

PUC,

1-3-14

F-2013-2382789 (Progressive Light)

STILL paying, and Waiting For
your arrangements. Copy of
INCOME IN CLADEL, with other
Copies of proof why services is needed!

Sincerely, Yours,
Robert J Eshen
412) 596-8240
120 Cherry St.
Whitaker, PA. 15120

RECEIVED

JAN-06-2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Copy of Letter Sent!
RJE

115126

Formal Complaint F-2013-2382789
~~BCS#3107832~~ Complaint; 10/8/13

Dear Attorney Allison,
HOLD ON ISSUES, check POST-MARK

Per Commission Regulation 5.24 (c), I Pennsylvania PUC

Robert J. Esken within 10 days of its

NOV-04-2013

Service as your letter dated 10/22/13. Envelope Consumer Services
CAC Division

Post marked 10/22/13. My Complaint is Part of
Robert J. Esken, being on Social Security Disability

and myself was in need of Electric, to
Charge batteries for my Tens Unit, And Furnace (ect.)
Your Staff Never took it into consideration.

I'm also on a monthly income of \$1102.⁰⁰
before my Medical Premium is deducted of
\$105.⁰⁰ leaving me \$997.⁰⁰ in Cash. Although
I do get a ACCESS value of \$120.⁰⁰ SNAP.

I would also like to mention, my security deposit
Really sets me back in paying out of pocket expenses

for Medical; (ect.) Another important issue with
all this, is the fact that Attorney O'Brien

has had no time to look over my information
towards issues with Duquesne Light; He'll now

get a copy of everything; Copy of letter kept:

Attorney O'Brien 412) 232-4400 or Fax 412) 232-3730

★ Look at Envelope Post-Mark

Sincerely Yours,

Robert J. Esken

PLEASE SIGN & DATE

Copy kept

Robert J. Esken 112416

11-18-13 RJE

RECEIVED

NOV 07 2013

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

F-2013-2382789



CUSTOMER'S RECEIPT

SEE BACK OF THIS RECEIPT
FOR IMPORTANT CLAIM
INFORMATION

**NOT
NEGOTIABLE**

Pay to
Address

Light

KEEP THIS
RECEIPT FOR
YOUR RECORDS

Serial Number
21447841083

Year, Month, Day

Post Office

Amount

Clerk

2013-11-22

151200

\$17.00

0012

INVOICE

11/20/13

Current Amount Due: 17.09
Service Address: 120 CHERRY ST

HOMESTEAD PA 151202354

Recently you filed a complaint with the PUC. At that time you were advised to pay all current bills while the dispute is pending. Your current bill is \$ 17.09 and is due on 11/25/13. It is very important that you pay this and all future monthly bills until the PUC provides a decision regarding your dispute. Failure to pay the monthly bills can result in termination of service for amounts due after the filing date.

If you are having problems paying your bills and are a low income customer, Duquesne Light's Universal Services Department offers a variety of programs to those who qualify and are at or below 150% of the Federal Poverty Guidelines.

Customer Assistance Program - CAP - The PUC can not make a lower arrangement. CAP customers pay less than their budget bill. The reduced payment amount is based upon your income level.

Usage Reduction Program - Smart Comfort - helps customers reduce the amount of electricity used in their homes. An Energy Manager provides conservation education and installs energy conservation measures where appropriate.

Hardship Fund - Dollar Energy Fund - when available, can provide payment assistance to low income customers who are having trouble paying their electric bill.

Energy Assistance, when available, can be obtained by completing an application. Allegheny County residents can call 412-562-0330 for an application. Beaver County residents can call 724-773-7495.

If you think that you may qualify for one of the Universal Services programs, please call us at 1-888-393-7600 from 8:00 a.m. to 5:00 p.m., Monday through Friday.

Mail payment to: Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

PUCCAPRF

Service
 Robert Eskell
 120 Cherry Street
 Whiteaker, PA 15120.

Duquesne Light Co.
 account #: 2001708153046.

New
 Account Number
 2001-744-215002

ChoiceCare Physicians, PC

One Alexander Center • 2585 Freeport Road • Suite 105 • Pittsburgh, PA 15238
 Phone: (412) 828-4409 • Fax: (412) 828-3840

1307 Federal Street • Second Floor • Pittsburgh, PA 15212
 Phone: (412) 359-4873 • Fax: (412) 442-2202

BNDD#

FOR

Robert Eskell

DATE

11-14-13

- R** David D. Alcantara, M.D. - MD-446819 Thomas A. Franz, M.D. - MD-044645E Anna Mathew, M.D. - MD-024575E
 Catherine M. Birk, M.D. - MD-034950E Charles C. Greim, M.D. - MD-036833E Barbara E. Swan, M.D. - MD-030817E
 Brian Cicuto, D.O. - OS-007460L James M. Kreshon, D.O. - OS-010251L Zheng Wang, M.D. - MD-073692L
 Cynthia L. DiMauro, M.D. - MD-037589E Karl F. C. Liebe, M.D. - MD-434828

Medication	Dose	# Dispensed	Directions	Refills
1. Mr. Eskell	has	a	medical condition	and
2. requires	gas	for	his home.	He also requires
3. electricity,	water	and	sewerage.	
4.				
5.				

IN ORDER FOR A BRAND NAME PRODUCT TO BE DISPENSED, THE PRESCRIBER MUST HANDWRITE "BRAND NECESSARY" OR "BRAND MEDICALLY NECESSARY" IN THE SPACE BELOW.

Amulbans

SUBSTITUTION PERMISSIBLE

Docket No. 2013-2382789

Copies

Robert J. Eskew
120 Cherry ST
Whitaker, Pa. 15120

PITTSBURGH PA 150



RECEIVED JAN 2014 PM 7 L

2014 JAN -6 AM 11:12

Public UTILITY Commission
SECRETARY'S BUREAU, O. Box 3265

Harrisburg, PA. 17105-3265

Electric Issues - ACT: Fast 17105328565

