

Sept. 20, 2013

Nelson Norris Jr.
101 Tremont St.
Pittsburgh, PA 15235-1555

RECEIVED

VIVIAN V. NORRIS

2013 OCT 15 AM 10:29

RE: P. U. C.

PA. P. U. C.
SECRETARY'S BUREAU

PRIMARY ASSOCIATES of the
SECRETARY of P. U. C.
P. O. BOX 3265
HARRISBURG, PA. 17105-3265

RECEIVED
2013 SEP 24 AM 10:55
Pennsylvania PUC
Consumer Services
CAC Division

C-2012-2295083

DEAR SIR:

Justice has not been served in the
Appeal of Duquesne Light Co. Trespassing
in the home at 9620 Emerson St. Penn Hills,
PA. 15235

Enclosed is our Bankruptcy Confirmation
Notice that Duquesne Light Co. is not
Honoring our Federal Court Order Bankruptcy.
Duquesne Light Co. went as far as to list my
wife and I names on another address which is
listed above in this letter, 9620 Emerson St.
Penn Hills, PA. 15235, to where we do not live
we want this light bill out of our names. This
light bill is in the amount of \$2,584.56 dollars
we want this light bill dismissed and our
Federal Bankruptcy honored just like our
Appeal of Duquesne Light Co. Trespassing
through the same address of 9620 Emerson
St. Penn Hills, PA. 15235. (NEXT PAGE) 1

The Peoples NATURAL GAS Co. of Pitts-
burgh, PA 15219 HAS INSPECTED THE HOME OF
1620 EMERSON ST. PENN HILLS, AND DEEMED IT
TO BE A SINGLE FAMILY HOME. JUST LIKE IT
ALWAYS BEEN.

AT THIS TIME YOUR IMMEDIATE ATTENT-
ION AND ACTION WITH THE ABOVE FACTS SHALL
BE HIGHLY RESPECTED AND MOST GREATLY
APPRECIATED.

THANK YOU

Nelson Norrwy
Dennis & Dorris

Nelson Norrwy
Vivian V. Foin
LaVonna Nelson

Pennsylvania PUC

SEP 24 2013

Consumer Services
CAC Division



Customer Name and Service Address:
 VIVIAN V NORRIS
 NELSON NORRIS
 9620 EMERSON ST
 PITTSBURGH, PA 15235-1561

| | |
|-----------------------|------------------------|
| Account Number | 4000-094-029-007 |
| Rate: | RS-Residential Service |

