

MALCOLM J. GROSS  
PAUL A. MCGINLEY  
HOWARD S. STEVENS  
DONALD LaBARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
JAMES A. RITTER  
JOHN F. GROSS  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.  
LOREN L. SPEZIALE\*†  
CHARLES J. FONZONE

**GROSS**   
**McGINLEY** LLP  
ATTORNEYS AT LAW

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office

Graig M. Schultz  
[gschultz@grossmcginley.com](mailto:gschultz@grossmcginley.com)

MICHAEL J. BLUM \*°  
SAMUEL E. COHEN°  
EWALDE M. COOK  
GRAIG M. SCHULTZ°  
ZACHARY R. FOWLER  
NICOLE J. O'HARA°  
BRETT M. WALDRON  
CHRISTOPHER W. GITTINGER

\*Also admitted in NY  
°Also admitted in NJ  
†Also admitted in DC  
°Also admitted in MD  
°Also admitted in MA

October 30, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Cindy Duran v PPL Electric Utilities Corporation**  
**Docket No: F-2013-2384828**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS:dm

Enclosure

cc: Cindy Duran (w/enc)  
Kimberly R. Safford (w/ enc); *via email only*  
Tammy Nalesnik (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CINDY DURAN,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2013-2384828

**CERTIFICATE OF SATISFACTION**

1. Complainant is Cindy Duran.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - (a) Complainant, Cindy Duran, and Respondent, PPL Electric, agree that Complainant will pay her monthly budget bill of \$132.00 plus \$15.00 per month toward arrearages, until all arrearages are paid in full. Complainant and Respondent further agree that Complainant's payment arrangement will begin when her next bill generates, and that Complainant will be expected to pay \$147.00 by approximately

November 29, 2013. Complainant and Respondent further agree that Respondent will issue a referral for Complainant to the OnTrack customer assistance program

(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: October 30, 2013

In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CINDY DURAN,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2013-2384828

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of the CINDY DURAN, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 30<sup>th</sup> day of October 2013.

CINDY DURAN  
13-3 FREELAND VILLAGE – APT. 13-3  
FREELAND, PA 18224

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006