

October 5, 2013

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

PO BOX 3256

Harrisburg, Pa. 17105-3265

Re: Michael Prendergast v. PGW, Docket No. F -2012-2317187

Dear Secretary Chiavetta:

I Mike Prendergast am totally flabbergasted at the assumption on PGW's part that they have won this decision and began charging me with their agreement charges, without a decision on this matter. While I am waiting on your decision, PGW has gone ahead with total disregard to madam Secretary and the Commission she represents and assumed your decision will go in their direction. While I have brought up many good points PGW and their representatives only address the one they think are important and can prove they refuse to address them all.

As proof I have enclosed my current bill that shows PGW has gone ahead and started charging me without any regard to your decision. Again in my opinion they (PGW) think they can totally disrespect and your commission and their customers with their decision to start billing me before your final decision is made in this case. I look forward to hearing from you on this matter.

Sincerely,



Michael Prendergast

RECEIVED  
2013 OCT -9 AM 10:49  
PA.P.U.C.  
SECRETARY'S BUREAU



**PHILADELPHIA GAS WORKS**

Gas Leak Emergencies: 215-235-1212  
Billing & General Information (English & Espanol): 215-235-1000  
Access Your Account Online: [www.pgworks.com](http://www.pgworks.com)

PB\_20130911200002\_1.dat-82787-000003377

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Billing Date: Sep 12, 2013

Account Number: 9113436417

**MONTHLY STATEMENT**

From Aug 08, 2013 thru Sep 10, 2013 (33 Days)

**MICHAEL PRENDERGAST**  
12101 ELMORE TER  
PHILADELPHIA PA 19154-2710

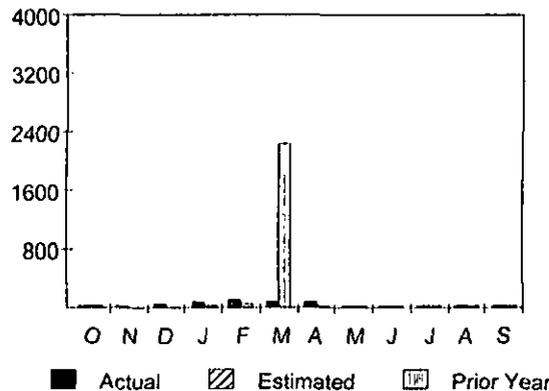
Thank you for your payment of \$36.69

**Billing Summary**

Current Charges \$45.27  
Current Agreement Charges \$66.33

Total Amount Due By  
**Oct 04, 2013 \$111.60**

**Energy Usage Information**



- Average daily temperature 74.7 °F.
- Your average daily cost is \$1.37 compared to \$1.15 last year.
- For the last 12 months:
  - Your total usage is 561 Ccf.
  - Your average monthly usage is 46.75 Ccf.

If you think you smell gas, immediately call (215) 235-1212. Don't use our website ([www.pgworks.com](http://www.pgworks.com)) to contact us for emergency situations.

Be safe during service calls. Beware of imposters - always ask for PGW ID. To verify, call (215) 235-1000 and give details from their badge.

September is National Preparedness Month. When disaster strikes, make sure you have a plan. Visit [www.ReadyRegion.org](http://www.ReadyRegion.org) for life-saving tips.

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

Please return this portion with your payment.

Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 9113436417  
Due Date: Oct 04, 2013  
Please Pay: \$111.60

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

041394 000003377



MICHAEL PRENDERGAST



Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

Crystal Clear Glass And Metal  
2801 - A  
BRISTOL PIKE  
BENSALEM, PA  
19020

PHILADELPHIA PA 190

07 OCT 2013 PM 10 L



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