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December 20, 2013

Via Hand Delivery

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room
Harrisburg, PA 17120

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2013 DEC 20 PM 3:16
SECRETARY'S OFFICE
PA PUC

RE: Janet Armour v. Verizon Pennsylvania LLC; Docket No. C-2013-2395643
REQUEST FOR EXTENSION OF TIME TO FILE ANSWER

Dear Secretary Chiavetta:

By this letter, Verizon Pennsylvania LLC ("Verizon PA") is requesting a two-week extension of time in which to file its Answer to the Formal Complaint filed in the above-referenced case. Verizon PA's Answer is due on Thursday, December 26, 2013; however, due to the Holiday, Verizon is unable to complete a meaningful investigation in order to Answer the Complaint. In addition, I will reach out to the Complainant after Christmas in an effort to settle the Complaint. I have contacted the Complainant and she is in agreement with this request. We request that Commission's due date for filing of an Answer be extended until Thursday, January 9, 2014.

Thank you for your consideration in this matter. Please do not hesitate to contact me if you have any questions or concerns.

Very truly yours,



William E. Lehman

Counsel for Verizon Pennsylvania LLC

WEL/bes

cc: Janet Armour, Complainant