



PHILADELPHIA GAS WORKS

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October 21, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Gladys Hernandez-Rivera v. PGW, Docket No. F-2012-2366020

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Fariñas', is written over a large, light blue, stylized flame graphic that occupies the right side of the page. Below the signature, the name 'Laureto Fariñas, Esq.' is printed in a black, sans-serif font.

Laureto Fariñas, Esq.

cc: Gladys Hernandez-Rivera (Regular Mail)
Cynthia Lehman (Regular Mail)
Linda Pereira (PGW Mail)
Anne Marie Cromley (PGW Mail)