| Duquesne Light Company Information | Duquesne Light Company Basic Service Charges | | | | | | | | | | | | | | | | | | |
|---|---|------------------------|--|--|-------|--------------------------|----------------|------------------------------|--------------|---------------------------------------|----------------|--------------------------------|-------|-----------------------------|-------|------------------------------|--------------|----------------------------------|----------------|
| <p>Important Information: The Energy Efficiency and Conservation and Demand Response Surcharge, which includes costs related to the company's Watt Choices program, has been adjusted. The new rate that went into effect Sept.1 will decrease the overall monthly bill of a residential customer (using 600 kWh) by about \$2.00 or 2.6%.</p> <p>Watt Choices: Duquesne Light's WATT CHOICES offers a variety of energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.</p> <p>Need to call us? Moving? Billing Questions? For quicker access, call us Tuesday, Wednesday or Thursday afternoons.</p> <p>CREDIT/COLLECTION: YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE ACCOUNT BALANCE SHOWN.</p> <p>Join Budget Payment Plan. Each month, we review your electric usage history to calculate your budget amount. On the Budget Plan, you will pay a budget amount for 11 months. The 12th budget bill will show the difference between your actual monthly charges and the budget amounts you paid. To join the Budget Payment Plan, please pay this Budget Bill No. 1 - \$2,310.00.</p> | <table> <tr> <td colspan="2">Adjustments</td> </tr> <tr> <td>Late Payment Charge on Bill Due 09/04/13</td> <td style="text-align: right;">28.39</td> </tr> <tr> <td>Total Adjustments</td> <td style="text-align: right;">\$28.39</td> </tr> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Customer Charge</td> <td style="text-align: right;">7.00</td> </tr> <tr> <td>Distribution 1056 kWh@ 5.0677¢</td> <td style="text-align: right;">53.51</td> </tr> <tr> <td>Pennsylvania Tax Adjustment</td> <td style="text-align: right;">-0.07</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">60.44</td> </tr> <tr> <td>DLC Basic Service Charges</td> <td style="text-align: right;">\$88.83</td> </tr> </table> | Adjustments | | Late Payment Charge on Bill Due 09/04/13 | 28.39 | Total Adjustments | \$28.39 | Current Charges | | Customer Charge | 7.00 | Distribution 1056 kWh@ 5.0677¢ | 53.51 | Pennsylvania Tax Adjustment | -0.07 | Total Current Charges | 60.44 | DLC Basic Service Charges | \$88.83 |
| Adjustments | | | | | | | | | | | | | | | | | | | |
| Late Payment Charge on Bill Due 09/04/13 | 28.39 | | | | | | | | | | | | | | | | | | |
| Total Adjustments | \$28.39 | | | | | | | | | | | | | | | | | | |
| Current Charges | | | | | | | | | | | | | | | | | | | |
| Customer Charge | 7.00 | | | | | | | | | | | | | | | | | | |
| Distribution 1056 kWh@ 5.0677¢ | 53.51 | | | | | | | | | | | | | | | | | | |
| Pennsylvania Tax Adjustment | -0.07 | | | | | | | | | | | | | | | | | | |
| Total Current Charges | 60.44 | | | | | | | | | | | | | | | | | | |
| DLC Basic Service Charges | \$88.83 | | | | | | | | | | | | | | | | | | |
| General & Supplier Information | Supplier Basic Service Charges | | | | | | | | | | | | | | | | | | |
| <p>TERM Power & Gas LLC dba ENCOA 8847 W. Sam Houston Parkway, North Houston, TX 77040</p> <p>For questions regarding the supplier portion of your bill, call TERM Power & Gas LLC dba ENCOA at 1-888-857-5415.</p> | <table> <tr> <td colspan="2">Current Charges</td> </tr> <tr> <td>Generation & Transmission</td> <td></td> </tr> <tr> <td>1056 kWh@ 7.3900¢</td> <td style="text-align: right;">78.04</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">78.04</td> </tr> <tr> <td>Supplier Basic Service Charges</td> <td style="text-align: right;">\$78.04</td> </tr> </table> | Current Charges | | Generation & Transmission | | 1056 kWh@ 7.3900¢ | 78.04 | Total Current Charges | 78.04 | Supplier Basic Service Charges | \$78.04 | | | | | | | | |
| Current Charges | | | | | | | | | | | | | | | | | | | |
| Generation & Transmission | | | | | | | | | | | | | | | | | | | |
| 1056 kWh@ 7.3900¢ | 78.04 | | | | | | | | | | | | | | | | | | |
| Total Current Charges | 78.04 | | | | | | | | | | | | | | | | | | |
| Supplier Basic Service Charges | \$78.04 | | | | | | | | | | | | | | | | | | |
| <ul style="list-style-type: none"> Generation/Supply prices and charges are set by the electric generation supplier you have chosen. | <p>Duquesne Light collecting all charges on monthly bill. Duquesne Light is now responsible for the collection of the total account balance of your monthly electric bill. Any</p> | | | | | | | | | | | | | | | | | | |

Pennsylvania RUC
 SEP 24 2013
 Consumer Services
 CAC Division



www.duquesnelight.com
1-412-393-7100

Customer Name and Service Address:
VIVIAN V NORRIS
NELSON NORRIS
9620 EMERSON ST
PITTSBURGH, PA 15235-1561

| | |
|-----------------------|------------------------|
| Account Number | 4000-094-029-007 |
| Rate: | RS-Residential Service |
| Date Prepared: | 09/13/13 |

Meter Reading Usage Information

Next Scheduled Meter Reading Date: October 11, 2013

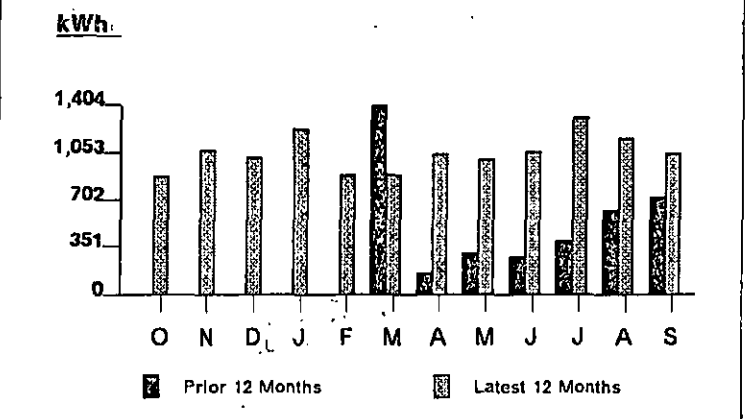
Meter Read Information for Meter Number: G62179328

| | |
|--------------------------------|------|
| Present: Sep 12, 2013 - Actual | 4400 |
| Prior: Aug 13, 2013 - Actual | 4312 |
| Difference | 88 |
| Your Meter Multiplier | x 12 |
| Total kWh Used | 1056 |

Electric Usage:

Comparing Your Usage

| | | |
|----------------------|---------------|---------------|
| | <u>Sep 12</u> | <u>Sep 13</u> |
| Avg. kWh Per Day | 24 | 35 |
| Avg. Temperature (F) | 71 | 71 |
| YTD Usage (kWh) | 3,960 | 9,768 |



- Average Monthly Usage for the past 12 months is 1,065 kWh.
- Total Annual Usage for the past 12 months is 12,780 kWh.
- The Price to Compare for your rate class is 6.60 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com & www.oca.state.pa.us.

