
Charges for - PPL Electric Utilities Residential Rate: RS for Apr 15 - May 15 Distribution Charge: Customer Charge 64 kWh at 3.14600000¢ per kWh PA Tax Adj Surcharge at -0.073000000%	14.17 2.01 -0.01	\$16.17
Total PPL Electric Utilities Charges		\$16.17
Other Charges for PPL Electric Utilities Excess Credit	-7.48	\$-7.48
Total of Other Charges		\$-7.48
Amount Due by 05/08/2015		\$13.10
Account Balance		\$13.10

Type(s) of Meter Readings:
Actual - Reading by distribution company.

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

Dominion Energy Solutions
 Phone: 1-888-216-3721
 Customer Services
 P O BOX 298
 PITTSBURGH, PA 15230

Manage Your Account

Visit ppllectric.com for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing; automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at ppllectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.02 of this bill to pay state taxes and about \$1.08 is used to pay the PA Gross Receipts Tax.

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

System Improvement Charge - A charge used to recover costs for repairing, improving, or replacing distribution facilities in order to provide safe, reliable, and efficient service.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

Billing Details - (Bill Acct: 86748-11082)

Charges for - Dominion Energy Solutions GENERATION/TRANSMISSION CHARGES		
DOM PPL for Jun 14 - Jul 16		14.10
Electric Chg: 142 KWH @ \$0.09930		0.00
STATE SALES TAX		
GROSS RECEIPTS TAX \$0.83		
Total Dominion Energy Solutions Charges		\$14.10
Charges for - PPL Electric Utilities		
Residential Rate: RS for Jun 14 - Jul 16		
Distribution Charge:		
Customer Charge		14.17
142 kWh at 2.9950000¢ per kWh		4.20
System Improvement Chg at 0.430000000%		0.08
PA Tax Adj Surcharge at -0.075000000%		-0.01
Total PPL Electric Utilities Charges		\$18.44
Other Charges for PPL Electric Utilities		
Excess Credit:		-2.52
Total of Other Charges		\$-2.52
Amount Due by Aug 7 2013		\$30.02
Account Balance		\$30.02

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Type(s) of Meter Readings:
 Actual - Reading by distribution company.



PPL Electric Utilities

Questions? Please contact us by Aug 7. 1-800-DIAL-PPL (1-800-342-5775) M-F: 8am to 5pm



Visit us online at pplelectric.com

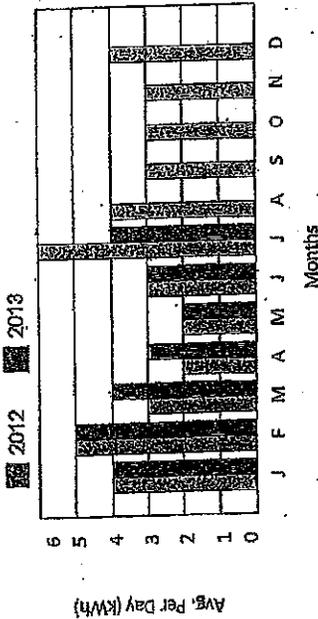
Your Electric Usage Profile

Service to: KENNETH SINGH 130 DONALD AVE MIDDLETOWN, PA 17057

Meter: 87780608

Your next meter reading is on or about Aug 14, 2013.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp
Jul 2013	32	142	4	75F
Jul 2012	32	199	6	77F

Billing Period	Type	Reading
Jul 16	Actual	14964
Jun 14	Actual	14822
32 Days	kWh Billed	142

Yearly Comparison	Total Use	Avg. Monthly
Aug 2012 - Jul 2013	1292	108
Aug 2011 - Jul 2012	1328	111

Billing Summary (Billing details on back)

Balance as of Jul 17, 2013	\$0.00
Charges:	
Total Dominion Energy Solutions Charges	\$14.10
Total PPL Electric Utilities Charges	\$15.92
Total Charges	\$30.02

Account Balance \$30.02

PPL Electric Utilities' price to compare for your rate is \$0.08227 per-kWh. This changes the 1st of Mar, Jun, Sept, and Dec. Visit papowerswitch.com or www.oa.state.pa.us for supplier offers.

Your Message Center

- With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit pplelectric.com.
- Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, pplelectric.com.
- Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

Paid \$65 7/26

465989 1/



Payment Methods

Online at: pplelectric.com
By phone: 1-800-342-5775 or call BillMatrix (service fee applies) at 1-800-672-2413 to pay using Visa, MasterCard, Discover or debit card.

