

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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Lidia Shan v. Verizon Pennsylvania, LLC. :  
Miscellaneous/Other. : Docket No.  
: C-2013-2371560  
: :  
: :  
Initial Hearing :  
-----X

Pages 1 through 75 4<sup>th</sup> Floor  
State Office Building  
801 Market Street  
Philadelphia, Pennsylvania

Tuesday, November 26, 2013

Met, pursuant to notice, at 10:00 a.m.

BEFORE:

CHRISTOPHER P. PELL, Administrative Law Judge

APPEARANCES:

LIDIA SHAN  
310 Byberry Road  
Apartment F-14  
Philadelphia, Pennsylvania 19116  
(For the Complainant)

STEVEN K. HAAS, Esquire  
100 North 10<sup>th</sup> Street  
PO Box 1778  
Harrisburg, Pennsylvania 17105  
(For Verizon PA)

Commonwealth Reporting Company, Inc.  
700 Lisburn Road  
Camp Hill, Pennsylvania 17011

(717) 761-7150

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PA PUC

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WITNESS INDEX

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Lidia Shan (By the Judge)	5	--	--	--
Nancy Dascher (By Mr. Haas)	31	--	--	--
(By Ms. Shan)	--	52	--	--

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<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Verizon PA

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