Summary

Prior Billing Information

| | |
|--|------------------|
| Amount of Last Bill | \$2417.69 |
| Total Amount Owed From Your Last Bill | \$2417.69 |

Current Billing Information

| | |
|---|------------------|
| DLC Basic Service Charges (see page 3) | 88.83 |
| Supplier Basic Service Charges (see page 3) | 78.04 |
| TOTAL ACCOUNT BALANCE PAYABLE TO DLC | \$2584.56 |
| TOTAL BUDGET PAYMENT PLAN AMOUNT | \$2310.00 |

ACTUAL METER READING BILL
See following pages for more detailed information.

Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.

Help Our Neighbors. Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.

NELSON & VIVIAN NORRIS
DO NOT LIVE AT
THIS ADDRESS.
THIS IS A VIOLATION OF NON
CIVIL PROCEDURE

| | | | | | |
|------------------------------|--------------------------|-------------------------------|-------------------------|---|----------------------|
| Estimated Gross Receipts Tax | Estimated PA State Taxes | Late Charge after Oct 7, 2013 | Payment Due Oct 7, 2013 | To Join the Budget Payment Plan see the message on page 3 | Amount Due \$2584.56 |
| \$8.17 | \$9.42 | \$30.11 | | | |

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company.

Account Number
4000-094-029-007

PLEASE PAY THIS AMOUNT BY Oct 7, 2013
\$2584.56

\$

Make account changes or pledge to the Dollar Energy Fund on the back-check box.

Amount Enclosed

#BWNHBYB
#0200004701450355#



VIVIAN V NORRIS
NELSON NORRIS
9620 EMERSON ST.
PITTSBURGH, PA 15235-1561

Pennsylvania PUC

PAYMENT PROCESSING CENTER
DUQUESNE LIGHT COMPANY
PO BOX 67
PITTSBURGH, PA 15267-0001

SEP 24 2013



Consumer Services
CAC Division

40000940290077 000002614672 000002310002 000002584566

IN THE UNITED STATES BANKRUPTCY COURT
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

| | | | |
|---|---|-------------------------|-----|
| In re: |) | Bankruptcy No. 12-20043 | |
| Nelson Norris and |) | | |
| Vivian Veleta Norris |) | Chapter 13 | (N) |
| Debtors |) | | |
| |) | Document Number 52 | |
| Nelson Norris and |) | | |
| Vivian Veleta Norris |) | | |
| Movants |) | | |
| v. |) | | |
| |) | | |
| Ronda J. Winnecour, Trustee, |) | | |
| Afni, Ally, Ally Financial, f/k/a GMAC Inc. |) | | |
| Capital Management Services Inc, Capital One |) | | |
| Bank (USA), N.A., Citibank, N.A. as Trustee for |) | | |
| CMLTI Asset Trust c/o PennyMac Loan |) | | |
| Services, LLC, Duquesne Light Company, |) | | |
| GMAC, Homeq Servicing Corp., Municipality of |) | | |
| Penn Hills, Ocwen Loan Servicing, LLC, Penn |) | | |
| Hills School District, PennyMac Loan Services, |) | | |
| LLC, Peoples Natural Gas, R.M.S., Recovery |) | | |
| Management Systems Corporation, T-Mobile |) | | |
| Bankruptcy, Verizon, Verizon Pennsylvania Inc., |) | | |
| VERIZON WIRELESS. Virtuoso Sourcing |) | | |
| Group, Inc., Wilkinsburg Penn Joint Water |) | | |
| Authority, Wilkinsburg Penn Joint Water |) | | |
| Authority |) | | |
| Respondents |) | | |

ORDER

IT IS HEREBY ORDERED that the above captioned case be REOPENED and the Order Dismissing Case Without Prejudice and Terminating Wage Attachment is vacated and the case is reinstated.

IT IS FURTHER ORDERED that the Amended Chapter 13 Plan conciliation conference scheduled for April 18, 2013, at 10:00 a.m., in Room 3251 U.S. Steel Tower, 600 Grant Street, Pittsburgh, PA 15219, shall proceed.

Pennsylvania PUC

Judith K. Fitzgerald
Judith K. Fitzgerald cgt
U.S. Bankruptcy Judge

SEP 24 2013

Consumer Services
CAC Division

20209017419014

FILE No. #

C-2012-22950B3



Nelson Norris Jr.
101 Tremont St.
Pittsburgh, PA 15235-1555

SECRETARY



Ms. Rosemary Chaiavetta
COMMONWEALTH OF PENNSYLVANIA

PENNSYLVANIA PUBLIC UTILITY COMMISSION
400 N. STREET 2ND FLOOR
HARRISBURG, PENNSYLVANIA
17120

1712030079

17120