

To: Administrative Law Judge Mary D. Long
PUC Piatt Place, Suite 220
301 Fifth Ave. Pittsburgh, PA 15222

January 13, 2014

From: Donald W. Martin Sr.
100 Margaret Lane, Rochester, PA 15074 (724 -775- 8283)

Re: C-2013- 2390764

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

JAN 23 2014

RECEIVED

Your Honor,

Since I wrote to you on January 7, I received a disturbing letter from Duquesne Light Company informing me that since my payment of \$70 was returned from my bank for Non-Sufficient Funds they are charging my account \$20.00 for the returned payment, even though I had a credit of \$151.73.

I went to my bank and met with the manager. He told me that the policy of Duquesne Light Company randomly changing due date created the situation that the payment was electronically attempted to be deducted before my Social Security Check had been deposited. He said, "it is not normal for a due date to be moved every month". In all the years I have been a customer of Duquesne Light Co. they never deducted a payment before my Social Security Payment was deposited.

In the sixty years I have been making payments on mortgage, car loans, credit cards, etc. I have never encountered the randomly moving of the due date. Many times I have been asked by the party I was going to make payments to for a due date that best suited my budget. Plus this due date could be changed by sending them a letter requesting a new due date = good public relations.

I called Duquesne Light Co. and talked with a Jessica who explained that the due date could not be changed. I asked to speak with a supervisor. Jessica told me, "the next person cannot set a certain due date". Supervisor, Ms. Lester, came on the line and I asked her for a firm due date to prevent problems in the future. She said, 'we use to have set due dates but can not have set due dates anymore. This is our policy and we will only change it if ordered to do so by the PUC.'" (At the start of our conversation a recording stated that conversation will be recorded).

I was elated to read in the newspaper on January 10, "Duquesne Light gets PUC go-ahead for **smart meters**". I see these meters as a win-win situation for the consumer, the generating stations, distribution and transmission companies (Duquesne Light) and the environment. I would like to have one of these meters so I could reduce my expenses and usages immediately. Since I live in the country and have a well I could wash my clothes during the off peak time say after 10 PM. The energy to use of my washing machine, water pump, electric dryer and hot water

tank would be at a reduced rate when the generating plants are operating over capacity. Plus I would agree to shed my air conditioning and heat pump say for twenty minutes each hour. I feel thousand of people would sign up for these features which would prevent a lot of peak loading and wasted energy for the generating plants.

I feel the PUC should stop Duquesne Light Company from;

1. Changing the budget amount at will (changed mine eight times in eight months)
2. Let the customer set the due date for their bill.

I feel they should reimburse me as follows;

1. Expenses I accrued related to the changing of due dates.
2. The difference between the hot water heating rate and residential heating rate since it was changed (revert immediately back to the hot water rate or to the new off peak rate).
3. Reimbursement for the Expert testimony I will present during the hearing including research and preparation.

I am a retired professional engineer with three engineering degrees. (BSEE, BSGE and Masters in Energy Engineering). Plus a certified energy auditor in the Commonwealth of Pennsylvania.

The reason I am living on Social Security is because my wife had cancer for the past eleven years before her death in June.

Sincerely,



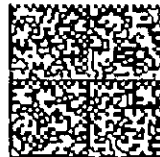
RECEIVED

JAN 17 2014

Pittsburgh Office of A.L.J.
Public Utility Commission

COMMONWEALTH OF PENNSYLVANIA

PA Public Utility Commission
Office of
Administrative Law Judge
Piatt Place, Suite 220
301 Fifth Avenue
Pittsburgh, PA 15222



02 1P \$ 001.12^U
0001738512 JAN 21 2014
MAILED FROM ZIP CODE 15222

RECEIVED
2014 JAN 23 AM 10:44
PA P.U.C.
SECRETARY'S BUREAU

ROSEMARY CHIAVETTA
SECRETARY
PA PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265