

MALCOLM J. GROSS
PAUL A. MCGINLEY
HOWARD S. STEVENS
DONALD LaBARRE, JR.
J. JACKSON EATON, III
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KIMBERLY G. KRUPKA
KIMBERLY A. SPOTTS-KIMMEL
ANDREW H. RALSTON, JR.
LOREN L. SPEZIALE†
CHARLES J. FONZONE

GROSS 
McGINLEY LLP
ATTORNEYS AT LAW

www.grossmcginley.com

Please reply to:
Allentown Office

Andrew H. Ralston, Jr.
Direct Dial Number 610/871-1323
aralston@grossmcginley.com

MICHAEL J. BLUM *°
SAMUEL E. COHEN°
EWALDE M. COOK
GRAIG M. SCHULTZ°
ZACHARY R. FOWLER
NICOLE J. O'HARA°
BRETT M. WALDRON
CHRISTOPHER W. GITTINGER
DAVID W. CROSSON°

*Also admitted in NY
°Also admitted in NJ
†Also admitted in DC
•Also admitted in MD
•Also admitted in MA

January 3, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Michael Gohrig v. PPL Electric Utilities Corporation
Docket No. C-2013-2359970

Dear Ms. Chiavetta:

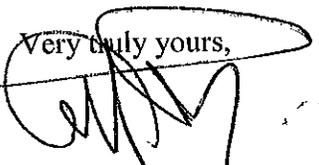
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,


ANDREW H. RALSTON, JR.

AHR,Jr/pme
Enclosure

cc: Michael Gohrig (w/ enclosure)
Karen A. Posten (w/ enclosure); *via email only*
Kristin M. Cressman (w/ enclosure); *via email only*
00584275.DOCX

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006
101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701
111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL GOHRIG,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2013-2359970

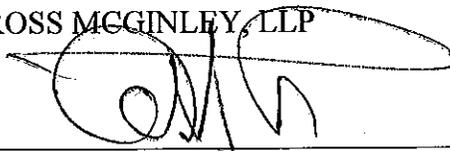
CERTIFICATE OF SATISFACTION

1. Complainant is Michael Gohrig.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
 - (a) See Transcript of Settlement colloquy placed upon the record, attached hereto and incorporated herein as **Exhibit "A"**.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: _____

ANDREW H. RALSTON, ESQUIRE

I.D. # 88770

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7th Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Dated: January 3, 2014

In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL GOHRIG,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

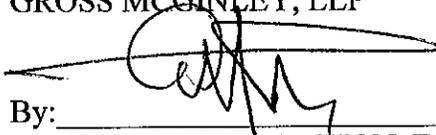
NO. C-2013-2359970

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of MICHAEL GOHRIG, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 3rd day of January 2014.

MICHAEL GOHRIG
71 OLD CHURCH LANE
WILLIAMSPORT, PA 17702

GROSS MCGINLEY, LLP

By: 

ANDREW H. RALSTON, ESQUIRE

I.D. # 88770

Attorney for Respondent

PPL Electric Utilities Corporation

33 South 7th Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006

Exhibit 'A'

OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Michael Gohrig,
v.
PPL Electric Utilities
Corporation
Initial Telephonic

Docket Nos.: C-2013-2359970

Pages 1 - 10

Keystone Building
Hearing Room 2
400 North Street
Harrisburg, PA 17105

December 12, 2013
Commencing at 10:00

BEFORE:

DAVID A. SALAPA, Administrative Law Judge

APPEARANCES:

MICHAEL GOHRIG, Pro Se
71 Old Church Lane
Williamsport, PA 17702
For the Complainant
(via telephone)

CCPY

ANDREW H. RALSTON, JR., Esquire
Gross McGinley, LLP
33 South Seventh Street
P.O. Box 4060
Allentown, PA 18105
For the Respondent
(via telephone)

REPORTER: Richard J. Lipuma

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<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
NONE				

P R O C E E D I N G S

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JUDGE DAVID A. SALAPA:

This is the time and place that the Pennsylvania Public Utility Commission has set for a hearing on the case captioned Michael Gohrig versus PPL Electric Utilities Corporation at Docket Number C-2013-2359970. I'm Administrative Law Judge David Salapa. The Commission has assigned me to preside over the hearing in this case and to render a decision for the Commission to consider. Appearing by telephone this morning is the Complainant, Michael Gohrig. Good morning, Mr. Gohrig.

MR. GOHRIG:

Good morning, Judge.

JUDGE SALAPA:

And also appearing by telephone is Counsel for the Respondent, Mr. Andrew Ralston. Good morning, Mr. Ralston.

ATTORNEY RALSTON:

Good morning.

JUDGE SALAPA:

And can each of you hear me? Mr. Gohrig?

