



**PHILADELPHIA GAS WORKS**

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October 15, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Burton Viall v. PGW, Docket No. C – 2013 – 2374426**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Burton Viall, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial Telephonic Hearing scheduled for October 24, 2013 at 1:30 p.m. in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



**Graciela Christlieb**

cc: Burton Viall (Regular Mail)  
Administrative Law Judge Elizabeth H. Barnes (Electronic Mail)  
Linda Pereira (PGW Mail)  
Tiffany Higgins  
Anne Marie Cromley