

EXCEPTIONS OF ADEYEMI OYEYEMI - Complainant

ADEYEMI OYEYEMI :
 v. : C-2013-2364784
 Philadelphia Gas Works :

In pursuant to 52 Pa. Code §§5.533, Complainant, Adeyemi Oyeyemi, hereby submits his Exceptions to the Initial Decision of the Office of Administrative Law Judge.

- 1.) Complainant believes there is evidence (Complaint, p.2) that supports the utility's threat to shut his service off. However, Complainant agrees with the Judge's analysis that there is no evidence of PGW violating shut off procedures or not providing sufficient notice.
- 2.) *Complainant maintains that there are incorrect charges on his bill and that the bills sent to him were not, at some point, based on actual readings. It is unclear why since the meter is believed to have tested accurate when installed and there have been no suggestions for malfunction.*

These are the following record for Complainant during the period in question:

Bill Date	Reading Date	Reading	Type	Degree Days	CCFs used	Bill Amount
September 22, 2012	September 22, 2012	2344	Initial	-----	-----	-----
October 2, 2012	September 28, 2012	2346	Actual	8	2	\$2.81
October 30, 2012	October 29, 2012	2365	Estimated	165	19	\$39.48
November 30, 2012	November 29, 2012	2515	Actual	627	150	\$209.06
January 3, 2013	January 2, 2013	2655	Actual	756	140	\$232.52
February 1, 2013	January 31, 2013	2784	Actual	820	129	\$209.29
March 5, 2013	March 1, 2013	2916	Actual	856	132	\$205.07


It seems unusual that more heating energy was used on warmer days than on colder winter days and that the energy conservation tips given to the complainant had little effect on lowering his bills.

- 3.) Complainant maintains that there is a reliability, safety or quality problem. He insists the high bill is inconsistent with his pattern of energy consumption or his billing history, including his most recent bills. His attempts to lower his bills have raised concerns and it is apparent PGW violated its commitment to providing the best possible service at the best possible price.

Complainant seeks modification of the Initial Decision and requests for clarification regarding how lowering his bills can best be achieved.

Respectfully submitted,

Date: DECEMBER 20, 2013


 Adeyemi Oyeyemi

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CERTIFICATE OF SERVICE

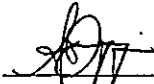
I hereby certify that this day I have served the foregoing document, by U.S. mail, upon all parties of record in this proceeding in accordance with the requirements of 52 Pa. Code §1.58:

Secretary
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Office of Special Assistants
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Philadelphia Gas Works
P.O. Box 3500
Philadelphia, PA 19122-0500

Dated this 20th day of DECEMBER, 2013


Adeyemi Oyeyemi

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