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November 8, 2013

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Dorothy Kenyon v PPL Electric Utilities Corporation**  
**Docket No: C-2013-2378691**

Dear Ms. Chiavetta:

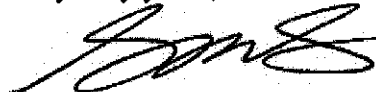
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS:dm  
Enclosure

cc: Dorothy Kenyon (w/enc)  
Administrative Law Judge Elizabeth Barnes (w/ enc); *via email only*  
Kimberly R. Safford (w/ enc); *via email only*  
Kimberly Gerhard (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOROTHY KENYON,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. C-2013-2378691

**CERTIFICATE OF SATISFACTION**

1. Complainant is Dorothy Kenyon.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - (a) Complainant, Dorothy Kenyon, and Respondent, PPL Electric, agree that Complainant is being enrolled on OnTrack customer assistance program, beginning with Complainant's November bill.
  - (b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE

I.D. # 207123

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: November 8, 2013  
In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOROTHY KENYON,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET


NO. C-2013-2378691

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of DOROTHY KENYON, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 8<sup>th</sup> day of November 2013.

DOROTHY KENYON  
30 N. PLUM STREET  
LANCASTER, PA 17602

GROSS MCGINLEY, LLP



By: \_\_\_\_\_

GRAIG M. SCHULTZ, ESQUIRE  
I.D. # 207123

Attorney for Respondent

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