By Mail: 2 North 9th Street CPC-GENN1 Allentown, PA 18101-1175
Correspondence should be sent to: Customer Services 827 Hausman Road Allentown, PA 18104-9392

Other important information on the back of this bill →

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

Dominion Energy Solutions
 Customer Services
 P O BOX 298
 PITTSBURGH, PA 15230

Phone: 1-888-216-3721

Manage Your Account

Visit ppllectric.com for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at ppllectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Billing Details - (Bill Acct. 86748-11082)

Page 2

Previous Balance	\$13.10
Payment Received May 29, 2013 - Thank You!	-\$40.00
Balance as of Jun 17, 2013	\$0.00
Charges for - Dominion Energy Solutions	
GENERATION/TRANSMISSION CHARGES	
DOMPPL for May 15 - Jun 14	
Electric Chg: 79 KWH @ \$0.09930	7.84
STATE SALES TAX	0.00
GROSS RECEIPTS TAX \$0.46	
Total Dominion Energy Solutions Charges	\$7.84
Charges for - PPL Electric Utilities	
Residential Rate: RS for May 15 - Jun 14	
Distribution Charge:	
Customer Charge	14.17
79 kWh at 3.01019900¢ per kWh	2.38
PA Tax Adj Surcharge at -0.07300000%	-0.01
Total PPL Electric Utilities Charges	\$16.54
Other Charges for PPL Electric Utilities	
Excess Credit	-26.90
Total of Other Charges	-\$26.90
Account Balance	-\$2.52

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Type(s) of Meter Readings:

Actual - Reading by distribution company.

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:
 Dominion Energy Solutions Phone: 1-888-216-3721
 Customer Services P O BOX 298 PITTSBURGH, PA 15230

Manage Your Account

Visit ppllectric.com for self-service options including:
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General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.
Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.
System Improvement Charge - A charge used to recover costs for repairing, improving, or replacing distribution facilities in order to provide safe, reliable, and efficient service.
kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.
Rate RS - Rate for service to a private home.

Previous Balance	\$30.02
Payment Received Jul 29, 2013 - Thank You!	-\$65.00
Balance as of Aug 15, 2013	\$0.00
Charges for - Dominion Energy Solutions GENERATION/TRANSMISSION CHARGES	
DOMPPL for Jul 16 - Aug 14	
Electric Chg: 140 KWH @ \$0.09990	13.99
STATE SALES TAX	0.00
GROSS RECEIPTS TAX \$0.83	
Total Dominion Energy Solutions Charges	\$13.99
Charges for - PPL Electric Utilities	
Residential Rate: RS for Jul 16 - Aug 14	
Distribution Charge:	
Customer Charge	14.17
140 kWh at 3.06400000¢ per kWh	4.29
System Improvement Chg at 0.430000000%	0.08
PA Tax Adj Surcharge at -0.073000000%	-0.01
Total PPL Electric Utilities Charges	\$18.53
Other Charges for PPL Electric Utilities	
Excess Credit	-34.98
Total of Other Charges	-\$34.98
Account Balance	-\$2.46

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.
Type(s) of Meter Reading:
 Actual - Reading by distribution company.



Questions? Please contact us by Sep 5. 1-800-DIAL-PPL (1-800-342-5775) M-F: 8am to 5pm

Visit us online at ppllectric.com

Bill Acct. No.	Due Date	Amount Due
86748-11082		NONE

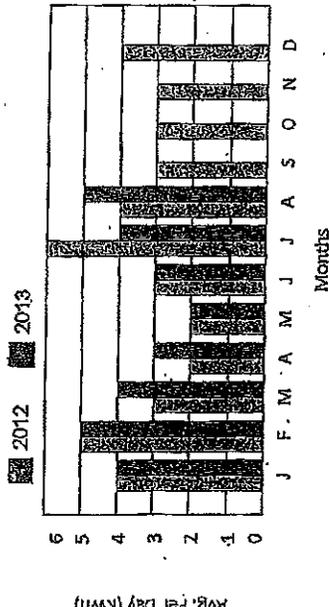
Your Electric Usage Profile

Service to:
KENNETH SINGH
130 DONALD AVE
MIDDLETOWN, PA 17057

Meter: 87780608

Your next meter reading is on or about Sep 13, 2013.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp
Aug 2013	29	140	5	74F
Aug 2012	29	128	4	76F

Billing Period	Type	Reading
Aug 14	Actual	15104
Jul 16	Actual	14964
29 Days	kWh Billed	140

Yearly Comparison	Total Use	Avg Monthly
Sep 2012 - Aug 2013	1304	109
Sep 2011 - Aug 2012	1283	107

Billing Summary (Billing details on back)

Balance as of Aug 15, 2013 \$0.00

Charges:

Total Dominion Energy Solutions Charges	\$13.99
Total PPL Electric Utilities Charges	-\$16.45
Total Charges	-\$2.46
Account Balance	-\$2.46

PPL Electric Utilities' price to compare for your rate is \$0.08227 per kWh. This changes the 1st of Mar, Jun, Sept, and Dec. Visit papowerswitch.com or www.oca.state.pa.us for supplier offers.

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