MR. GOHRIG:

1 Yes, sir.

2 JUDGE SALAPA:

3 And Mr. Ralston?

4 ATTORNEY RALSTON:

5 I can, Your Honor.

6 JUDGE SALAPA:

7 And can you hear each other? Mr.
8 Gohrig?

9 MR. GOHRIG:

10 Yes, sir.

11 JUDGE SALAPA:

12 And Mr. Ralston?

13 ATTORNEY RALSTON:

14 I can.

15 JUDGE SALAPA:

16 And I can hear both of you, so we have a
17 good telephonic connection this morning. Prior to us
18 going on the record, the parties had the opportunity
19 to discuss settling the matter and have reached some
20 sort of a resolution. Mr. Ralston, you had indicated
21 that you would like to put the terms of that on the
22 record, so if you would, please?

23 ATTORNEY RALSTON:

24 Thank you, Your Honor. Your Honor, this
25 is a settlement and resolution of two commission

1 Docket Numbers. It's a resolution of both
2 C-2013-21359970 and Docket Number C-2013-2395533.
3 Your Honor, the terms of the settlement of both of
4 those Commission complaints is that, without PPL
5 admitting any liability, PPL will, as a matter of
6 customer service to Mr. Gohrig, reimburse him for the
7 cost of his purchasing three UPS systems, which are
8 battery backup power for his sensitive electronics, up
9 to the price of \$120 per unit. And in exchange for
10 that customer service credit in that amount, Mr.
11 Gohrig agrees to dismiss both of his Public Utility
12 Commission complaints and to generally release the
13 company from any civil liability in these matters.

14 JUDGE SALAPA:

15 All right. For a point of
16 clarification, what does UPS stand for? I always
17 think of it as United Parcel Service. I assume it's
18 something other than that.

19 ATTORNEY RALSTON:

20 Uninterruptable Power System (sic).

21 JUDGE SALAPA:

22 All right. Thank you.

23 ATTORNEY RALSTON:

24 Your Honor, it's a battery backup system
25 that, in the case of momentary interruptions, can

1 provide continuity of electricity for sensitive
2 electronics.

3 JUDGE SALAPA:

4 All right. Mr. Gohrig, you've heard the
5 terms that Mr. Ralston has set forward. Is that your
6 understanding of the agreement that's been reached?

7 MR. GOHRIG:

8 Yes, sir. I understand that's the best
9 I can do.

10 JUDGE SALAPA:

11 All right. Mr. Ralston, will PPL then
12 be filing Certificates of Satisfaction in both of
13 these cases?

14 ATTORNEY RALSTON:

15 We will, Your Honor.

16 JUDGE SALAPA:

17 All right then. All right, Mr. Gohrig,
18 what will happen is PPL will file documents called
19 Certificates of Satisfaction indicating that they have
20 taken steps to resolve the complaint or complaints in
21 this case, and that you are satisfied with the offer
22 that's been made. After you receive the Certificates
23 of Satisfaction, you'll have ten days to file a
24 written objection if you object. If you don't file a
25 written objection within ten days, the Commission will

1 close the matters administratively without further
2 order. Do you understand what will happen at this
3 point, Mr. Gohrig?

4 MR. GOHRIG:

5 Yes, sir. Can I ask Mr. Ralston a quick
6 question?

7 JUDGE SALAPA:

8 Regarding the settlement?

9 MR. GOHRIG:

10 Yes. How will I get reimbursed for the
11 three UPSs?

12 ATTORNEY RALSTON:

13 Mr. Gohrig, if you want --- I don't
14 think we have to waste the Judge's time with that.

15 MR. GOHRIG:

16 Okay. That's fine.

17 ATTORNEY RALSTON:

18 I can talk afterwards about ---

19 MR. GOHRIG:

20 Okay.

21 ATTORNEY RALSTON:

22 --- how to go about doing that.

23 MR. GOHRIG:

24 Sir, I apologize.

25 ATTORNEY RALSTON:

1 That's okay.

2 JUDGE SALAPA:

3 That's quite all right. If there's
4 nothing else at this point, I'd like to thank that
5 parties for their attention in this matter and their
6 efforts to resolve both complaints. Would you like me
7 to leave the line open or do you want to call Mr.
8 Gohrig back, Mr. Ralston?

9 ATTORNEY RALSTON:

10 If you can leave the line open, that
11 would be fine.

12 JUDGE SALAPA:

13 All right. I will do that then. At
14 this point, if there's nothing further, this hearing
15 is adjourned.

16 MR. GOHRIG:

17 Thank you, Judge. Have a Merry
18 Christmas.

19 JUDGE SALAPA:

20 You, too.

21 MR. GOHRIG:

22 Thank you.

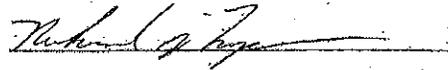
23 * * * * *

24 HEARING CONCLUDED AT 10:30 A.M.

25 * * * * *

CERTIFICATE

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3 I hereby certify, as the stenographic reporter,
4 that the foregoing proceedings were taken
5 stenographically by me, and thereafter reduced to
6 typewriting by me or under my direction; and that this
7 transcript is a true and accurate record to the best
8 of my ability.

9
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11 
12 Court Reporter

13 Richard J. Lipuma

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18 Johnstown, PA 15901
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