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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

October 7, 2013

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120
Attn: Rosemary Chiavetta
Secretary

\$500 check

Re: Medical Transportation Management, Inc.
T/A Medical Transportation Management
Of Pennsylvania
Docket No.: C-2013-2380971
Broker Passenger License: A-00122117
A-2010-2172497

Dear Secretary Chiavetta:


This letter is the formal response of Medical Transportation Management, Inc. T/A Medical Transportation Management of Pennsylvania ("MTM") to the above complaint. MTM acknowledges that it failed to maintain and renew its \$10,000 insurance surety bond previously filed with the Commission. MTM accepts responsibility for the bond having expired without timely renewal.

However, there are circumstances surrounding the nonrenewal of the bond which MTM requests the Commission to take into account in its consideration of this matter. In June, MTM discontinued its relationship with its existing insurance broker and switched to a new insurance broker to secure access to greater insurance markets, products and services. The new broker sent a Broker of Record letter to the former broker taking over all insurance matters. The new broker had not intended to take over existing bonds, including the PUC bond, but the former broker interpreted the Broker of Record letter to assume the new broker intended to take over all MTM business. This confusion resulted in neither broker renewing MTM's bond. MTM was completely unaware that its bond did not get renewed. MTM certainly did not knowingly fail to comply with the requirements of the Commission to maintain an insurance bond.

MTM chooses not to contest this matter, and has enclosed payment of the proposed civil penalty of \$500.00 if the Commission believes the penalty is appropriate under the circumstances. Also, MTM has caused its broker, Lockton Companies, to file a \$10,000 surety bond, which the Commission should already have received.

Thank you for your consideration in this matter.

Sincerely,



Donald C. Tiemeyer

Executive Vice President, General Counsel

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utilitys Commis
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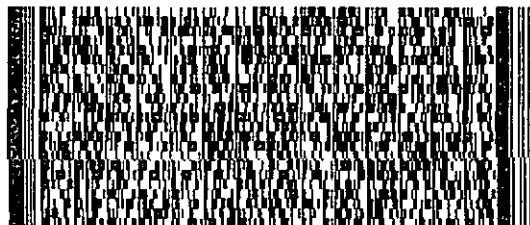
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