

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

555 Walnut Street, 5th Floor, Forum Place  
Harrisburg, Pennsylvania 17101-1923  
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800-684-6560

FAX (717) 783-7152  
consumer@paoca.org

January 23, 2014

Rosemary Chiavetta, Secretary  
PA Public Utility Commission  
Commonwealth Keystone Bldg.  
400 North Street  
Harrisburg, PA 17101

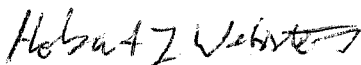
Re: Mark Ferraiolo  
v.  
PPL Electric Utilities Corporation  
Docket No. C-2014-2399315

Dear Secretary Chiavetta:

Attached for electronic filing are the Notice of Intervention and Public Statement of the Office of Consumer Advocate in the above-referenced proceeding.

Copies have been served on the parties as indicated on the Certificate of Service.

Respectfully submitted,

  
Hobart J. Webster  
Assistant Consumer Advocate  
PA Attorney I.D. #314639

Attachment

cc: Certificate of Service  
178609.doc

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mark Ferraiolo

V

PPL Electric Utilities

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Docket No. C-2014-2399315

NOTICE OF INTERVENTION

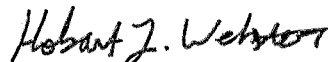
Pursuant to 71 P.S. Sections 309-1 *et seq.* and 52 Pa. Code Sections 5.71-74, the Office of Consumer Advocate hereby gives Notice of Intervention in the above-captioned proceeding. A copy of all correspondence and notices, documents, orders or other communications with respect to the above-captioned proceeding should be addressed to the following:

Dianne E. Dusman  
Senior Assistant Consumer Advocate

Hobart J. Webster  
Assistant Consumer Advocate

Office of Attorney General  
Office of Consumer Advocate  
555 Walnut Street 5th Floor, Forum Place  
Harrisburg, PA 17101-1923

Respectfully submitted,

  
Hobart J. Webster  
Assistant Consumer Advocate

DATED: January 22, 2014

PUBLIC STATEMENT OF THE  
OFFICE OF CONSUMER ADVOCATE  
PURSUANT TO 71 P.S. SECTION 309-4(e)

Act 161 of the Pennsylvania General Assembly, 71 P.S. § 309-2, as enacted July 9, 1976, authorizes the Consumer Advocate to represent the interests of consumers before the Pennsylvania Public Utility Commission (PUC). In accordance with Act 161, and for the following reasons, the Consumer Advocate determined to file a Notice of Intervention in proceedings before the Commission filed by Mark Ferraiolo against PPL Electric Utilities (PPL) at Docket Number C-2014-2399315

The Formal Complaint alleges that Mr. Ferraiolo experiences frequent and recurring power outages at his home in Catawissa, Columbia County on a weekly basis. The power outages occurred on a daily basis for the first five years after the home's construction in 2005. Although PPL has taken some corrective action which has reduced the frequency of the outages, Mr. Ferraiolo still loses power on a near weekly basis.

The Consumer Advocate has filed this Notice of Intervention with the PUC to ensure that the customer has an opportunity to be heard, to investigate the complaint, and to assist her in seeking a fair resolution of the complaint. The OCA seeks to ensure that safe and reliable service is provided to all consumers at just and reasonable rates and in accordance with applicable statutes and regulations.

CERTIFICATE OF SERVICE

Re: Mark Ferraiolo  
v.  
PPL Electric Utilities Corporation  
Docket No. C-2014-2399315

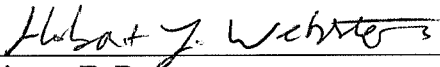
I hereby certify that I have this day served a true copy of the foregoing Notice of Intervention and Public Statement upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 23<sup>rd</sup> day of January 2014.

SERVICE BY FIRST CLASS MAIL, POSTAGE PREPAID

Paul E. Russell, Esquire  
PPL Electric Utilities Corporation  
2 North Ninth Street  
Allentown, PA 18101

Mark Ferraiolo  
104 Quarry Drive  
Catawissa, PA 17820



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PA Attorney I.D. #314639  
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